

Revised Edition

# 2023

## Vermont Victim Services Resource Directory

U.S. Department of Justice United States Attorney's Office



U.S. Department of Justice  
United States Attorney's Office

**2023**

Vermont Victim Services  
Resource Directory

**Distributed by:**

United States Department of Justice  
United States Attorney's Office  
District of Vermont  
United States Courthouse and Federal Building  
11 Elmwood Avenue  
Burlington, Vermont 05401  
802-951-6725

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September, 2023

The United States Attorney's Office is excited to relaunch the revised and updated Vermont Victim Services Resource Directory for 2023. This booklet is a useful guide for victims' services throughout Vermont and can be viewed in combination with the USAO's online interactive Victim Services Directory via computer, tablet, or smart phone at <https://vtvictimresources.com/>.

I am impressed by and grateful for the work of victim advocates across Vermont. I thank you for your ongoing dedication to reducing violence in Vermont while also making each victim feel heard and respected throughout the entirety of their interaction with the justice system. You are truly the unsung heroes of the system!

Sincerely,

NIKOLAS P. KEREST  
United States Attorney



Dialing 2-1-1 helps direct, and sometimes connect, callers to services for everyday needs and in difficult times.

Our Information and Referral Specialists are ready to help you find the right resource.

2-1-1 is the easy-to-remember number that helps Vermonters cut through what can be a confusing and overwhelming maze of information and resources. 2-1-1 helps Vermonters with information and referrals to the services that best meet their needs.

By contacting Vermont 2-1-1 Community Resource Database at their fingertips.

You may also search our Community.

Simply Dial 2-1-1,  
text your zip code to 898211  
or search our database online by going to:

[www.vermont211.org](http://www.vermont211.org)

# Toll-Free Resources & Information Lines

## Adoption & Foster Care

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- Organization** Friends in Adoption  
**Address** 37 Castleton Meadows Lane, Castleton, VT 05735  
**Phone** 800-98ADOPT (800-982-3678 for pregnant women)  
**Website** friendsinadoption.org
- Organization** Lund Family Center  
**Address** 76 Glen Rd., Burlington, VT 05406  
**Phone** 802-864-7467; 800-639-1741; 900-253-0191 (TDD/TTY)  
**Email** info@lundvt.org  
**Website** lundvt.org
- Organization** VT Department for Children & Families (DCF)  
**Phone** 802-241-2131; 800-746-7000 (toll-free)  
**Website** dcf.vermont.gov

## Aids/Hiv & Sexually Transmitted Diseases

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- Organization** AIDS/HIV Hotline (Vermont)  
**Hotline** 800-882-2437; 800-319-3141 (TTY)
- Organization** AIDS Info  
**Hotline** 800-HIV-0440 (800-448-0440)  
**Website** hivinfo.nih.gov/contact-us
- Organization** Comprehensive Care Clinic  
**Hotline** 800-763-2460  
**Services Provided** Comprehensive care for people living with HIV/AIDS.
- Organization** National Sexually Transmitted Disease Hotline  
**Hotline** 800-227-8922
- Organization** Planned Parenthood  
**Hotline** 800-230-PLAN (800-230-7526)  
**Website** plannedparenthood.org
- Organization** Vermont CARES  
**Phone** 800-649-2437  
**Population Served** Vermonters with HIV in Grand Isle, Lamoille, Orleans, Essex, Caledonia, Addison, Rutland and Washington Counties.  
**Website** vtcares.org
- Organization** Vermont Center for Crime Victims Services  
**Address** 58 South Main st., Suite 3, Waterbury, VT 05676  
**Hotline** 800-750-1213 (VT only)  
**Phone** 802-241-1250  
**Website** ccvs.vermont.gov
- Organization** Vermont Department of Health STD Program  
**Hotline** 800-244-7639 (VT hotline; M - F, 8 pm - 4:30 pm)

## Alcohol & Substance Abuse

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<b>Organization</b>	<b>Brattleboro Retreat Adult Alcohol Abuse Program</b>
<b>Phone</b>	802-257-3737 (office)
<b>Organization</b>	<b>Champlain Drug and Alcohol Services</b>
<b>Phone</b>	802-488-7777 (Children & Families) 802-217-7019 (toll-free)
<b>Organization</b>	<b>Health Care &amp; Rehabilitation Services of Southeastern Vermont</b>
<b>Phone</b>	802-886-4500
<b>Organization</b>	<b>Narconon</b>
<b>Phone</b>	877-805-9430 (toll-free)
<b>Organization</b>	<b>Narcotics Anonymous - Champlain Valley Area</b>
<b>Hotline</b>	802-862-4516 (Burlington, VT) 24-hour helpline 866-580-8718 (toll-free)
<b>Organization</b>	<b>National Alcohol &amp; Drug Abuse</b>
<b>Hotline</b>	800-662-4357 (helpline)
<b>Organization</b>	<b>National Clearing House Alcohol &amp; Drug Abuse</b>
<b>Hotline</b>	844-768-1033
<b>Organization</b>	<b>Vermont Alcohol &amp; Abuse Programs (Aids Drug Resistance Program)</b>
<b>Phone</b>	802-651-1550
<b>Website</b>	healthvermont.gov/alcohol-drugs

## Blind & Visually Impaired

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<b>Organization</b>	<b>Division for the Blind and Visually Impaired (DBVI)</b>
<b>Phone</b>	888-405-5005 (main line) 800-708-7681 (Barre/Montpelier/Washington counties) 800-708-7703 (Burlington/Chittenden counties) 800-708-7712 (Rutland/Rutland counties) 800-356-1526 (Springfield/Windsor counties)
<b>Website</b>	dbvi.vermont.gov
<b>Organization</b>	<b>Vermont Association for the Blind and Visually Impaired</b>
<b>Phone</b>	800-639-5861
<b>Website</b>	vabui.org

## Child Abuse

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<b>Organization</b>	<b>Department For Children &amp; Families (DCF) Vermont's Child Protection Hotline</b>
<b>Phone</b>	800-649-5285
<b>Organization</b>	<b>Child Care Consumer Line (VT)</b>
<b>Phone</b>	800-649-2642

<b>Organization</b>	<b>Child Support Helpline</b>
<b>Phone</b>	800-786-3214
<b>Organization</b>	<b>National Clearinghouse for Child Abuse/Neglect</b>
<b>Phone</b>	800-394-3366
<b>Organization</b>	<b>National Clearinghouse for Missing and Exploited Children</b>
<b>Phone</b>	800-843-5678
<b>Organization</b>	<b>Prevent Child Abuse Vermont</b>
<b>Phone</b>	800-CHILDREN (800-244-5373); 802-229-5724
<b>Website</b>	pcavt.org
<b>Organization</b>	<b>Stop It Now</b>
<b>Phone</b>	800-888-PREVENT (Monday- Friday, 1 pm- 5 pm)

## Child Care & Youth Services

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<b>Organization</b>	<b>Children with Special Health Needs</b>
<b>Hotline</b>	202-467-2737
<b>Organization</b>	<b>Headrest Teenline Hotline</b>
<b>Hotline</b>	800-639-6095 / 603-448-4400
<b>Services Provided</b>	Crisis hotline for teens and adults.
<b>Organization</b>	<b>National Runaway Switchboard</b>
<b>Hotline</b>	800-RUN-AWAY or 800-786-2929 (24-hour)
<b>Organization</b>	<b>Youth Crisis Hotline</b>
<b>Hotline</b>	800-448-4663 (24-hour) 800-442-HOPE (4673)
<b>Organization</b>	<b>Runaway Hotline &amp; Shelter</b>
<b>Hotline</b>	800-231-6946
<b>Services Provided</b>	FOR TEENS ONLY
<b>Organization</b>	<b>Teen Hotline (Lebanon, NH)</b>
<b>Hotline</b>	800-639-6095

## Children & Families

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<b>Organization</b>	<b>Circles of Parents Support Group/Stress Line</b>
<b>Phone</b>	800-CHILDREN
<b>Services Provided</b>	Parents support group and stress line.
<b>Organization</b>	<b>Department for Children &amp; Families</b>
<b>Phone</b>	800-649-5285 (24/7 child abuse & neglect hotline) 800-479-6151 (benefits service center) 800-786-3214 (child support helpline)
<b>Website</b>	dcf.vermont.gov
<b>Organization</b>	<b>Dr. Dynasaur (Vermont Health Connect)</b>
<b>Phone</b>	855-899-9600

- Organization** **Lund Family Center**  
**Phone** 800-639-1741, 802-864-7467  
800-253-0191 (TDD/TTY)  
**Services Provided** Support services for pregnant young women.
- Organization** **Northwestern Counseling & Support Services**  
**Phone** 802-542-6554  
**Website** ncssinc.org
- Organization** **Safe Havens for Babies in VT.**  
**Website** babysafehaven.vermont.gov
- Organization** **Vermont Family Network**  
**Phone** 800-800-4005  
**Services Provided** Family with a child with special needs or disabilities.
- Organization** **Vermont Federation for Families**  
**Phone** 802-876-7021  
**Website** vffcmh.org

## Community

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- Organization** **BROC Community Action**  
**Phone** 800-717-BROC (800-717-2762)  
**Website** broc.org
- Organization** **Capstone Community Action**  
**Phone** 802-479-1053 or 800-639-1053  
**Website** capstonevt.org
- Organization** **Champlain Valley Office of Economic Opportunity (CVOEO)**  
**Phone** 802-862-2771  
**Website** cvoeo.org
- Organization** **Southeastern Vermont Community Action (SEVCA)**  
**Phone** 800-464-9951
- Organization** **Suicide Prevention Resource Center**  
**Phone** 800-273-TALK (802-273-8255)  
**Website** sprc.org
- Organization** **Vermont Parent Child Centers - The Family Place**  
**Hotline** 988 (24-hour Emergency)  
**Phone** 802-649-3268; 800-639-0039 (toll-free)  
**Website** familyplacevt.org

## Counseling & Mental Health

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**Organization** National Alliance for the Mentally Ill (NAMI-VT)

Hotline 800-639-6480

Helpline 802-876-7949

Website [namivt.org/contact](http://namivt.org/contact)

**Organization** Community Mental Health Centers (Dept. of Mental Health)

Phone 802-241-0090

Website [mentalhealth.vermont.gov](http://mentalhealth.vermont.gov)

**Organization** National Foundation for Depressive Illnesses

Phone 800-239-1295

Website [depression.org](http://depression.org)

Email [info@depression.org](mailto:info@depression.org)

**Organization** Brattleboro Retreat

Phone 800-RETREAT; 802-258-3700

**Organization** SAMHSHA

Hotline 800-662-HELP (National Helpline)

**Organization** Vermont Association for Mental Health

Website [vamhar.org](http://vamhar.org)

Email [info@vamhar.org](mailto:info@vamhar.org)

**Organization** Vermont Federation of Families for  
Children's Mental Health

Phone 800-639-6071; 802-876-7021

Website [vffcmh.org](http://vffcmh.org)

**Organization** Vermont Psychiatric Survivors

Phone 802-775-6834

Services Provided Support; case management; conflict resolution; advocacy.

## Courts

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**Organization** Vermont Family Courts

Hotline 800-540-9990 (24-hour Emergency Relief from Abuse Orders)

Phone 802-888-3887 (Lamoille only)

## Deaf & Hard Of Hearing

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**Organization** Deaf Independence Program - VT Relay Services

Phone 802-229-0501 (voice)

Services Provided Assistance accessing services.

**Organization** Vermont Relay Service (VTRS)

Phone 860-899-1097 (video phone)

Website [vermontrelay.com/contact-us/](http://vermontrelay.com/contact-us/)

Email [michelle.sangster@spring.com](mailto:michelle.sangster@spring.com)

**Organization** Deaf Vermonters Advocacy Services

Phone 800-228-7395 (domestic violence) (TTY);

800-489-7273 (sexual violence) (TTY); 802-461-4707

Population Served For victims and survivors of domestic and sexual abuse

## Disability Services

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<b>Organization</b>	<b>Disability Rights (DRVT)</b>
<b>Phone</b>	800-834-7890 or 802-229-1355
<b>Services Provided</b>	Advocacy and legal services for people with disabilities.
<b>Organization</b>	<b>Developmental Disabilities Council</b>
<b>Phone</b>	888-317-2006
<b>Services Provided</b>	Citizens with disabilities working together for dignity, independence, and civil rights.
<b>Email</b>	vtddc@vermont.gov
<b>Organization</b>	<b>Department of Disabilities, Aging and Independent Living (DAIL)</b>
<b>Address</b>	HC2 South, 28 State Drive, Waterbury, VT 05671
<b>Phone</b>	802-241-2401
<b>Website</b>	dail.vermont.gov
<b>Services Provided</b>	Operates offices statewide to assist blind and visually impaired of all ages, regardless of income; offers a wide range of services and vocational rehabilitation to help Vermonters achieve or maintain fullest economic independence, self-reliance and social integration.
<b>Organization</b>	<b>Disability Law Project: A Program of Vermont Legal Aid</b>
<b>Website</b>	vtlegalaid.org/legal-projects/disability-law
<b>Population Served</b>	All Counties in Vermont.
<b>Organization</b>	<b>Vermont Family Network</b>
<b>Phone</b>	800-800-4005; 802-876-5315
<b>Population Served</b>	Families with a child with special needs or disabilities
<b>Organization</b>	<b>Vermont Legal Aid</b>
<b>Phone</b>	800-889-2047 (Statewide Helpline)
<b>Services Provided</b>	Helping adults with disabilities get assistance under the Rehabilitation Act. All counties in Vermont.

## Domestic & Sexual Violence 24-hour Statewide Hotlines

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<b>Organization</b>	<b>Clarina Howard Nichols Center</b>
<b>Address</b>	P. O. Box 517, Morrisville, VT 05661
<b>Hotline</b>	802-888-2584
<b>Organization</b>	<b>Domestic Violence Emergency Hotline - 24-hour</b>
<b>Hotline</b>	800-228-7395
<b>Organization</b>	<b>Sexual Assault Emergency Hotline - 24-hour</b>
<b>Hotline</b>	800-489-7273
<b>Organization</b>	<b>New Story Center</b>
<b>Hotline</b>	802-775-6788 (free and confidential)

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## Domestic & Sexual Violence

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**Organization** **Advocacy Program At Umbrella**  
**Address** 1216 Railroad Street, Suite C, St. Johnsbury, VT 05819  
**Hotline** 802-748-1992  
**Fax** 802-748-1405  
**Email** info@umbrellanek.org  
**Website** umbrellanek.org

**Organization** **AWARE**  
**Address** P. O. Box 307, Hardwick, VT 05843  
**Hotline** 800-228-7395 (toll-free)  
**Phone** 802-472-6463 (office)  
**Fax** 802-472-3504  
**Email** aware@vtlink.net  
**Website** awarevt.org

**Services Provided** Serves victims of domestic and sexual violence in the greater Hardwick area and portions of Orleans and Washington Counties; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs; support groups for children, teens and adults.

**Organization** **Circle (Washington County)**  
**Phone** 877-543-9498

**Organization** **Clarina Howard Nichols Center**  
**Address** P. O. Box 517, Morrisville, VT 05661  
**Hotline** 802-888-5256  
**Phone** 802-888-2584  
**Website** clarina.org

**Services Provided** Clarina provides advocacy programs, emergency shelter, support and direct services to survivors of domestic and sexual violence as well as community outreach and education programs.

**Organization** **Abused Deaf Women Advocacy Services**  
**Phone** 206-922-7088  
**Email** adwas@adwas.org  
**Website** adwas.org

**Population Served** For victims and survivors of domestic and sexual abuse

**Organization** **Domestic Violence Hotline (National)**  
**Hotline** 800-799-7233, 800-787-3224 (TTY)

**Organization** **H.O.P.E. Works**  
**Hotline** 802-863-1236 (Chittenden County - not toll-free); 800-489-7273

**Organization** **Mosaic Vermont**  
**Address** 4 Cottage Street, Barre, VT 05641  
**Hotline** 802-479-5577  
**Phone** 802-476-1388 (office)  
**Fax** 802-476-1381  
**Website** mosaic-vt.org

- Organization** **New Story Center**  
**Address** P.O. Box 313, Rutland, VT 05702  
**Hotline** 802-775-3232  
**Phone** 802-775-6788  
**Fax** 802-747-0470  
**Services Provided** 24-hour crisis hotline for battered women and sexual assault survivors; assistance with relief from abuse orders; legal advocacy including referrals to attorneys and public assistance specialists; emergency safe housing; social services advocacy; hospital advocacy for sexual assault survivors; support groups.
- Organization** **Project Against Violent Encounters (PAVE)**  
**Phone** 802-442-2111; 802-442-2370 (office)
- Organization** **RAINN (National rape, abuse, incest)**  
**Phone** 800-656-HOPE (800-656-4673)
- Organization** **Resource Center on Domestic Violence, Child Protection Services, Custody**  
**Phone** 800-527-3223
- Organization** **Safe at Home**  
**Phone** 800-439-8683 (VT only)  
**Website** [sos.vermont.gov/secretary-of-state-services/safe-at-home/](https://sos.vermont.gov/secretary-of-state-services/safe-at-home/)
- Organization** **Safeline (Orange and parts of Windsor counties)**  
**Phone** 800-639-7233, 802-685-7900 (office)  
**Website** [safelinevt.org](https://safelinevt.org)
- Organization** **SafeSpace – Pride Center of Vermont**  
**Address** 255 S. Champlain Street, Ste. 12, Burlington, VT 05401.  
**Phone** 802-860-7812  
**Website** [pridecentervt.org](https://pridecentervt.org)  
**Services Provided** Peer counseling, legal advocacy, social services advocacy, hospital advocacy for sexual assault survivors; support groups and other services for lesbian, gay, bisexual, transgender, queer and questioning survivors of physical, sexual, emotional, or hate violence and their loved one. Program also offers provider training/education and outreach on behalf of LGBTQ survivors.
- Organization** **Steps to End Domestic Violence**  
**Phone** 800-ABUSE95 (800-228-7395); 802-658-1996 (not toll-free)
- Organization** **WISE**  
**Address** 38 Bank Street, Lebanon NH 03766  
**Hotline** 603-488-5525 or 866-348-9473 (toll-free)  
**Phone** 603-448-5922
- Organization** **Women’s Freedom Center**  
**Phone** 802-254-6954 (Windham County)  
802-885-2050 (Southern Windsor County)

**Organization** **Voices Against Violence**  
**Hotline** 802-524-6575 (not toll-free)  
**Phone** 800-799-7233 (domestic violence)  
 800-656-4673 (sexual violence)

**Services Provided** Support for survivors of domestic and sexual violence in Grand Isle and Franklin counties.

**Organization** **Vermont Network Against Domestic and Sexual Violence**  
**Phone** 802-223-1302  
**Website** vtnetwork.org

## Eating Disorders

**Organization** **National Eating Order Association**  
**Phone** 212-575-6200  
**Website** nationaleatingdisorders.org

## Elder Services

**Organization** **Attorney General's Office – Consumer Assistance Program**  
**Phone** 800-649-2424 (toll-free for VT), 802-656-3183

**Organization** **Senior Helpline (Area Agencies on Aging)**  
**Phone** 800-642-5119

**Organization** **Vermont Adult Protective Services**  
**Address** HC 2 South, 280 State Drive, Waterbury, VT 05671  
**Phone** 800-564-1612; 802-871-3317  
**Website** dlp.vermont.gov/aps  
**Services Provided** Investigates allegations of domestic, sexual or institutional abuse of people with disabilities over the age of 60 years old.

**Organization** **Vermont Center for Independent Living**  
**Phone** 800-639-1522

## Employment & Training

**Organization** **Vermont Department of Labor**  
**Phone** 802-828-4000  
**Services Provided** Statewide resource centers for job placement, training and career counseling.

**Organization** **Vermont Works for Women**  
**Phone** 802-655-8900, 800-639-1472 (toll-free)  
**Services Provided** Moving women into employment success through training programs and professional development.

## Food Assistance

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<b>Organization</b>	<b>Vermont 2-1-1</b>
Phone	211
Website	vermont211.org
<b>Organization</b>	<b>Vermont Department of Health</b>
Phone	800-464-4343 802-863-7200
Website	healthvermont.gov
<b>Organization</b>	<b>Agewell</b>
Phone	800-642-5119
<b>Organization</b>	<b>Vermont Foodbank</b>
Hotline	800-585-2265
Website	vtfoodbank.org

## Fuel Assistance

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<b>Organization</b>	<b>BROC Community Action</b>
Hotline	800-717-2762 (8:00 am - 4:30 pm)
Phone	802-775-0878
Website	broc.org
<b>Organization</b>	<b>Department for Children and Families (DCF) Economic Services Division: Fuel Assistance</b>
Phone	800-479-6151
Website	dcf.vermont.gov/benefits

## Gender Identity

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<b>Organization</b>	<b>Outright Vermont</b>
Hotline	802-865-9677
Website	outrightvt.org
<b>Organization</b>	<b>Pride Center of Vermont</b>
Phone	802-860-7812

## Hate Crimes and Civil Rights Violations

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<b>Organization</b>	<b>Attorney General's Office-Civil Rights Unit</b>
Phone	888-745-9195
<b>Organization</b>	<b>Human Rights Commission</b>
Phone	800-416-2010
<b>Organization</b>	<b>Pride Center of Vermont</b>
Phone	802-860-7812

## Health Services

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**Organization** Northern New England Poison Center  
**Phone** 800-222-1222 (24-hour)  
**Website** [nnepc.org](http://nnepc.org)  
**Email** [adwas@adwas.org](mailto:adwas@adwas.org)

**Organization** Vermont Health Connect  
**Phone** 855-899-9600  
**Website** [info.healthconnect.vermont.gov](http://info.healthconnect.vermont.gov)

## Housing

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**Organization** Vermont State Housing Authority  
**Phone** 802-828-3295; 800-798-3118 (TDD)

**Organization** Weatherization Assistance Program  
**Website** <https://dcf.vermont.gov/benefits/weatherization>

## Identity Theft

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**Organization** Equifax  
**Phone** 888-766-0008

**Organization** Experian  
**Phone** 888-397-3742

**Organization** Transunion  
**Phone** 877-322-8228

## Legal Assistance

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**Organization** Attorney General's Office – Civil Rights Unit  
**Phone** 802-514-3657

**Organization** Attorney General's Office – Consumer Assistance Program  
**Phone** 800-649-2424 (toll-free for VT), 802-656-3183

**Organization** Governor's Action Line  
**Phone** 800-649-6825

**Organization** Have Justice Will Travel  
**Phone** 802-447-8500

**Services Provided** Provides legal assistance to women who are victims of crimes.

**Organization** Vermont Bar Association  
**Phone** 802-223-2020

**Organization** Vermont Legal Aid  
**Services Provided** A free, non-profit law firm with offices statewide that assists low income, elderly, and disabled individuals throughout Vermont with legal, non-criminal problems. Vermont Legal Aid also houses the Disability Law Project, which assist those with disabilities whose legal problems arise from this disabilities.  
**Phone** 800-889-2047 (State-wide); 802-748-8721

- Organization **Vermont Legal Law Line**  
Phone 800-889-2047
- Organization **Vermont Volunteer Lawyers Project**  
Phone 800-889-2047; 802-863-7153

### Refugee & Minority Resources

- Organization **Vermont Legal Aid**  
Phone 800-889-2047
- Services Provided Assistance to non-immigration issues.

### Restitution Programs

- Organization **State of Vermont Restitution Unit**  
Phone 800-584-3485 (VT only); 802-241-4688

### Shelters

- Organization **Clarina Howard Nichols Center**  
Hotline 802-888-5256
- Organization **H.O.P.E. Works**  
Phone 802-863-1236
- Organization **New Story Center**  
Hotline 802-775-6788
- Organization **Steps to End Domestic Violence**  
Hotline 802-658-1996  
*Note: Other shelters for domestic violence victims can be found in county listings.*

### Suicide

- Organization **The Hope Line**  
Hotline 800-273-8255
- Organization **Vermont Chapter of the Association for Suicide Prevention**  
Contact Heather White, Area Director, Western MA and Vermont  
Hotline 800-273-8255  
Phone 413-387-3770  
Email [hwhite@afsp.org](mailto:hwhite@afsp.org)  
Website [afspvermont.org](http://afspvermont.org)  
Services Provided Offers two support groups per month (Burlington and Montpelier) Library of suicide prevention resources.

## Victim Assistance & Advocacy

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<b>Organization</b>	<b>Adult Protective Services</b>
Phone	800-564-1612; 802-241-0345 (local)
Population Served	Vulnerable adults over age 18 who are victims of abuse.
<b>Organization</b>	<b>Disabilities Rights Vermont</b>
Hotline	800-229-1355
Services Provided	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services and support for crime victims with disabilities by phone or in person. Services are free and confidential.
<b>Organization</b>	<b>Domestic Violence Hotline</b>
Hotline	800-228-7395
<b>Organization</b>	<b>National Center for Victims of Crime</b>
Hotline	202-467-8700, 855-4VICTIM (855-484-2846)
Services Provided	Advocacy and state law information regarding stalking.
<b>Organization</b>	<b>Safeline</b>
Phone	800-639-7233 (24-hour)
Services Provided	Advocacy and direct service to victims of family and/or sexual violence. (Orange County and the five northern tier towns in Windsor County)
<b>Organization</b>	<b>Vermont Center for Crime Victims Services</b>
Hotline	800-750-1213 (VT only); 800-845-4874 (TTY- VT only)
Services Provided	Administers Victim Compensation Program, the statewide court-based Victim Assistance Program and coordinates training on victim issues.
<b>Organization</b>	<b>Voices Against Violence</b>
Hotline	802-524-6575
Services Provided	Support for survivors of domestic and sexual violence in Grand Isle and Franklin counties.

## Women's Health & Pregnancy

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<b>Organization</b>	<b>Care Net Pregnancy Center of the Upper Valley</b>
Phone	800-395-4357
Population Served	Upper Valley Communities
<b>Organization</b>	<b>Circle of Parents Support Group/Prevent Child Abuse Vermont</b>
Phone	800-CHILDREN (800-244-5373)
Services Provided	Self-help groups, parents stress phone line; Nurturing Program.
<b>Organization</b>	<b>Depression After Delivery</b>
Phone	800-944-4773
<b>Organization</b>	<b>Lund Family Center</b>
Phone	800-639-1741 802-864-7467

**Organization** Office of the Health Care Advocates  
**Hotline** 800-917-7787  
**Website** vtlawhelp.org/health  
**Services Provided** Healthcare consumer line.

**Organization** The Office on Women’s Health  
**Phone** 800-994-9662

**Organization** Planned Parenthood  
**Phone** 800-230-PLAN (802-230-7526)  
 Central number to find nearest office

**Organization** Postpartum Support International  
**Phone** 800-944-4773

**Organization** Vermont Department of Health  
**Phone** 800-464-4343

### Women’s Services

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**Organization** The Vermont Commission on Women  
**Address** 126 State Street, Montpelier, VT 05633  
**Phone** 800-881-1561, 802-828-2851 (local)



# Addison County

## Alcohol & Substance Abuse

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**Organization** Alcoholics Anonymous  
**Address** Middlebury, VT  
**Phone** 802-388-9284  
**Website** aavt.org

**Services Provided** Offers support groups and materials to recovering alcoholics.

**Organization** Vermont Department of Health Division of Alcohol & Drug Abuse Programs - District Office

**Contact** Sarah Roy  
**Address** 156 South Village Green, Suite 102, Middlebury, VT 05753  
**Phone** 802-388-4644, 888-253-8804 (toll-free)  
**Fax** 802-388-4610  
**Email** AHS.VDHOLHMiddlebury@vermont.gov

**Services Provided** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

## Community Services

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**Organization** HOPE (Helping Overcome Poverty's Effects)  
**Address** P. O. Box 165, 282 Boardman Street, Middlebury VT; 05753  
**Phone** 802-388-3608  
**Fax** 802-388-0756

**Services Provided** Supports low-income families through Addison County Emergency Food Shelf, emergency rent and fuel assistance, low cost or free household items and clothing; provides tax preparation, emergency medical and dental assistance, Christmas food basket; eligibility dependent upon income; develops affordable housing and currently manages over 150 units; The Marion Munford Memorial Thrift Shop sells clothing and household items.

## Counseling & Mental Health

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**Organization** Counseling Services of Addison County (CSAC)  
**Address** 89 Main Street, Middlebury, VT 05753  
**Phone** 802-388-6751; 802-388-7641 (24-hour emergency)

**Services Provided** Outpatient mental health services; support groups that deal with issues including relationships and self-esteem, substance abuse and mood disorders.

## Disability Services

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<b>Organization</b>	<b>Disability Rights Vermont</b>
<b>Address</b>	141 Main Street, Suite 7, Montpelier, VT 05602
<b>Phone</b>	802-229-1355; 800-834-7890 (toll-free)
<b>Fax</b>	802-229-1359
<b>Website</b>	DisabilityRightsVT.org
<b>Services Provided</b>	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

## Domestic & Sexual Violence

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<b>Organization</b>	<b>Sexual Assault Nurse Examiner Program (SANE) Porter Medical Center</b>
<b>Address</b>	115 Porter Drive, Middlebury, VT 05753
<b>Phone</b>	802-388-4701
<b>Services Provided</b>	Provides victims and survivors of sexual assault with comprehensive sexual assault examinations by specially trained, registered nurses; offers information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

<b>Organization</b>	<b>WomenSafe</b>
<b>Address</b>	P.O. Box 67, Middlebury VT 05753
<b>Hotline</b>	802-388-4205 (24-hour) or 800-388-4205 (toll-free) <i>Language interpretation services available.</i> <i>Deaf callers please use telephone relay.</i>
<b>Phone</b>	802-388-9180 (office)
<b>Website</b>	womensafe.net
<b>Services Provided</b>	Offers confidential 24-hour hotline; information & referral; emotional support; legal and court advocacy; housing advocacy; systems advocacy; hospital/medical advocacy; support groups; supervised visitation & monitored exchanged; underserved communities outreach; community education & professional training.
<b>Population Served</b>	People who experience dating, domestic or sexual violence in Addison County and Rochester.

## Food/Fuel Assistance

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<b>Organization</b>	<b>H.O.P.E. (formerly Addison County Emergency Food Shelf)</b>
<b>Address</b>	282 Boardman Street, P. O. Box 165, Middlebury, VT 05753
<b>Phone</b>	802-388-3608

## Health & Dental Care

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**Organization** Addison County Home Health & Hospice  
**Address** Route 7 North, P. O. Box 754, Middlebury VT 05753  
**Phone** 802-388-7259; 800-253-0191 (TTY)  
**Services Provided** A non-profit organization dedicated to providing high quality, comprehensive community health care to residents of Addison County.

**Organization** Community Health Services of Addison County  
**Open Door Clinic**  
**Address** 100 Porter Dr., Middlebury, VT 05753  
**Phone** 802-388-0137  
**Email** odc@opendoormidd.org  
**Website** opendoormidd.org  
**Services Provided** Providing health care for adults who are uninsured or underinsured who meet financial guidelines. Services include: Acute & Chronic Care, Physical Therapy, Women's Health exams, Chiropractic Care, Limited Prescription Assistance, Lab & blood work, X-Rays, Dietary Counseling, Anonymous HIV Testing, Smoking Cessation Counseling. Call to schedule appointments. Clinics are held every Tuesday evening and every other Thursday evening, by appointment only. A free clinic, donations are appreciated.

## Housing

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**Organization** Addison County Community Trust  
**Address** 272 Main St. P.O. Box 311, Vergennes, VT 05491  
**Phone** 802-877-2626  
**Fax** 802-877-2627  
**Services Provided** Provides affordable housing to people of low to moderate income; manages seven mobile home parks.

**Organization** H.O.P.E. (Helping Overcome Poverty's Effects)  
*See Community Services*

## Legal Assistance

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*See Vermont Legal Aid Section – page 171*

## Shelters

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**Organization** John W. Graham Emergency Shelter  
**Address** 69 Main Street, Vergennes, VT 05491  
**Phone** 802-877-2677  
**Email** elizabeth@johngrahamshelter.org  
**Website** johngrahamshelter.org  
**Services Provided** Offers short-term emergency shelter to homeless individuals and families; an ACCAG satellite office serving area low-income residents with food shelf and emergency services.

**Organization** Turning Point Center of Addison County  
**Address** 54 A1 Creek Rd, Middlebury, VT 05753  
**Phone** 802-388-4249

**Transportation**

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**Organization** TriValley Transit (Formerly Addison County Transit Resources)  
**Address** 297 Creek Road, Middlebury, VT 05753  
**Phone** 802-388-2287  
**Email** info@trivalleytransit.org  
**Website** trivalleytransit.org  
**Services Provided** Along with offering transit services for all members of the public, TVT has many programs that focus on specialized populations including elders, persons with disabilities and low-income families and individuals; TVT’s services for elders and persons with disabilities are free.

**Victim Assistance & Advocacy**

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**Organization** Addison County State's Attorney's Office  
**Contact** Katie Dutton, Victim Advocate  
**Address** 7 Mahady Dr., Suite 4, 2nd Floor, Middlebury, VT 05753  
**Phone** 802-388-7931  
**Fax** 802-388-4653

**Organization** Victims Services Program, Dept. of Corrections  
**Phone** 888-810-1847  
**Website** doc.vermont.gov/content/services-victims  
**Services Provided** Provides assistance to crime victims with concerns related to offenders who are under the Department’s Supervision or incarcerated, such as information regarding the offender’s status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

<b>Organization</b>	<b>WomenSafe</b>
<b>Address</b>	P.O. Box 67, Middlebury VT 05753
<b>Hotline</b>	802-388-4205 (24-hour) or 800-388-4205 (toll-free) <i>Language interpretation services available.</i> <i>Deaf callers please use telephone relay.</i>
<b>Fax</b>	802-388-3438
<b>Email</b>	info@womensafe.net
<b>Website</b>	womensafe.net
<b>Services Provided</b>	Confidential 24-hour hotline; information & referral; emotional support; legal and court advocacy; housing advocacy; systems advocacy; hospital/medical advocacy; support groups; supervised visitation & monitored exchanged; underserved communities outreach; community education & professional training.
<b>Population Served</b>	People who experience dating, domestic or sexual violence in Addison County and Rochester.

### Victim Assistance: Children & Youth

<b>Organization</b>	<b>Addison Children's Advocacy Center</b>
<b>Address</b>	1590 Route 7 Suite 4, South, Middlebury, VT 05753
<b>Phone</b>	802-989-7438
<b>Fax</b>	802-388-1590
<b>Website</b>	addisoncountypcc.org
<b>Services Provided</b>	ACAC provides support and services to victims during the investigation of child abuse and sexual assault investigations.

<b>Organization</b>	<b>The Parent Child Center</b>
<b>Address</b>	P.O. Box 646, 126 Monroe Street, Middlebury, VT 05753
<b>Phone</b>	802-388-3171
<b>Website</b>	addisoncountypcc.org

<b>Organization</b>	<b>Addison County Unit for Special Investigations</b>
<b>Address</b>	1590 Route 7 Suite 4, South, Middlebury, VT 05753
<b>Phone</b>	802-989-7438 802-388-4600 (Martha Bowdish, Victim Advocate, direct line)
<b>Email</b>	Martha.Bowdish@vermont.gov; addisonsiu@outlook.com
<b>Services Provided</b>	Investigation of child abuse and sexual assault cases.

<b>Organization</b>	<b>DCF Family Services Local District Office</b>
<b>Address</b>	156 South Village Green, Suite 202, Middlebury, VT 05753
<b>Phone</b>	802-388-4660
<b>Fax</b>	802-388-4665
<b>Services Provided</b>	Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization** Kidsafe Collaborative

**Address** 45 Kilburn St., Burlington, VT 05401

**Phone** 802-863-9626

**Organization** Parent's Stress Line, Prevent Child Abuse Vermont

**Phone** 800-CHILDREN

## Aids/Hiv & Sexually Transmitted Diseases

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**Organization** AIDS Project of Southern Vermont  
**Address** P. O. Box 4264, 324 Main St., Bennington, VT 05201  
**Phone** 802-447-8007  
**Email** info@apsvt.org

**Services Provided** Serves those who lives are affected by AIDS/HIV; provides direct services, including education to promote understanding of AIDS and prevent its spread; programs for women include: Imagine a Woman- a training program for women addressing AIDS prevention, domestic violence, substance abuse, self-esteem and women's health.

## Alcohol & Substance Abuse

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**Organization** Quit Line (Tobacco)  
**Phone** 800-784-8669 (toll-free)  
**Website** 802quits.org

**Organization** Turning Point Center  
**Address** 465 Main Street, Bennington, VT 05201  
**Phone** 802-442-9700  
**Website** tpcbennington.org

**Organization** United Counseling Service of Bennington County  
**Address** 100 Ledge Hill Drive, Bennington, VT 05201  
**Phone** 802-442-5491  
**Email** contactus.ucsvt.org  
**Website** ucsvt.org  
**Services Provided** Mental health and substance abuse services; substance abuse treatment; outpatient counseling for all ages; sliding fee scale. Offices also located in Manchester, VT.

**Organization** Vermont Department of Health Division of Alcohol and Drug Abuse Programs - District Office  
**Contact** Judith Fellows / Cathy Vogel  
**Address** 324 Main St, Suite 2, Bennington, VT 05201  
**Phone** 802-442-3531  
**Fax** 800-637-7347  
**Email** AHS.VDHOLHBennington@vermont.gov  
**Services Provided** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

## Community Service Centers

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<b>Organization</b>	<b>BROC - Community Action</b>
<b>Address</b>	332 Orchard Street, Unit 10, Bennington, VT 05201
<b>Phone</b>	800-447-7515
<b>Population Served</b>	Bennington area residents
<b>Services Provided</b>	Community Food Shelf, fuel & utility assistance, housing counseling, coordinated entry for housing, case management, employment assistance, forms assistance, free tax preparation program, referrals.
<b>Organization</b>	<b>Sandra Birch, LICSW</b>
<b>Address</b>	Elm Counseling, 12 Baker Farm Rd, Manchester, VT 05255
<b>Phone</b>	802-729-2801
<b>Services Provided</b>	I specialize in children, adolescents, trauma and families. I will also soon be certified in EMDR.
<b>Organization</b>	<b>United Counseling Service of Bennington County, Inc.</b>
<b>Address</b>	P. O. Box 588, Stephen C. Lundy Building, 5312 Main Street, Manchester, VT 05255
<b>Hotlines</b>	802-442-5491 (Bennington) 802-362-3950 (Manchester)
<b>Population Served</b>	Those with mental health issues
<b>Services Provided</b>	Provides counseling and mental health services; offers substance abuse support groups for women.

## Counseling & Mental Health

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<b>Organization</b>	<b>Bennington County States Attorney</b>
<b>Address</b>	200 Veterans Memorial Drive, Suite 10, Bennington, VT 05201
<b>Phone</b>	802-442-8116
<b>Fax</b>	802-447-2775
<b>Services Provided</b>	Provides assistance, advocacy and information to crime victims; Victim Advocate guides victims through all aspects of the criminal justice process and acts as liaison with the State's Attorney and other criminal justice agencies; also provides community outreach to educate and increase awareness of crime victims. <i>See Victim Assistance Program Advocates section for further services.</i>



## Domestic & Sexual Violence

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- Organization** Bennington-Rutland Opportunity Council (BROC)  
*See Community Service Centers*
- Organization** PAVE  
**Address** 102 Dewey St., Bennington, VT 05201  
**Hotline** 802-442-2111  
**Phone** 802-442-2370  
**Fax** 802-422-6162  
**Email** pave@pavebennington.com  
**Website** pavebennington.org/get-help/
- Services Provided** Provides discreet services to survivors of domestic and sexual violence including emotional support; 24-hour hotline; family access and visitation; emergency and transitional housing; case management support group; court and social services advocacy; information and referrals; information on obtaining relief from abuse orders and orders against stalking and sexual assault; help with finding housing and financial assistance; school-based violence prevention; community education and outreach; transitional services; youth education.
- Organization** Sexual Assault Nurse Examiner Program (SANE) – Southwestern Vermont Medical Center  
**Address** 100 Hospital Drive East, Bennington, VT 05201  
**Phone** 802-442-6361  
**Website** svhealthcare.org
- Services Provided** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

## Food Assistance

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- Organization** Greater Bennington Community Services (GBCS) Kitchen Cupboard  
**Address** 121 Depot St., Bennington, VT 05201  
**Phone** 802-447-3700  
**Website** gbcsbennington.org/programs/kitchen-cupboard/
- Organization** Bennington Meals on Wheels  
**Phone** 802-442-8012
- Organization** BROC  
**Phone** 802-447-7515
- Organization** Green Mountain Christian Center  
**Address** 440 Main Street, Bennington, VT 05201  
**Phone** 802-447-7224

- Organization** Harvest Food Kitchen  
**Contact** Dede Budz  
**Address** 101 River Street, Bennington, VT 05201  
**Phone** 802-447-4739  
**Services Provided** Open 7 days a week.
- Organization** Manchester Food Cupboard  
**Phone** 802-362-0057
- Organization** Manchester Interfaith  
**Phone** 802-362-1555
- Organization** Sacred Heart St Francis  
**Phone** 802-442-3141
- Organization** BROC Community Action  
**Address** 332 Orchard Rd., Bennington, VT 05201  
**Phone** 802-775-0878
- Organization** Applegate Housing, Inc.  
**Address** 87 Applegate Dr, Bennington, VT 05201  
**Phone** 802-442-8818
- Organization** Bennington County Coalition For the Homeless (Thatcher House)  
**Address** 212 Pleasant St., Bennington, VT 05201  
**Contact** Chris Oldham: 802-442-2424  
**Phone** 802-735-7205  
**Website** bcchvt.org
- Organization** Bennington Housing Authority  
**Address** 22 Willow Road, Bennington, VT 05201-1730  
**Phone** 802-442-8000
- Organization** PAVE (Project Against Violence Encounter)  
**Address** 701 Main St., Bennington, VT 05201  
**Phone** 802-442-2370
- Organization** Shires Housing  
**Address** P. O. Box 1247, 302 South Street, Bennington, VT 05201  
**Phone** 802-442-8139  
**Fax** 802-442-5125  
**Email** hello@shireshousing.org  
**Services Provided** An affordable housing program to make home ownership more widely attainable.
- Organization** Have Justice Will Travel  
**Address** 9580 Route 113, Vershire, VT 05079  
**Phone** 802-447-8500  
**Email** info@havejusticewilltravel.org  
**Website** havejusticewilltravel.org  
**Services Provided** Provides legal and supportive services for battered, low-income women and their children; innovative, mobile, multi-service program that assists victims of domestic abuse through the legal process.

## Legal Assistance

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**Organization** Vermont Legal Aid  
*See Vermont Legal Aid Section – page 171*

## Medical

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**Organization** GBIS – Bennington Free Medical Clinic  
**Address** 121 Depot Street St., Bennington, VT 05201  
**Phone** 802-447-3700  
**Email** info@gbicsbennington.org

## Transportation

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**Organization** Green Mountain Express  
**Address** 215 Pleasant Street, Bennington, VT 05201  
**Phone** 802-447-0477  
**Website** greenmntncn.org

**Organization** State Fuel Assistance  
**Hotline** 800-479-6151

## Victim Assistance & Advocacy

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**Organization** Disability Rights Vermont  
**Address** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone** 802-229-1355; 800-834-7890 (toll-free)  
**Fax** 802-229-1359  
**Website** DisabilityRightsVT.org  
**Services Provided** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization** PAVE – Project Against Violent Encounters  
*See Domestic and Sexual Violence*

**Organization** Victims Services Program, Dept. of Corrections  
**Contact** Lucinda Brewer  
**Address** 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000  
**Phone** 802-798-2816  
**Email** lucinda.brewer@vermont.gov  
**Services Provided** Provides assistance to crime victims with concerns related to offenders who are under the Department’s Supervision or incarcerated, such as information regarding the offender’s status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

## Victim Assistance: Children And Youth

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**Organization** Bennington Childcare Associates  
**Phone** 802-447-3778

**Organization** Bennington County Child Advocacy Center  
 & Special Investigations Unit  
 Jenna Caslin, Executive Director

**Phone** 800-649-5285

**Website** bccac.org

**Services Provided** A child-friendly environment designed to meet the needs of children and/or adults who are alleged to have been abused. The programs provides support and protection for the child and the non-offending family members. CAC's network with many agencies with the goals of providing coordinated services.

**Organization** Bennington County Special Victims Unit  
 for Victims of Sexual Assault

**Contact** Tammy Loveland

**Address** 200 Veterans Memorial Drive, Suite 10,  
 Bennington, VT 05201

**Phone** 802-442-8116

**Fax** 802-447-2775

**Email** tammy.loveland@vermont.gov

**Organization** DCF Family Services Local District Office

**Address** 200 Veterans Memorial Drive, Suite 14, Bennington, VT 05201

**Phone** 802-442-8138

**Fax** 802-447-2808

**Services Provided** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization** Sunrise Community Resource Center

**Phone** 802-442-6934

# Caledonia County

## Aids/Hiv & Sexual Transmitted Diseases

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<b>Organization</b>	<b>Vermont CARES</b>
<b>Address</b>	1091 Hospital Drive, Suite 2, St. Johnsbury, VT 05819
<b>Phone</b>	802-748-9061; 800-649-2437 (toll-free)
<b>Fax</b>	802-748-1149
<b>Email</b>	info@vtcares.org
<b>Website</b>	vtcares.org
<b>Population Served</b>	Vermonters with HIV in Grand Isle, Lamoille, Orleans, Essex, Caledonia, Addison, Rutland and Washington counties
<b>Services Provided</b>	Offers community education, prevention and direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs.

## Alcohol & Substance Abuse

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<b>Organization</b>	<b>Alcoholics Anonymous</b>
<b>Phone</b>	802-802-2288
<b>Services Provided</b>	Support and help for recovering alcoholics.
<b>Organization</b>	<b>Kingdom Recovery Center</b>
<b>Address</b>	297 Summer St., St. Johnsbury, VT 05819
<b>Phone</b>	802-751-8520
<b>Organization</b>	<b>Northeast Kingdom Human Services (Formerly NEKMH)</b>
<b>Address</b>	2225 Portland St, St. Johnsbury, VT 05819
<b>Phone</b>	800-696-4979 (toll-free); 802-748-3181 (St. Johnsbury)
<b>Fax</b>	802-748-1682
<b>Email</b>	info@nkhs.net
<b>Services Provided</b>	Offers outpatient, intensive outpatient and adolescent service to the tri-county residents of Orleans, Essex and Caledonia; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services and provides individual therapy; parental support and family consultation; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends Programs.
<b>Organization</b>	<b>Vermont Department of Health Division of Alcohol &amp; Drug Abuse Programs - District Office</b>
<b>Address</b>	107 Eastern Avenue, Suite 9, St. Johnsbury, VT 05819
<b>Phone</b>	802-748-5151; 800-951-2936 (toll-free)
<b>Email</b>	AHS.VDHOLHStJohnsbury@vermont.gov
<b>Services Provided</b>	Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

## Community Service Centers

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- Organization** **The Community Restorative Justice Center, Inc.**  
**Address** 576 Railroad St., Suite 2, St. Johnsbury, VT 05819  
**Phone** 802-748-2977  
**Fax** 802-748-3146  
**Email** office@communityrjc.org  
**Website** cjnvt.org  
**Services Provided** Restorative Justice Panels, Offender reintegration services, Free Legal Clinic, Mediation, Restorative Practice in Schools training, Elder Justice Project, Victim Circles, TimeBank, and Neighborhood Associations. All programs focus on repairing harms done and/or received, especially relationships. Members of the Community Justice Network of VT.
- Organization** **Northeast Kingdom Community Action (NEKCA)**  
**Address** 115 Lincoln St, St. Johnsbury, VT 05819  
**Phone** 800-639-4065 (toll-free); 802-334-7316  
**Fax** 802-748-6042  
**Email** info@nekavt.org  
**Services Provided** Provides direct program activities, referrals, advocacy, and education in a non-judgmental manner to the people of the communities in the Northeast Kingdom; Outreach Department assists low income residents get the help they need through referrals, advocacy and case management. Outreach offices in Newport, St. Johnsbury, Island Pond and Canaan provide assistance with emergency food, shelter and fuel.
- Organization** **Northeast Kingdom Youth Services - NEKYS**  
**Address** 63 Eastern Ave., St. Johnsbury, VT 05819  
**Phone** 802-748-8732  
**Fax** 802-748-2383  
**Email** nekys@nekys.org  
**Website** nekys.org  
**Services Provided** NEKYS offers comprehensive programs that strengthen youth, families and individuals in Caledonia and Southern Essex Counties. We provide supportive counseling for youth and families, case management for at-risk and homeless youth, support for youth and families within their schools and family mediation. Other services include: restorative justice programs, driver's license reinstatement, risk assessment and 24/7 on-call coverage to help individuals and families through periods of crisis.

## Counseling & Mental Health

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**Organization** Northeast Kingdom Human Services (formerly NEKMH)  
*See Alcohol & Substance Abuse*

## Domestic & Sexual Violence

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**Organization** The Advocacy Program at Umbrella  
**Address** 1222 Main St, #301, St. Johnsbury, VT 05819  
**Phone** 802-472-6463 (office)  
 802-748-1992 (main line & Kingdom Child Care Connection)  
**Fax** 802-748-1405  
**Email** advocate@umbrellanek.org  
**Website** umbrellanek.org  
**Services Provided** 24 hour crisis support services for victims of intimate partner domestic violence, sexual violence and stalking and their children in Caledonia and southern Essex counties; focus is on safety, intervention, support and prevention through intimate partner domestic violence and sexual violence support services.

**Organization** AWARE  
**Address** P. O. Box 307, Hardwick, VT 05843  
**Hotline** 800-228-7395 (toll-free)  
**Phone** 802-472-6463 (office)  
**Fax** 802-472-3504  
**Email** aware@vtlink.net  
**Website** awarevt.org  
**Services Provided** Serves victims of domestic and sexual violence in the greater Hardwick area and portions of Orleans and Washington Counties; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs; support groups for children, teens and adults.

## Food Assistance

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**Organization** Food Pantry - Northeast Kingdom Community Action (NEKCA)  
**Address** 115 Lincoln Street, St. Johnsbury, VT 05819  
**Phone** 802-748-6040  
**Fax** 802-748-6042  
**Services Provided** For those in need of emergency food assistance, NEKCA's Food Pantry is designed to provide short-term help for a crisis situation; free bakery goods available for the taking most any time.

## Housing

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**Organization** Rural Edge  
**Address** 48 Elm St. (P.O. Box 259), Lyndonville, VT 05851  
**Phone** 802-535-3555; 800-253-0191 (TTY)  
**Fax** 877-689-3772  
**Website** [ruraledge.org](http://ruraledge.org)  
**Email** [info@ruraledge.org](mailto:info@ruraledge.org)

**Services Provided** Provides low-income housing in the Northeast Kingdom counties of Caledonia, Essex and Orleans; programs assist Vermonters to stabilize their lives by creating safe, decent and permanently affordable housing and community facilities.

## Legal Assistance

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**Organization** Vermont Legal Aid  
**Address** 177 Western Ave, St. Johnsbury, VT 05819  
**Phone** 802-748-8721; 800-889-2047 (toll-free)  
**Services Provided** A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities.

## Transportation

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**Organization** Rural Community Transportation  
**Address** 1677 Industrial Parkway, Lyndonville, Vermont 05851  
**Phone** 802-748-8170  
**Website** [riderct.org](http://riderct.org)  
**Services Provided** A private nonprofit 501(c)(3) corporation that provides public transportation services throughout Caledonia, Orleans, Essex, and Lamoille Counties. .

## Victim Assistance & Advocacy

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**Organization** AWARE  
*See Domestic & Sexual Violence*

**Organization** Caledonia County State's Attorney's Office  
**Contact** Tina Colby, Victim Advocate  
 Vicki Thibault (half-time)  
**Address** 211 Eastern Ave, Suite 102, St. Johnsbury, VT 05819  
**Phone** 802-748-6657 (general); 802-751-0208 (Vicki direct);  
 802-751-0207 (Tina direct)  
**Fax** 802-748-6591  
**Email** [Tina.Colby@vermont.gov](mailto:Tina.Colby@vermont.gov)  
[Victoria.Thibault@vermont.gov](mailto:Victoria.Thibault@vermont.gov)



**Organization** **Disability Rights Vermont**  
**Address** 141 Main Street, Suite 7 Montpelier, VT 05602  
**Phone** 800-834-7890 (toll-free)  
**Fax** 802-229-1359  
**Website** DisabilityRightsVT.org  
**Services Provided** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization** **UMBRELLA**  
*See Domestic & Sexual Violence*

**Organization** **Victims Services Program, Dept. of Corrections**  
**Contact** Ashley Fisk, Victim Services Specialist  
**Address** 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000  
**Phone** 802-751-0168 (office)  
 802-585-6663  
**Email** ashley.fisk@vermont.gov  
**Services Provided** Provides assistance to crime victims with concerns related to offenders who are under the Department’s Supervision or incarcerated, such as information regarding the offender’s status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

**Victim Assistance: Children And Youth**

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**Organization** **DCF Family Services Local District Office**  
**Address** 1016 US Route 5, Suite 02, St. Johnsbury, VT 05819-5603  
**Phone** 802-748-8374  
**Services Provided** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization** **Caledonia Children's Advocacy Center and the Caledonia Special Investigations Unit**  
**Contact** Sara Gerry, Case Manager  
**Phone** 802-424-1227  
**Email** sarah.gerry@partner.vermont.gov  
**Website** caledoniasiu-cac.com  
**Services Provided** A child-friendly environment designed to meet the needs of children and/or adults who have reported sexual or physical abuse. The Center provides support for the victim and the non-offending family members. The Center network with many agencies with the goal of providing coordinated services.



## AIDS/HIV & Sexually Transmitted Diseases

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**Organization** **Aids/HIV Hotline**  
**Hotline** 800-882-2437; 800-319-3141 (TTY)  
**Services Provided** Confidential information on anonymous testing sites; prevention, assessment and treatment information; referrals to other community resources.

**Organization** **Pearl Street Youth Health Center**  
**Address** 179 Pearl Street, Burlington, VT 05401  
**Phone** 802-864-6309 (medical), 802-652-1050 (dental)  
**Website** chcb.org  
**Services Provided** No-cost medical clinic for youth age 13 to 25.

**Organization** **SISTA United Alliance**  
**Address** 12 North Street, Suite 6, Burlington, VT 05401  
**Phone** 802-660-4875  
**Services Provided** A community-based organization in the Old North End, offering free and anonymous HIV testing and counseling. Hosts programs such as the SISTA Project, a CDC Behavioral Modification program that is culturally relevant for women of color, providing self-esteem building, assertiveness training, HIV/AIDS and STD prevention, safer sex negotiation, and coping skills.

**Organization** **Vermont CARES**  
**Address** 187 Saint Paul St., Burlington, VT 05401  
**Phone** 802-863-2437; 800-649-2437  
**Fax** 802-864-7730  
**Email** [theresa@vtcares.org](mailto:theresa@vtcares.org)  
**Website** [vtcares.org](http://vtcares.org)  
**Services Provided** Assists Vermonters with HIV in Grand Isle, Lamoille, Orleans, Essex, Caledonia, Addison, Rutland and Washington counties; offers community education, prevention and direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs.

## Alcohol & Substance Abuse

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**Organization** **Howard Center Act One/Bridge**  
**Phone** 802-488-6425  
**Services Provided** One to six day detoxification treatment for drugs and alcohol; drug and alcohol therapy; education, prevention, intervention; outpatient and intensive outpatient treatment; residential support services.

- Organization** **Alcoholics Anonymous**  
**Address** P. O. Box 1212, Burlington, VT 05402  
**Phone** 802-447-1285  
**Website** BurlingtonAA.org  
**Services Provided** Support groups for recovering alcoholics.
- Organization** **Howard Center: Chittenden Clinic San Remo Drive**  
**Address** 75 San Remo Dr South Burlington VT 05403  
**Phone** 802-488-6450, option 1
- Organization** **Narcotics Anonymous**  
**Address** P. O. Box 64714, Burlington, VT 05406  
**Hotline** 802-862-4516  
**Email** CVANAVT@gmail.com  
**Services Provided** Support groups for recovering addicts.
- Organization** **Spectrum: Riverstone Counseling**  
**Address** 84 Pine Street, 2nd Floor, Burlington, VT 05401  
**Phone** 802-864-7423  
**Fax** 802-660-0576  
**Website** spectrumvt.org  
**Services Provided** Substance abuse assessment and treatment for youth; family counseling.
- Organization** **Stonecrop**  
**Address** Manhattan Dr, Burlington VT 05401  
**Phone** 802-999-6422  
**Email** info@stonecroprecovery.com  
**Services Provided** Women only. Structured sober living.
- Organization** **The Turning Point Center of Chittenden County**  
**Address** 191 Bank St #2 Burlington, VT 05401  
**Phone** 802-861-3150
- Organization** **Vermont Department of Health Division of Alcohol and Drug Abuse Programs - District Office**  
**Contact** Ryan Mitofsky  
**Address** P.O. Box 70, 108 Cherry Street, Burlington, VT 05401  
**Phone** 888-253-8804; 802-863-7323  
**Email** AHS.VDOLHBurlington@vermont.gov  
**Services Provided** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

## Community Service Centers

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**Organization** **Burlington Community Justice Center**  
**Address** 200 Church Street, Burlington, VT 05401  
**Contact** Rachel Jolly, Director  
**Phone** 802-865-7155  
**Email** [rjolly@burlingtonvt.gov](mailto:rjolly@burlingtonvt.gov)  
**Website** [burlingtoncjc.org](http://burlingtoncjc.org)  
**Services Provided** Services include restorative justice processes and panels for youth and adults responsible for causing harm, Court Diversion, Pretrial Services, Tamarack, Driving with License Suspended, Offender Re-entry, and Victim Services including restorative justice victim liaisons and Parallel Justice for Victims of Crime (see page 47). Community forums can also be arranged for crime and harm-related issues.

**Organization** **Chittenden Community Action (CVOEO)**  
**Address** 255 S. Champlain St, Burlington, VT 05401  
**Phone** 802-863-6248  
**Website** [cvoeo.org](http://cvoeo.org)  
**Services Provided** Provides a broad base of services and programs for low-income families; emergency services include: fuel/utility assistance; housing assistance; transportation; pharmacy co-payments; Farm-to-Family coupons; assistance obtaining identification; furniture vouchers;; free plants, seeds and seedlings; other services include: advocacy; information and referral; forms assistance; food stamp outreach and eligibility screening; tax preparation; nutrition education activities for children and adults; car loan application assistance.

**Organization** **Essex Community Justice Center**  
**Address** 137 Iroquois Avenue, Suite 101, Essex Jct., VT 05452  
**Phone** 802-872-7690 (office)  
**Contact** Director: Jill Evans  
 802-876-6791, [jevans@essex.org](mailto:jevans@essex.org)  
**Website** [essexcjc.org](http://essexcjc.org)  
**Services Provided** The Essex Community Justice Center offers a listening ear to crime victims and connects victims to community resources. We also support victims who choose to participate in Regional Justice panels. Communication forums can also be arranged for victim-related issues.

**Organization** **Mercy Connections**  
**Address** 255 South Champlain Street, Suite 8, Burlington, VT 05401  
**Contact** Lisa Falcone, Executive Director  
**Phone** 802-846-7063  
**Email** [lfalcone@mercyconnections.org](mailto:lfalcone@mercyconnections.org)  
**Services Provided** Building restorative community through education, mentoring and entrepreneurship. Programs include those which mentor incarcerated women in re-entry, educate men and women for increased self-awareness and sustainable thinking and train women entrepreneurs to open businesses in Vermont.

**Organization** **South Burlington Community Justice Center**  
**Address** 19 Gregory Drive, South Burlington, VT 05403  
**Phone** 802-846-4215  
**Contact** Josef Lavanway, CJC Director  
**Email** jlvaway@southburlingtonpolice.org  
**Services Provided** Through our Parallel Justice program, our services for crime victims include having someone to talk with about what happened to you even if you don't want to make a police report, referrals to needed resources, arranging a structured conversation with the offender to repair the harm done, and more. Community forums can also be arranged for victim-related issues. *See Statewide Resources for more information.*

**Organization** **Spectrum Youth & Family Services**  
**Address** 177 Pearl Street, Burlington, VT 05401  
**Phone** 802-864-7423  
**Website** spectrumvt.org  
**Services Provided** Drop-In Center is a safe and welcoming space for youth 24 and under that offers meals, showers, clothing, hygiene items, and support.

**Organization** **Williston Community Justice Center**  
**Contact** Cristalee McSweeney, Director  
**Address** 7928 Williston Road, Williston, VT 05495  
**Phone** 802-764-1151  
**Website** willistonjustice.org  
**Email** cmcsweeney@willistonvt.org

## Counseling & Mental Health

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**Organization** **Howard Center for Human Services**  
**Address** 208 Flynn Avenue, Burlington, VT 05401  
**Hotline** 802-488-7777 (24-hour hotline to crisis services)  
**Phone** 802-488-6000  
**Website** howardcenter.org  
**Services Provided** Provides mental health and human services for four northern Vermont counties. Programs include Adult Behavioral Health Services; Baird Center for Children and Families; Howard Community Services; and First Call (child, adolescent and family services, 802-488-7777). Services include mental health needs, drug and methadone treatment, support groups, and a wide range of child and family programs.

**Organization** **Howard Center Services: Pine Street Counseling**  
**Address** 855 Pine Street, Burlington, VT  
**Phone** 802-488-6100  
**Services Provided** Counseling and case management for anyone with mental health, substance abuse, shelter issues.

**Organization** **Spectrum: Riverstone Counseling**  
**Address** 84 Pine Street, 2nd Floor, Burlington, VT 05401  
**Phone** 802-864-7423  
**Fax** 802-660-0576  
**Website** spectrumvt.org  
**Services Provided** Provides individual, family, and group counseling for adolescents, teens, and their families. Includes: treatment/counseling for substance use and mental health; relapse prevention and recovery; coordinated medical services; psychiatric evaluation; parent education; support and counseling for families and caregivers; coordinated educational/vocational services; and help with accessing Medicaid and other services.

## Disability Services

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**Organization** **Disability Rights Vermont**  
**Address** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone** 800-834-7890 (toll-free)  
**Fax** 802-229-1359  
**Website** DisabilityRightsVT.org  
**Services Provided** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization** **Vermont Legal Aid**  
*See Vermont Legal Aid Section – page 171*

## Domestic & Sexual Violence

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**Organization** **H.O.P.E. Works (formerly Women’s Rape Crisis Center)**  
**Address** P.O. Box 92, Burlington, VT 05402  
**Hotline** 802-863-1236 (24-hour); 800-489-7273 (toll-free)  
**Phone** 802-864-0555  
**Email** lucy@hopeworksvt.org  
**Website** hopeworksvt.org  
**Services Provided** Free, confidential support for survivors of rape, child sexual abuse, and other forms of sexual violence, information and referrals on 24-hour hotline; options counseling; legal and medical advocacy; emergency safe housing; social services advocacy; and support groups. *Advocacy Program:* assist survivors in accessing other resources, services, and obtaining protection orders; accompaniment to hospital, court, or police departments; *Community Education Program:* addresses issues surrounding rape, sexual abuse, sexual harassment, consent, and healthy relationships for all learning levels.

**Organization** **SafeSpace – Pride Center of Vermont**  
**Address** 255 S. Champlain Street, Ste. 12, Burlington, VT 05401.  
**Phone** 802-860-7812; 802-863-0003  
**Website** pridecentervt.org/safespace/

**Services Provided** Peer counseling, legal advocacy, social services advocacy, hospital advocacy for sexual assault survivors; support groups and other services for lesbian, gay, bisexual, transgender, queer and questioning survivors of physical, sexual, emotional, or hate violence and their loved one. Program also offers provider training/education and outreach on behalf of LGBTQ survivors.

**Organization** **Sexual Assault Nurse Examiner Program**

(SANE) University of Vermont Medical Center

**Address** 111 Colchester Avenue, Burlington, VT 05402

**Phone** 802-847-2434 (Emergency Department)

**Website** fahc.org

**Population Served** Victims and survivors of sexual assault

**Services Provided** Comprehensive sexual assault examinations by specially trained, registered nurses; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

**Organization** **Spectrum Youth & Family Services**

**Address** 177 Pearl Street, Burlington, VT 05401

**Phone** 802-864-7423

**Website** spectrumvt.org

**Services Provided** Programs for youth ages 14-24; Drop-In Center, Shelter, Transitional Housing, Mental Health and Substance Abuse Counseling, Case Management.

**Organization** **Steps to End Domestic Violence**

**Address** 294 N. Winooski Ave, Suite 214-A Burlington, VT 05402

**Hotline** 802-658-1996 (24-hour hotline);  
800-ABUSE95 (domestic violence 24-hour emergency from anywhere in VT)

**Phone** 802-658-3131

**Fax** 802-658-3832

**Email** steps@stepsvt.org

**Website** stepsvt.org

**Services Provided** All of our service program are free, confidential and open to anyone affected by domestic abuse in Chittenden County Vermont. Our programs: Support Group, Emergency Housing, Economic Justice, Transitional Housing, Legal Services and Clinic, Education and Outreach, Children and Youth, and the Chittenden County Safe at Work Network. Please visit our website for details.

**Organization** **Vermont Center for Prevention & Treatment of Sexual Abuse**

**Address** 280 State Dr., Waterbury, VT 05671

**Phone** 802-241-0440

**Population Served** Children, adolescents and adults; victims and offenders

**Services Provided** Resource and referral service to prevent and treat sexual abuse of children, adolescents and adults.



## Employment & Training

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- Organization** Vermont Department of Employment and Training  
**Phone** 800-650-4152  
**Services Provided** Statewide resource centers for job placement, training and career counseling.  
**Website** labor.vermont.gov
- Organization** Vermont Works for Women  
**Address** 32A Malletts Bay Ave., Winooski, VT 05404  
**Phone** 802-655-8900; 800-639-1472 (toll-free)  
**Fax** 802-655-8922  
**Website** vtworksforwomen.org  
**Services Provided** Helps women and girls recognize their potential and explore, pursue, and excel in work that leads to economic independence.

## Food Assistance

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- Organization** Feeding Chittenden  
**Address** 228 North Winooski Avenue, Burlington, VT 05402  
**Phone** 802-658-7939  
**Website** feedingchittenden.org  
**Services Provided** Provides hot meals M- F: 6:30 pm to 9:30 pm, Sunday, 8:30 pm to 11 pm; distributes groceries: M-F: 9 pm to 4:00 pm.
- Organization** COTS Daystation  
**Address** 95 North Ave, Burlington, VT 05401  
**Phone** 802-862-5418  
**Services Provided** Daytime shelter for individuals over 18 years old. Lunch is served seven days a week at 12:30 pm
- Organization** Hunger Free Vermont  
**Address** 38 Eastwood Dr., South Burlington, VT 05403  
**Phone** 802-865-0255
- Organization** Joint Urban Ministry Project (J.U.M.P.)  
**Address** 38 S. Winooski Ave, Burlington, VT 05401  
**Phone** 802-862-4501
- Organization** Salvation Army  
**Address** 64 Main Street, Burlington, VT 05401  
**Phone** 802-864-6991  
**Fax** 802-864-9256  
**Services Provided** Distributes food Monday through Saturday, 5:30 pm to 6:30 pm
- Organization** Spectrum Youth & Family Services  
**Address** 177 Pearl St, Burlington, VT 05401  
**Phone** 802-864-7423  
**Website** spectrumvt.org  
**Services Provided** Drop-in center provides meals Mon-Fri at 12:00 and 5:00 for youth ages 14-24.

## Gender Identity

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- Organization** **Outright Vermont**  
**Address** 241 North Winooski Ave, Burlington, VT 05402  
**Phone** 802-865-9677  
**Website** outrightvt.org  
**Services Provided** Fosters sensitivity and understanding of the issues facing lesbian, gay, bisexual, transgender and questioning youth; through education and outreach, challenges stereotypes and prejudice; seeks an environment where young people can realize their potential, free from hate and fear; offers weekly support groups and one-on-one discussions; provides free HIV testing; sponsors substance-free events.
- Organization** **SafeSpace**  
*See Domestic and Sexual Violence*
- Organization** **The Trevor Project**  
**Phone** 866-488-7386  
**Website** thetrevorproject.org  
**Services Provided** National 24-hour suicide hotline and web chat resources for LGBTQ youth.
- Organization** **UVM Women's Center**  
*See Victim Assistance & Advocacy – page 48*

## Health & Dental Care

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- Organization** **Community Health Center of Burlington**  
**Address** 617 Riverside Avenue, Burlington, VT 05401  
**Phone** 802-864-6309  
**Fax** 802-860-4325  
**Services Provided** A non-profit family practice clinic that provides health and human services regardless of ability to pay; full range of services includes preventative health care; social work support; on-staff interpreters in Vietnamese and Bosnian; *Prescription Assistance Program*; Dr. Dynasaur; accepts all insurances, including Medicaid; *see Safe Harbor under Shelters*.
- Organization** **Community Health Improvement – University of Vermont Medical Center**  
**Address** 128 Lakeside Ave, Burlington, VT 05401  
**Phone** 802-847-2278  
**Fax** 802-847-6545  
**Services Provided** Offers community health programs, events and classes on issues including: aging, parenting, substance abuse and general health; open to women, men and children.

**Organization** **Dental Health at UVM**  
**Address** 1060 Hinesburg Road, Suite 201, Burlington, VT 05405  
**Phone** 802-847-1777  
**Fax** 802-847-1958  
**Services Provided** Inexpensive teeth cleaning and x-rays for low-income families and individuals.

**Organization** **Lund Family Center**  
**Address** 76 Glen Rd, Burlington, VT 05401  
**Phone** 802-864-7467; 800-639-1741 (toll-free)  
**Email** info@lundvt.org  
**Services Provided** Residential and outpatient support services for pregnant young women. Adoption, counseling, drug treatment, school, childcare.

**Organization** **Planned Parenthood of Northern New England**  
**Address** 173 Saint Paul Street, Burlington, VT 5401  
**Phone** 866-476-1321; 800-238-7526 (toll-free)  
**Fax** 802-660-9435  
**Services Provided** Birth control, reproductive health. With offices in Burlington and Williston.

**Organization** **Community Health Centers of Vermont - South End Health Center**  
**Address** 789 Pine Street, Burlington, VT  
**Phone** 802-864-0693 (medical) 802-652-1050 (dental)  
**Services Provided** Offering medical, dental and counseling services, conveniently located in Burlington's South End district.

## Housing & Tenant Resources

**Organization** **Burlington Housing Authority**  
**Address** 65 Main Street, Burlington, VT 05401  
**Phone** 802-864-0538  
**Fax** 802-658-1286  
**Website** burlingtonhousing.org  
**Services Provided** Provides affordable housing to individuals and families in the City of Burlington and surrounding communities.

**Organization** **Cathedral Square Corporation**  
**Address** 412 Farrell Street, Suite 100, South Burlington, VT 05403  
**Phone** 802-863-2224; 800-253-0191 (TTT/TTD)  
**Fax** 802-863-6661  
**Website** cathedralsquare.org  
**Services Provided** Nonprofit providing affordable housing to elders, low income persons and persons with disabilities; serves Addison, Bennington, Caledonia, Chittenden, Franklin, Lamoille, Rutland, Washington, Windham and Windsor counties.

**Organization** Champlain Housing Trust  
**Address** 88 King St., Burlington, VT 05402  
**Phone** 802-862-6244; 802-864-2526 (TTY)  
**Fax** 802-862-5054  
**Website** getahome.org  
**Services Provided** Provides a wide range of affordable Housing opportunities including homeownership, rental apartments, and co-op housing.

**Organization** Housing Resource Center  
**Address** 95 North Ave, Burlington, VT 05401  
**Phone** 802-864-7402 (main); 802-861-0110

### Legal Assistance

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**Organization** Steps to End Domestic Violence  
**Address** P. O. Box 1535, Burlington, VT 05402  
**Hotline** 802-658-1996 (hotline and TDD)  
**Phone** 802-658-3131  
**Fax** 802-658-3832  
**Email** steps@stepsvt.org  
**Website** stepsvt.org  
**Services Provided** Assists battered women and their children, and sexual assault survivors in Chittenden County; *Legal Advocacy Program* provides support, assistance and information regarding legal needs such as obtaining protection orders, pressing charges and working with the police and courts.

**Organization** Vermont Legal Aid  
**Address** 294 North Winooski Avenue, Burlington, VT 05402  
**Hotline** 802-863-5620 (hotline) or 800-889-2047 (toll-free)  
**Services Provided** A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems a from their disabilities.

### Refugee Assistance

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**Organization** Interpretation Services - University of Vermont Medical Center  
**Contact** Mary Gordon; Lynette Reep, CI and CT  
**Address** 111 Colchester Avenue, Brown 4, Burlington, VT 05401  
**Phone** 802-847-5826; 802-847-0000 (after hours)  
**Services Provided** Offers free professional interpretational and translation for all non-English speaking patients. Our office also provides free interpreting services to Deaf and Hard of Hearing patients.

**Organization** **University of Vermont Children's Hospital**  
**Contact** Andrea Green, MD  
**Address** One S. Prospect Street, University Health Center Campus, Burlington, VT 05401  
**Phone** 802-847-4696  
**Fax** 802-847-4612  
**Services Provided** This clinic serves school-age refugee children with primary pediatric care, including screenings, immunizations and family referrals. Call for appointment.

**Organization** **Vermont Refugee Resettlement Program**  
*See page 137*

## Shelters

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**Organization** **ANEW Place**  
**Address** 89 North Street, Burlington, VT 05401  
**Phone** 802-862-9879, 802-340-1095 (after 5 pm)  
**Website** anewplacevt.org  
**Email** info@anewplacevt.org  
**Services Provided** Emergency shelter.

**Organization** **Committee on Temporary Shelter (COTS)**  
**Address** 95 North Avenue, Burlington, VT 05401  
**Phone** 802-864-7402  
**Fax** 802-864-2612  
**Email** info@cotsonline.org  
**Website** cotsonline.org  
**Services Provided** The Committee on Temporary Shelter (COTS) is the largest service provider for people who are homeless or at risk of becoming homeless in Vermont. COTS offers emergency shelter, prevention assistance, services, and transitional and permanent housing for those who are homeless and marginally housed. *We believe:* in the value and dignity of every human life; that housing is a fundamental human right; and that emergency shelter is not the solution to homelessness.

**Organization** **Spectrum Youth & Family Services**  
**Address** 177 Pearl St., Burlington, VT 05401  
**Phone** 802-864-7423  
**Website** spectrumvt.org  
**Services Provided** 8-bed youth shelter provides young men and women between the ages of 16-22 with short term housing.

**Organization** **Steps to End Domestic Violence Hotline**  
*See Domestic and Sexual Violence*

## Victim Assistance & Advocacy

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- Organization** **Associations of Africans Living in Vermont (AALV)**  
**Address** 20 Allen St., 3rd floor, Burlington, VT 05401  
**Phone** 802-985-3106  
**Website** aalv-vt.org
- Organization** **Burlington Police Department**  
**Address** One North Avenue, Burlington, VT 05401  
**Phone** 802-658-2704  
**Fax** 802-865-7579  
**Services Provided** Advocate assists victims and survivors of domestic violence; provides support; information on restraining orders; referrals to other agencies; assists in filing for victim compensation.
- Organization** **Burlington Police Department DV Investigator**  
**Address** One North Avenue, Burlington, VT 05401  
**Phone** 802-540-2326
- Organization** **Chittenden County State's Attorney Office**  
**Contact** Kathyria Ferrer (A-F)  
 Karen Burns(G-O)  
 Nietra Panagoulis (P-Z)  
 Elizabeth Dziobek  
**Address** 32 Cherry St, Suite 305, Burlington, VT 05401  
**Phone** 802-863-2865 (general); 802-652-2069 (Kathyria direct);  
 802-652-0384 (Karen direct); 802-951-5155 (Nietra direct)  
**Fax** 802-657-4261 (VA); 802-863-7440 (General)  
**Email** Kathyria.Ferrer@vermont.gov  
 Karen.Burns@vermont.gov  
 Nietra.Panagoulis@vermont.gov  
 Elizabeth.Dziobek@vermont.gov
- Organization** **Compassionate Friends**  
**Address** Cathedral of St. Paul, 2 Cherry St., Burlington, VT 05401  
**Email** Allanday88@gmail.com  
**Services Provided** Bereavement support group for parents.  
 Meetings Info: 3rd Tuesday of each month 7:00 pm
- Organization** **Disability Rights Vermont**  
**Address** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone** 802-229-1355; 800-834-7890 (toll-free)  
**Fax** 802-229-1359  
**Website** DisabilityRightsVT.org  
**Services Provided** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization** **Burlington Community Justice Center - Parallel Justice**  
**Phone** 802-865-7155  
**Email** [cjcfrofrontdesk@burlingtonvt.gov](mailto:cjcfrofrontdesk@burlingtonvt.gov)  
**Website** [burlingtoncjc.org/parallel-justice](http://burlingtoncjc.org/parallel-justice)  
**Services Provided** Parallel Justice provides information, resources, and support to people who have experienced by crime and harm in Burlington, even if the person responsible for causing the harm is is never identified or apprehended. We support people impacted by all crimes and frequently help those affected by vandalism, simple assault, and theft. Parallel Justice assistance can include emotional support, safety planning, referrals, information advocacy, and limited financial assistance to meet basic needs.  
 \* Police report NOT required in order to receive assistance.

**Organization** **SafeSpace**  
*See Domestic & Sexual Violence*

**Organization** **U.S. Attorney's Office**  
**Contact** Aimee Stearns, Victim Witness Coordinator  
**Address** P. O. Box 570, Burlington, VT 05402  
**Phone** 802-951-6725; 802-652-1140 (TTY)  
**Fax** 802-951-6540  
**Email** [aimee.stearns@usdoj.gov](mailto:aimee.stearns@usdoj.gov)  
**Services Provided** Assists victims of federal crimes in Vermont through the criminal justice process.

**Organization** **Victims Services Program, Dept. of Corrections**  
**Address** 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000  
**Phone** 888-810-1847 (toll-free); 802-557-1365 (Danielle direct)  
**Services Provided** Provides assistance to crime victims with related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.  
**Email** [dhs.docvictimservices@vermont.gov](mailto:dhs.docvictimservices@vermont.gov)

**Organization** **Winooski Police Department**  
**Address** 27 West Allen St., Winooski, VT 05404  
**Phone** 802-655-0221

**Organization Women’s Center at the University of Vermont - Victim Advocacy Program**

**Address** 34 South Williams Street, Burlington, VT 05401

**Phone** 802-656-7892

**Email** women@uvm.edu

**Services Provided** Serves on and off-campus students, staff and faculty of UVM and/or their friends and family who are victims of sexual violence, stalking, or gender violence. Provides emotional crisis support, academic/residential relief, support with judicial proceedings on campus, criminal justice proceedings within the city of Burlington, and medical advocacy.

**Organization Steps to End Domestic Violence**

**Hotline** 800-799-7233; 800-787-3224 (TTY)

**Services Provided** Support of survivors of domestic abuse in Chittenden County.

**Victim Assistance: Children and Youth**

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**Organization Chittenden Unit for Special Investigations - CUSI**

**Advocate** Elizabeth Dziobek, Director

**Address** 50 Cherry Street, Burlington, VT 05401

**Phone** 802-652-6800 (CUSI)

**Email** elizabeth.dziobek@vermont.gov

**Services Provided** Investigation, prosecution and advocacy services for sexual abuse.

**Organization DCF Family Services Local District Office**

**Address** White Cap Business Park, 426 Industrial Avenue, Suite 140, Williston, VT 05495

**Phone** 802-863-7370

**Fax** 802-863-7516

**Services Provided** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.



## Alcohol & Substance Abuse

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- Organization** **Northeast Kingdom Human Services (Formerly NEKMH)**  
**Address** 181 Crawford Road, Derby, VT 05829  
**Phone** 802-334-6744; 800-696-4979 (toll-free)  
**Fax** 802-334-7455  
**Email** info@nkhs.net
- Services Provided** Offers outpatient, intensive outpatient and adolescent service to the tri-county residents of Orleans, Essex and Caledonia; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services and provides individual therapy; parental support and family consultation; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends Programs.
- Organization** **Vermont Department of Health - Newport District Office**  
**Address** 100 Main Street, Suite 220, Newport, VT 05855  
**Phone** 802-952-2945  
**Email** AHS.VDHNewport@vermont.gov  
**Website** healthvermont.gov/local/newport/
- Services Provided** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

## Domestic & Sexual Violence

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- Organization** **The Advocacy Program at Umbrella**  
**Address** 95 East Main St., Suite 1, Newport VT 05855  
**Phone** 802-334-0148  
**Email** advocate@umbrellanek.org  
**Website** umbrellanek.org
- Services Provided** 24-hour crisis support services for victims of intimate partner domestic violence, sexual violence and stalking and their children in Essex county; focus is on safety, intervention, support and prevention through intimate partner domestic violence/sexual violence support services.

## Food Assistance

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- Organization** **Northeast Kingdom Community Action (NEKCA)**  
**Address** PO Box 234, 253 Gail Street, Canaan, VT 05903  
**Phone** 802-334-7316  
**Email** info@nekcavt.org
- Services Provided** Satellite offices that provide short-term help for food crisis situations.

## Legal Assistance

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**Organization** **Vermont Legal Aid**  
*See Vermont Legal Aid Section – page 171*

## Transportation

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**Organization** **Rural Community Transportation**  
**Address** 1677 Industrial Parkway, Lyndonville, Vermont 05851  
**Phone** 802-748-8170  
**Website** riderct.org  
**Services Provided** A private nonprofit 501(c)(3) corporation that provides public transportation services throughout Caledonia, Orleans, Essex, and Lamoille Counties. .

## Victim Assistance & Advocacy

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**Organization** **Disability Rights Vermont**  
**Address** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone** 802-229-1355, 800-834-7890 (toll-free)  
**Fax** 802-229-1359  
**Website** DisabilityRightsVT.org  
**Services Provided** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization** **Essex County State's Attorney's Office**  
**Contact** Vicki Thibault (half-time): 802-745-7159  
**Address** P.O.Box 226, 38 Water St, Orleans, VT 05860  
**Phone** 802-754-2880  
**Fax** 802-754-2881  
**Email** Victoria.Thibault@vermont.gov

**Organization** **Step O.N.E.**  
*See Domestic and Sexual Violence*

**Organization** **Victims Services Program, Dept. of Corrections**  
**Address** 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000  
**Phone** 888-810-1847 (toll-free)  
**Email** ahs.docvictimservices@vermont.gov  
**Services Provided** Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

## Victim Assistance: Children and Youth

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**Organization** **Special Investigation Unit/Civil Service Commission**  
*See Caledonia County for Southern Essex  
 and Orleans County for Northern Essex.*

## Alcohol & Substance Abuse

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- Organization** **Howard Center**  
**Address** 172 Fairfield Street, St. Albans, VT 05478  
**Phone** 802-488-6000  
**Services Provided** Outpatient substance abuse services in a professional, confidential and goal-directed approach; assists those with alcohol and other drug problems.
- Organization** **Vermont Department of Health Division of Alcohol and Drug Abuse Programs - District Office**  
**Contact** Judy Ashley, District Director  
**Address** 27 Federal Street, Suite 201, St. Albans, VT 05478  
**Phone** 802-524-7970; 888-253-8801 (toll-free)  
**Fax** 802-527-5405  
**Email** AHS.VDH0LHStAlbans@vermont.gov  
**Services Provided** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

## Community Service Centers

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- Organization** **Franklin Grand Isle Community Action**  
**Address** 5 Lemnah Dr., St. Albans, VT 05478  
**Phone** 802-527-7392  
**Services Provided** Provides a variety of free services to help low-income residents of the two counties including assistance with housing, fuel, food, landlord/tenant issues, food stamp applications, nutrition education, budget information and taxes.
- Organization** **Franklin/Grand Isle Community Partnership**  
**Address** 107 Fisher Pond Road (NCSS), St. Albans, VT 05478  
**Phone** 802-527-7418  
**Email** info@fgiunitedway.org  
**Services Provided** Coordinates a community based, family-focused system of resources for residents of the two counties. Meets first Wednesday of each month from 8:30-10:30 at 107 Fisher Pond Road.
- Organization** **Franklin Grand Isle Restorative Justice Center**  
**Contact** Harmony Bourgeois  
**Address** 120 North Main Street, St. Albans, VT 05478  
**Phone** 802-524-7006  
**Website** fgirjc.org  
**Services Provided** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can be arranged for victim-related issues. *See Statewide Resources for more information.*

## Counseling & Mental Health

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<b>Organization</b>	<b>Northwestern Counseling &amp; Support Services</b>
<b>Address</b>	107 Fisher Pond Road, St. Albans, VT 05478
<b>Phone</b>	802-524-6554; 800-834-7793 (toll-free)
<b>Fax</b>	802-527-7801
<b>Website</b>	ncssinc.org
<b>Services Provided</b>	Community behavioral health and development disabilities agency serving residents of Franklin and Grand Isle counties; provides a range of programs and services.

## Disability Services

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<b>Organization</b>	<b>Disability Rights Vermont</b>
<b>Address</b>	141 Main Street, Suite 7, Montpelier, VT 05602
<b>Phone</b>	802-229-1355; 800-834-7890 (toll-free)
<b>Fax</b>	802-229-1359
<b>Website</b>	DisabilityRightsVT.org
<b>Services Provided</b>	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

## Domestic & Sexual Violence

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<b>Organization</b>	<b>Sexual Assault Nurse Examiner Program (SANE) Northwestern Medical Center</b>
<b>Address</b>	133 Fairfield Street, St. Albans, VT 05478
<b>Phone</b>	802-524-5911; 800-696-0321 (toll-free)
<b>Website</b>	northwesternmedicalcenter.org
<b>Population Served</b>	Victims and survivors of sexual assault
<b>Services Provided</b>	Comprehensive sexual assault examinations by specially trained, registered nurses; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.
<b>Organization</b>	<b>Northwest Unit for Special Investigations (NUSI)</b>
<b>Contact</b>	Kelly Woodward
<b>Address</b>	5 Lemnah Drive, St. Albans, VT 05478
<b>Phone</b>	802-524-7989 (office)
<b>Services Provided</b>	A multi disciplinary task force that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses in Franklin and Grand Isle counties; consists of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated to work only on these types of crimes. NUSI is a child Advocacy Center.

**Organization** **Voices Against Violence/Laurie's House**  
**Address** P. O. Box 72, St. Albans, VT 05478  
**Hotline** 802-524-6575  
**Phone** 800-288-7395 (domestic violence); 800-489-7273 (sexual assault)  
**Email** voices@cvoeo.org  
**Website** voicesagainstviolence.org  
**Services Provided** On a case by case basis, transportation vouchers and passes can be provided. Serves victims/survivors of domestic and sexual violence and their children in Franklin and Grand Isle counties; offers support, emergency safe shelter, social services, advocacy services, hospital advocacy for domestic and sexual assault survivors, support groups; engages in public awareness, social change and prevention activities through a coordinated community effort.

## Employment & Training

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**Organization** **Vermont Department of Labor  
Career Resource Center**  
**Address** 27 Federal Street, Suite 100, St. Albans, VT 05478  
**Phone** 802-524-6585  
**Website** labor.vermont.gov  
**Services Provided** Free employment and training services.

**Organization** **Vermont Employment Agency**  
**Address** 12 Kingman St., St. Albans, VT 05478  
**Phone** 844-782-8255

## Health & Dental Care

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**Organization** **Enosburg Health Center**  
**Address** 382 Main Street, Enosburg Falls, VT 05450  
**Phone** 802-933-5831  
**Fax** 802-933-2362  
**Services Provided** Family health center.

**Organization** **Franklin County Home Health Agency**  
**Address** 3 Home Health Circle, St. Albans, VT 05478  
**Phone** 802-527-7531  
**Fax** 802-527-7533  
**Email** info@fchha.org  
**Website** fchha.org  
**Services Provided** Provides high quality health care programs and related support services in a community setting, including *First Steps Childbirth Education and Healthy Babies, Kids & Families*.

**Organization** **Richford Health Center**  
**Address** 44 Main Street, Suite 200, Richford, VT 05476  
**Phone** 802-255-5500  
**Fax** 802-255-5511  
**Website** <https://notchvt.org/health-center-locations/richford/>  
**Services Provided** Family healthcare and dental center.

## Housing

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<b>Organization</b>	<b>Champlain Housing Trust</b>
<b>Address</b>	13 Lake Street, St. Albans, VT 05478
<b>Phone</b>	802-527-2361
<b>Fax</b>	802-527-2373
<b>Website</b>	getahome.org
<b>Services Provided</b>	Nonprofit organization devoted to the development, restoration and preservation of affordable rental housing and apartments within Chittenden, Franklin and Grand Isle counties.

## Legal Assistance

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<b>Organization</b>	<b>Vermont Legal Aid</b>
	<i>See Vermont Legal Aid Section – page 171</i>

## Shelters

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<b>Organization</b>	<b>Tim's House (operated by Samaritan House, Inc.)</b>
<b>Contact</b>	Ben Kaufmann, Director
<b>Address</b>	24 Kingman Street, Suite 1, St. Albans, VT 05478
<b>Phone</b>	802-527-0847
<b>Fax</b>	802-527-7906
<b>Email</b>	Ben.Kaufmann@samaritan-house.com
<b>Website</b>	samaritanhouseinc.com/tims-house
<b>Services Provided</b>	Emergency shelter to individuals temporarily homeless without other options or resources.
<b>Organization</b>	<b>Voices Against Violence/Laurie's House</b>
<b>Hotline</b>	802-524-6575
<b>Services Provided</b>	Emergency Safe Shelter for DV/SV Victims. <i>See Domestic &amp; Sexual Violence</i>

## Transportation

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<b>Organization</b>	<b>AmCare Ambulance Service</b>
<b>Address</b>	P.O. Box 207, St. Albans, VT 05478
<b>Phone</b>	802-527-1244; 800-924-2345 (toll-free)
<b>Email</b>	cs@butlermedicaltransport.com
<b>Services Provided</b>	Provides emergency and non-emergency ambulance transport to residents of St. Albans Town, Fairfax and Georgia; long distance and air transport service available.

## Victim Assistance & Advocacy

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**Organization** Franklin County State's Attorney's Office

**Contact** Wendy Boyce, Victim Advocate  
Kelly Woodward, Victim Advocate

**Address** 5 Lemnah Drive, St. Albans, VT 05478

**Phone** 802-524-7920

**Fax** 802-524-7964

**Email** Wendy.Boyce@vermont.gov  
Kelly.Woodward@vermont.gov

**Organization** Victims Services Program, Dept. of Corrections

**Address** 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000

**Phone** 888-810-1874

**Services Provided** Provides assistance to crime victims with related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

**Email** ahh.docvictimservices@vermont.gov

## Victim Assistance: Children And Youth

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**Organization** DCF Family Services Local District Office

**Address** 27 Federal Street, Suite 300, St. Albans, VT 05478-2247

**Phone** 802-527-7741

**Fax** 802-527-5404

**Services Provided** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization** Disability Rights Vermont

**Address** 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone** 802-229-1355, 800-834-7890 (toll-free)

**Fax** 802-229-1359

**Website** DisabilityRightsVT.org

**Services Provided** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization** Northwest Unit for Special Investigations (NUSI)

**Contact** Kelly Woodward

**Address** 5 Lemnah Drive, St. Albans, VT 05478

**Phone** 802-382-4658 (office)

**Fax** 802-524-7989

**Email** Kelly.Woodward@vermont.gov

**Services Provided** A multi disciplinary task force that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses in Franklin and Grand Isle counties; consists of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated to work only on these types of crimes.



## Alcohol & Substance Abuse

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<b>Organization</b>	<b>Howard Center</b>
<b>Address</b>	172 Fairfield Street, St. Albans, VT 05478
<b>Phone</b>	802-488-6000
<b>Website</b>	howardcenter.org
<b>Services Provided</b>	Outpatient substance abuse treatment services for adolescents, pregnant/postpartum women, DUI/DWI offenders; offers ASL or other assistance for hearing impaired, Bosnian, French, Hmong, Serbo-Croatian, Spanish, Vietnamese; sliding fee scale.

## Community Service Centers

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<b>Organization</b>	<b>Franklin Grand Isle Community Action</b>
<b>Address</b>	5 Lemnah Dr., St. Albans, VT 05478
<b>Phone</b>	802-527-7392
<b>Services Provided</b>	Provides a variety of free services to help low-income residents of the two counties including assistance with housing, fuel, food, landlord/tenant issues, food stamp applications, nutrition education, budget information and taxes.
<b>Organization</b>	<b>Franklin Grand Isle Restorative Justice Center</b>
<b>Address</b>	120 North Main St., St. Albans, VT 05478
<b>Phone</b>	802-524-7006
<b>Website</b>	fgirjc.org
<b>Services Provided</b>	Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can be arranged for victim-related issues. <i>See Statewide Resources for more information.</i>

## Counseling & Mental Health

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<b>Organization</b>	<b>Alburgh Health Center</b>
<b>Address</b>	64 Industrial Park Road, Alburg VT 05440
<b>Phone</b>	802-796-4414
<b>Fax</b>	802-\
<b>Services Provided</b>	Family health services.
<b>Organization</b>	<b>Northwestern Counseling &amp; Support Services</b>
<b>Address</b>	107 Fisher Pond Road, St. Albans, VT 05478
<b>Phone</b>	802-524-6554; 800-834-7793 (toll-free)
<b>Fax</b>	802-527-7801
<b>Website</b>	ncssinc.org
<b>Services Provided</b>	Community behavioral health and development disabilities agency serving residents of Franklin and Grand Isle counties; provides a range of programs and services.

## Disability Services

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- Organization** Champlain Community Services, Inc.  
**Address** 512 Troy Ave, Colchester, VT 05446  
**Phone** 802-655-0511
- Organization** Champlain Islanders Developing Essential Resources (CIDER)  
**Address** 12 Carter Lane, South Hero, VT 05486  
**Phone** 802-372-6425  
**Fax** 802-419-8008  
**Website** cidervt.org  
**Email** info@cidervt.org; info@cidervt.org  
**Services Provided** Serves seniors and those with disabilities; provides transportation; offers meal site and home delivered meals; newsletter.
- Organization** Disability Rights Vermont  
**Address** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone** 800-834-7890 (toll-free); 802-229-1355  
**Fax** 802-229-1359  
**Website** DisabilityRightsVT.org  
**Services Provided** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

## Domestic & Sexual Violence

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- Organization** Voices Against Violence/Laurie's House  
**Address** P. O. Box 72, St. Albans, VT 05478  
**Hotline** 802-524-6575  
**Email** voices@cvoeo.org  
**Website** voicesagainstviolence.org  
**Services Provided** Serves victims/survivors of domestic and sexual violence and their children in Franklin and Grand Isle counties; offers support, emergency safe shelter, social services, advocacy services, hospital advocacy for domestic and sexual assault survivors, support groups; engages in public awareness, social change and prevention activities through a coordinated community effort.

## Housing

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<b>Organization</b>	<b>Champlain Housing Trust</b>
<b>Address</b>	13 Lake St, St. Albans, VT 05478
<b>Phone</b>	802-527-2361
<b>Fax</b>	802-527-2373
<b>Website</b>	getahome.org
<b>Services Provided</b>	Nonprofit organization devoted to the development, restoration and preservation of affordable rental housing and apartments within Chittenden, Franklin and Grand Isle counties.

## Legal Assistance

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<b>Organization</b>	<b>Vermont Legal Aid</b>
	<i>See Vermont Legal Aid Section – page 171</i>

## Medical & Dental

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<b>Organization</b>	<b>Community Health Centers of Burlington - Champlain Islands Health Center</b>
<b>Address</b>	52 Community Lane, South Hero, VT 05486
<b>Phone</b>	802-372-4687

## Shelters

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<b>Organization</b>	<b>Samaritan House/Tim's House</b>
<b>Address</b>	20 Kingman St. #1, St. Albans, VT 05478
<b>Phone</b>	802-527-0847
<b>Organization</b>	<b>Voices Against Violence/Laurie's House</b>
<b>Hotline</b>	802-524-6575
<b>Services Provided</b>	Emergency Safe Shelter for DV/SV Victims.

## Victim Assistance & Advocacy

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<b>Organization</b>	<b>Disability Rights Vermont</b>
<b>Address</b>	141 Main Street, Suite 7, Montpelier, VT 05602
<b>Phone</b>	802-229-1355, 800-834-7890 (toll-free)
<b>Fax</b>	802-229-1359
<b>Website</b>	DisabilityRightsVT.org
<b>Services Provided</b>	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.
<b>Organization</b>	<b>Grand Isle County State's Attorney's Office</b>
<b>Contact</b>	David Sicard
<b>Address</b>	59 Windridge Lane, North Hero, VT 05474
<b>Phone</b>	802-372-5422 (office); 802-372-3518 (direct)
<b>Fax</b>	802-372-5704
<b>Email</b>	David.Sicard@vermont.gov

- Organization** **Victims Services Program, Dept. of Corrections**  
**Address** 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000  
**Phone** 888-810-1847  
**Services Provided** Provides assistance to crime victims with related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.  
**Email** danielle.levesque@vermont.gov
- Organization** **Voices Against Violence/Laurie's House**  
*See Domestic and Sexual Violence*

**Victim Assistance: Children And Youth**

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- Organization** **DCF Family Services Local District Office**  
**Address** 27 Federal Street, Suite 300, St. Albans, VT 05478-2247  
**Phone** 802-527-7741  
**Fax** 802-527-5404  
**Services Provided** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.
- Organization** **Northwest Unit for Special Investigations (NUSI)**  
**Address** 5 Lemah Dr., St. Albans, VT 05478  
**Phone** 802-524-7961 (office)  
**Fax** 802-524-7986  
**Email** Kelly.Woodward@vermont.gov  
**Services Provided** A multi disciplinary task force that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses in Franklin and Grand Isle counties; consists of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated to work only on these types of crimes.

## Alcohol & Substance Abuse

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- Organization** Copley Hospital  
**Address** 528 Washington Hwy, Morrisville, VT 05661  
**Phone** 802-888-8888  
**Services Provided** Offers outpatient and adolescent programs and Project CRASH; provides screening, evaluation, counseling, therapy, and referral to other services for individuals or families with a problem stemming from the use or abuse of alcohol or drugs.
- Organization** North Central Vermont Recovery Center  
**Address** 275 Brooklyn St., Morrisville, VT 05661  
**Phone** 802-851-8120
- Organization** Vermont Department of Health Division  
**of Alcohol & Drug Abuse Programs - District Office**  
**Address** 63 Professional Drive, Morrisville, VT 05661  
**Phone** 802-888-7447  
**Fax** 802-888-2576  
**Email** AHS.VDHOLHMorrisville@vermont.gov  
**Services Provided** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

## Community Service Centers

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- Organization** Agency of Human Services, Department  
**for Children and Families, Economic Services Division**  
**Address** 63 Professional Drive, Suite 4, Morristown, VT 05661  
**Phone** 800-479-6151  
**Fax** 802-888-1343  
**Services Provided** Provides healthcare services; food stamps.
- Organization** Behavioral Health & Wellness Center  
**Address** 607 Washington Hwy, Morristown, VT 05661  
**Phone** 802-888-8320  
**Services Provided** Outpatient counseling service.
- Organization** Capstone Community Action  
**(Formerly Community Action Office)**  
**Address** 250 Industrial Park Dr., Morrisville, VT 05661  
**Phone** 800-639-1053 (toll-free); 802-749-1053  
**Services Provided** Operates in 56 towns, primarily in Washington, Orange and Lamoille counties; works to help people achieve economic sufficiency with dignity and to support individual and family development; offers crisis and emergency fuel; emergency shelter; transitional housing; emergency shelter for youth; Family Housing Partnership Program; rental assistance; case management; economic services; Family Community Support

Services; tax assistance; Head Start services; Farm Worker program; micro-business development program; tangible assets services; weatherization.

**Organization Lamoille Community House**

**Address** 103 Main Street in Hyde Park, VT 05665

**Phone** 802-521-7943

**Services Provided** A seasonal adult shelter, November – April serving Lamoille County. The shelter offers beds, hot showers, hot meals, laundry and access to social services based on need.

**Hours of Operation** 4:30 pm to 8:30 am

**Email** Kanetsberger@lamoilleshelter.org

**Organization Lamoille Family Center**

**Address** 480 Cady’s Falls Road, Morrisville, VT 05661

**Phone** 800-639-1932; 802-888-5229 (toll-free)

**Services Provided** A community resource center for families in Lamoille County & Lamoille Valley.

**Email** info@lamoillefamilycenter.org

**Organization Lamoille Restorative Center**

**Contact** Heather Hobart

**Address** 221 Main Street, PO Box 148, Hyde Park, VT 05655

**Phone** 802-888-5871

**Email** info@lrcvt.org

**Website** lrcvt.org

**Services Provided** A community-based agency established to address unlawful behaviors, support victims of crime, and promote healthy families and communities within the Lamoille Valley.

**Disability/Elder Services**

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**Organization Central VT Council on Aging**

**Address** 59 N. Main St, Suite 200, Barre, VT 05641

**Phone** 802-479-0531

**Email** info@cvcoa.org

**Services Provided** Support/advocacy for elders and people with disabilities.

**Organization Disability Rights Vermont**

**Address** 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone** 802-229-1355

**Fax** 802-229-1359

**Website** DisabilityRightsVT.org

**Services Provided** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization** Lamoille Home Health & Hospice  
**Address** 54 Farr Ave. Morrisville, VT 05661  
**Phone** 802-888-4651  
**Website** lhha.org

## Domestic & Sexual Violence

**Organization** Clarina Howard Nichols Center  
**Address** P. O. Box 517, Morrisville, VT 05661  
**Hotline** 802-888-5256 (24-hour)  
**Phone** 802-888-2584  
**Website** clarina.org  
**Services Provided** Clarina provides advocacy programs, emergency shelter, support and direct services to survivors of domestic and sexual violence as well as community outreach and education programs.

## Employment/Education

**Organization** Central Vermont Adult Basic Education  
**Address** 65 Northgate Plaza, Suite 8, Morrisville, VT 05661  
**Phone** 802-888-5531

**Organization** HireAbility Vermont  
**Address** 63 Professional Dr, Morristown, VT 05661  
**Phone** 802-888-5976  
**Website** hireabilityvt.com

**Organization** VT Department of Labor-Morrisville Resource Center  
**Address** 197 Harrel St, Morrisville, VT 05661  
**Phone** 802-888-4545  
**Services Provided** Employment counseling, training, placement.

## Food And Fuel Assistance

**Organization** Cambridge Food Shelf/Clothing Bank  
**Address** 16 Church Street, Jeffersonville, VT 05464  
**Phone** 802-644-8911

**Organization** Hardwick Area Food Pantry  
**Address** 39 West Church Street, Hardwick, VT 05843  
**Phone** 802-472-5940  
**Hours of Operation** Monday: 12 pm to 2 pm  
 Thursday: 9 am - 11 am / Saturday 9 am - 11 am

**Organization** Johnson Food Shelf  
**Address** 661 Railroad Street, Johnson, VT 05656  
**Phone** 802-635-9003  
**Hours of Operation** Tuesday: 9 am - 12 pm; Friday: 9 am -12 pm

**Organization** Lamoille County Food Share, Inc.  
**Address** 197 Harrel Street, Morrisville, VT 05661  
**Phone** 802-888-6550  
**Email** lcfoodshare@gmail.com  
**Website** lcfoodshare.org

## Housing & Tenant Resources

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<b>Organization</b>	<b>Downstreet Housing &amp; Community Development</b>
<b>Address</b>	22 Keith Ave, Suite 100, Barre, VT 05641
<b>Phone</b>	802-476-4493; 877-320-0663 (toll-free)
<b>Fax</b>	802-479-0120
<b>Website</b>	downstreet.org
<b>Services Provided</b>	A nonprofit housing organization providing affordable housing, property management, homebuyer education, lending, and community development services to residents in Lamoille, Orange and Washington counties.
<b>Organization</b>	<b>Lamoille Housing Partnership</b>
<b>Address</b>	49 Brigham Street, PO Box 637, Morrisville, VT 05661
<b>Phone</b>	802-888-5714
<b>Services Provided</b>	Creates and maintains affordable housing in Lamoille County.

## Legal Assistance

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<b>Organization</b>	<b>Vermont Legal Aid</b>
	<i>See Vermont Legal Aid Section – page 171</i>

## Shelters

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<b>Organization</b>	<b>Clarina Howard Nichols Center</b>
<b>Hotline</b>	802-888-5256
<b>Services Provided</b>	Emergency safe shelter for Domestic and Sexual Violence Victims.

## Survivor Support Services

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<b>Organization</b>	<b>Lamoille Home Health &amp; Hospice</b>
<b>Address</b>	54 Farr Avenue, Morrisville, VT 05661
<b>Phone</b>	802-888-4651
<b>Email</b>	info@lamoillesiu.org
<b>Website</b>	lhha.org
<b>Services Provided</b>	Bereavement support group.

## Transportation

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<b>Organization</b>	<b>Rural Community Transportation</b>
<b>Address</b>	1677 Industrial Parkway, Lyndonville, Vermont 05851
<b>Phone</b>	802-748-8170
<b>Website</b>	riderct.org
<b>Services Provided</b>	A private nonprofit 501(c)(3) corporation that provides public transportation services throughout Caledonia, Orleans, Essex, and Lamoille Counties. .



## Victim Assistance & Advocacy

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- Organization** Disability Rights Vermont  
**Phone** 802-229-1355; 800-834-7890 (toll-free)  
*See Disability Services*
- Organization** Lamoille County State's Attorney's Office  
**Contact** Siri Rooney and Holly Jones, Victim Advocates  
**Address** P.O. Box 38, Hyde Park, VT 05655  
**Phone** 802-888-7945; 802-888-1302 (Siri);  
 802-888-0508 (Beth);  
 802-888-1302 (Siri and Holly)  
**Fax** 802-888-2547  
**Email** siri.rooney@vermont.gov  
 holly.jones@vermont.gov
- Organization** Victims Services Program, Dept. of Corrections  
**Contact** Ashley Fisk, Victim Services Specialist  
**Address** 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000  
**Phone** 888-810-1847 (toll-free); 802-505-1410  
**Email** ashley.fisk@vermont.gov  
**Services Provided** Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

## Victim Assistance: Children And Youth

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- Organization** DCF Family Services Local District Office  
**Address** 63 Professional Drive, Suite 3, Morrisville, VT 05661  
**Phone** 802-888-4576  
**Fax** 802-888-1343  
**Services Provided** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.
- Organization** Lamoille County Special Investigation Unit/CAC  
**Contact** Tracy Patnoe, Executive Director  
**Address** P.O. Box 16, 111 W. Main Street, Hyde Park, VT 05655  
**Phone** 802-851-8116  
**Email** tpatnoe@lamoillesiu.org  
**Services Provided** A multi-disciplinary task force that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses consisting of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated to work only on these types of crimes. Lamoille SIU is a Child Advocacy Center.



## Alcohol & Substance Abuse

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**Organization** Clara Martin Center  
**Address** 11740 Lower Plain, Bradford, VT 05033  
11 N. Main St, Randolph, VT 05060  
**Hotline** 800-639-6360  
**Phone** 802-222-4477 (Bradford);  
802-728-4466 (Randolph)  
**Website** claramartin.org

**Services Provided** Offers community outpatient mental health and substance abuse services; assists persons with co-occurring mental and substance abuse disorders, women, DUI/DWI offenders, criminal justice clients; sliding fee scale.

## Community Service Centers

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**Organization** Capstone Community Action – Bradford  
**Address** 22 Whistle Stop Way, P.O. Box 500, Bradford, VT 05033  
**Phone** 802-222-5343; 800-639-1053 (toll-free)

**Services Provided** Operates in 56 towns, primarily in Washington, Orange and Lamoille counties; works to help people in Orange County East achieve economic sufficiency with dignity and to support individual and family development; offers crisis and emergency fuel; emergency shelter; transitional housing; emergency shelter for youth; Family Housing Partnership Program; rental assistance; case management; economic services; Family Community Support Services; tax assistance; Head Start services; Farm Worker program; micro-business development program; tangible assets services; weatherization.

**Organization** Capstone Community Action - Randolph  
**Address** 12 Prince St. Suite A, PO Box 284, Randolph, VT 05060  
**Phone** 802-728-9506;  
800-846-9506 (toll-free)

**Services Provided** See above; serves residents of Orange County West.

**Organization** Kids Place, a program of  
The Orange County Parent Child Center

**Contact** Lindsey Trombley, Executive Director  
**Address** 639 VT Route 110, Tunbridge, VT 05077  
**Phone** 802-685-2264  
**Fax** 802-685-2278  
**Email** info@orangecountypcc.org

**Area Served** Orange and Northern Windsor Counties

**Services Provided** The Kids Place supervised visitation program provides a safe, neutral, and comfortable place for children and non-residential parents to visit and maintain family ties.

## Counseling & Mental Health

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- Organization** **Clara Martin Center**  
*See Alcohol & Substance Abuse*
- Organization** **Confluence Behavioral Health**  
**Address** 1646 Gove Hill Rd., Thetford, VT 05075  
**Phone** 802-727-0019
- Organization** **Little Rivers Health**  
**Contact** Fran Clark, Director of Operations  
**Phone** 802-222-4637 x116
- Population Served** Provides counseling and mental health at our three practices in Wells River, Bradford and East Cornith. We offer outpatient mental health services, we accept most insurance and offer a sliding fee scale.
- Organization** **Upper Valley Services**  
**Address** 267 Waits River Rd., Bradford, VT 05033  
**Phone** 802-222-9235

## Domestic & Sexual Violence

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- Organization** **Safeline, Inc.**  
**Address** P.O. Box 368 Chelsea, VT 05038  
**Hotline** 800-639-7233  
**Phone** 802-685-7900  
**Email** safelineinfo@safelinevt.org  
**Website** safelinevt.org
- Services Provided** A member program of the Vermont Network Against Domestic and Sexual Violence that serves victims and survivors of domestic and sexual violence in Orange and northern Windsor Counties. Offers free and confidential services, including 24-hour hotline, crisis counseling, safety planning, legal advocacy, hospital advocacy, economic advocacy, food shelf, public education and outreach.
- Organization** **Sexual Assault Nurse Examiner Program (SANE) Gifford Medical Center**  
**Address** 44 South Main Street, Randolph, VT 05060  
**Phone** 802-728-2345 (Emergency Department)  
**Website** giffordhealthcare.org
- Services Provided** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

## Food Assistance

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**Organization** Randolph Area Food Shelf  
**Address** 12 Prince St., Unit #3 Randolph VT 05060  
**Phone** 802-431-0144  
**Email** info@randolphareafoodshelf.org  
**Website** randolphareafoodshelf.org

**Services Provided** Mon, Wed, Fri 3-5 pm / Tues 1-5 pm, Thu 5-7 pm.

## Fuel Assistance

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**Organization** Capstone Community Action  
**Phone** 800-846-9506  
 802-728-9506 (Randolph)  
 802-222-5419 (Bradford)

## Health & Dental Care

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**Organization** Chelsea Family Health Center  
**Address** 356 VT Rte. 110, PO Box 128, Chelsea, VT 05038  
**Phone** 802-685-4400  
**Fax** 802-685-4329  
**Services Provided** Full-service care provider affiliated with Gifford Medical Center; services include preventive care, health exams, women's health, family planning, newborn care, treatment of depression, assistance with end-of-life issues and much more.

**Organization** Good Neighbor Health Clinic & Red Logan Dental Clinic  
**Address** 70 North Main Street, White River, VT 05001  
**Phone** 802-295-1868 (medical);  
 802-295-7573 (dental)  
**Email** medical@goodnhc.org or  
 dental@goodnhc.org  
**Website** goodneighborhealthclinic.org  
**Services Provided** Basic primary medical care available to all those in the Upper Valley in medical need but without the means to pay; wide range of services including referrals, colon cancer screening, mental health services, breast cancer screening, health education; dental and outreach programs.

**Organization** Gifford Medical Center Financial Assistance Program  
**Address** 44 S. Main St. P.O. Box 2000, Randolph, VT 05060  
**Phone** 802-728-2323  
**Fax** 802-728-2776  
**Website** giffordhealthcare.org/patients/financial-assistance/  
**Services Provided** Complete health clinic services for uninsured or underinsured Vermonters in need of health care.

**Organization** Planned Parenthood of Northern New England  
**Address** 173 Saint Paul Street, Burlington, VT 05401  
**Hotline** 800-230-7526  
**Phone** 802-863-6326; 866-476-1321 (toll-free)  
**Fax** 802-863-4951  
**Website** [plannedparenthood.org](http://plannedparenthood.org)  
**Services Provided** Assists women and families in need of family planning; offers annual exams and pap tests; breast exams and mammography referrals; birth control information and supplies; testing and treatment for urinary and vaginal infections; pregnancy testing; *Teen Walk-in Clinic*; adult immunization for flu, hepatitis B and other vaccine preventable diseases. With offices in Burlington and Williston.

## Housing

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**Organization** Barre Housing Authority  
**Address** 30 Washington St. #1, Barre, VT 05641  
**Phone** 802-476-3185  
**Website** [barrehousingauthority.com](http://barrehousingauthority.com)

**Organization** Downstreet Housing & Community Development  
**Address** 22 Keith Ave., Ste. 100, Barre, VT 05641  
**Phone** 802-476-4493; 877-320-0663 (toll-free)  
**Fax** 802-479-0120  
**Website** [downstreet.org](http://downstreet.org)  
**Services Provided** A nonprofit housing organization providing affordable housing, property management, homebuyer education, lending, and community development services to residents in Lamoille, Orange and Washington counties.

## Legal Assistance

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**Organization** South Royalton Legal Clinic  
**Address** 190 Chelsea St., P.O. Box 117, South Royalton, VT 05068  
**Phone** 802-831-1500  
**Fax** 802-831-1115  
**Email** [srlc@vermontlaw.edu](mailto:srlc@vermontlaw.edu)  
**Services Provided** Legal assistance provided by Vermont Law School's civil poverty clinic for eligible Vermonters; provides counsel in areas such as family law, juvenile law and children's rights, consumer protection, bankruptcy, contracts, wills, immigration, and housing issues. This program is grant-funded to provide assistance primarily to domestic violence victims/victims of crime; children; immigrants; and veterans.

## Shelters

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**Organization** Good Samaritan  
**Address** 105 N. Seminary St, Barre, VT 05641  
**Phone** 802-479-2294

**Organization** Safe Haven  
**Address** 4 Highland Avenue, Randolph VT 05060  
**Phone** 802-728-4466  
**Website** [claramartin.org/safe-haven](http://claramartin.org/safe-haven)

**Services Provided** Serves homeless, labeled mentally ill, in the counties of Washington, Orange, and upper Windsor; licensed Therapeutic Community Residence.

## Transportation

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**Organization** Big Yellow Taxi  
**Phone** 802-281-8294  
**Services Provided** Taxi service.

**Organization** Good News Garage  
**Address** 331 North Winooski Ave, Burlington, VT 05401  
**Phone** 802-864-3667  
**Website** [goodnewsgarage.org](http://goodnewsgarage.org)  
**Services Provided** Sells second hand vehicles.

## Victim Assistance & Advocacy

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**Organization** Disability Rights Vermont  
**Address** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone** 802-229-1355; 800-834-7890 (toll-free)  
**Fax** 802-229-1359  
**Website** [DisabilityRightsVT.org](http://DisabilityRightsVT.org)  
**Services Provided** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization** Orange County State's Attorney's Office

**Contact** Kelly Doyle, Victim Advocate

**Address** P.O. Box 116, Chelsea, VT 05038

**Phone** 802-685-3036; 802-685-2187 (direct)

**Fax** 802-685-3836

**Email** Kelly.Doyle@vermont.gov

**Organization** Victims Services Program, Dept. of Corrections

**Contact** Ashley Fisk, Victim Services Specialist

**Address** 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000

**Phone** 802-505-1410

**Email** ashley.fisk@vermont.gov

**Services Provided** Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.



## Alcohol & Drug Abuse

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- Organization** BAART  
**Address** 475 Union St., Newport, VT 05855  
**Phone** 802-334-0110  
**Services Provided** Medication assisted treatment program.
- Organization** Northeast Kingdom Human Services (formerly NEKMH)  
**Address** 181 Crawford Road, Derby, VT 05829  
**Phone** 800-696-4979  
**Services Provided** Offers outpatient, intensive outpatient and adolescent services to the tri-county resident of Orleans, Essex and Calendonias; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services and provides individual therapy; parental support and family consultations; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends Program.

## Community Service Centers

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- Organization** Northeast Kingdom Community Action (NEKCA)  
**Address** 70 Main Street, P. O. Box 346, Newport, VT 05855  
**Phone** 800-639-4065 (toll-free); 802-334-7316  
**Fax** 802-334-5249  
**Website** nekcavt.org  
**Email** info@nekcavt.org  
**Services Provided** Assists those in need of emergency food assistance, shelter and fuel; NEKCA's Food Pantries provide short-term help in times of crisis; employment counseling; health insurance; crisis management, career planning.
- Organization** Orleans County Restorative Justice Center  
**Address** 79 Coventry St. Suite 4A & 4B, Newport, VT 05855  
**Phone** 802-487-9327  
**Website** kingdomjustice.org  
**Email** info@kingdomjustice.org  
**Services Provided** We provide a lawyer-staffed pro bono legal clinic once per month for non-criminal issues, for Orleans County residents. By appointment only. 802-487-9293. See *Statewide Resources for more information.*

## Counseling & Mental Health

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<b>Organization</b>	<b>Northeast Kingdom Human Services (Formerly NEKMH)</b>
<b>Address</b>	181 Crawford Road, Derby, VT 05829
<b>Phone</b>	800-696-4979
<b>Services Provided</b>	Offers outpatient, intensive outpatient and adolescent service to the tri-county residents of Orleans, Essex and Caledonia; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services and provides individual therapy; parental support and family consultation; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends Programs.

## Domestic & Sexual Violence

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<b>Organization</b>	<b>The Advocacy Program at Umbrella</b>
<b>Address</b>	95 East Main St, Suite 1, Newport, VT 05855
<b>Phone</b>	802-748-1992
<b>Fax</b>	802-748-1405
<b>Email</b>	advocate@umbrellanek.org
<b>Services Provided</b>	24-hour crisis support services for victims of intimate partner domestic violence, sexual violence and stalking and their children in Orleans County; focus is on safety, intervention, support and prevention through intimate partner violence and sexual violence support services.

<b>Organization</b>	<b>AWARE</b>
<b>Address</b>	P. O. Box 307, Hardwick, VT 05843
<b>Phone</b>	802-472-6463 (office); 800-228-7395 (toll-free)
<b>Fax</b>	802-472-3504
<b>Email</b>	aware@vtlink.net
<b>Website</b>	awarevt.org
<b>Services Provided</b>	Serves victims of domestic and sexual violence in the Hardwick area and the towns of Craftsbury and Greensboro; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs; support groups for children, teens and adults.

<b>Organization</b>	<b>Orleans County Special Investigations Unit</b>
<b>Contact</b>	Ryan Bierue, Executive Director
<b>Address</b>	42 Central Street Suite 101, Newport, VT 05855
<b>Phone</b>	802-334-6002
<b>Website</b>	occacvt.org
<b>Services Provided</b>	Support services for victims of sexual abuse and their supporting families, including counseling for victims and case management services for families. Serves Orleans and Northern Essex Counties

**Organization** **Pride Center of Vermont Safespace Program (LGBTQH)**  
**Address** 255 South Champlain St., Suite 12, Burlington, VT 05401  
**Hotline** 802-860-7812  
**Phone** 802-863-0003

**Organization** **Sexual Assault Nurse Examiner Program (SANE)**  
 North Country Hospital  
**Address** 189 Prouty Drive, Newport, VT 05855  
**Phone** 802-334-7331  
**Website** nchsi.org

**Services Provided** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

## Legal Assistance

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**Organization** **Disability Rights Vermont**  
**Address** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone** 802-229-1355; 800-834-7890 (toll-free)  
**Fax** 802-229-1359  
**Website** DisabilityRightsVT.org

**Services Provided** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization** **Orleans County State's Attorney's Office**  
**Contact** Vicki Thibault  
**Address** 217 Main Street, Ste. 2, Newport, VT 05855  
**Phone** 802-334-2037 (Amanda direct); 802-334-4323 (Vicki direct)  
**Fax** 802-334-3319  
**Email** Amanda.Jensen@vermont.gov  
 Victoria.Thibault@vermont.gov

**Organization** **Vermont Legal Aid**  
*See Vermont Legal Aid Section – page 171*

**Organization** **VT State Police - Derby Barracks**  
**Address** 35 Crawford Rd, Derby, VT 05829  
**Phone** 802-334-8881

## Transportation

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**Organization** **Rural Community Transportation**  
**Address** 1677 Industrial Parkway, Lyndonville, Vermont 05851  
**Phone** 802-748-8170  
**Website** riderct.org

**Services Provided** A private nonprofit 501(c)(3) corporation that provides public transportation services throughout Caledonia, Orleans, Essex, and Lamoille Counties.

## **Victim Assistance & Advocacy**

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<b>Organization</b>	<b>Victims Services Program, Dept. of Corrections</b>
<b>Contact</b>	Ashley Fisk, Victim Services Specialist
<b>Address</b>	280 State Dr., NOB 2 South, Waterbury, VT 05671-2000
<b>Phone</b>	802-505-1410
<b>Email</b>	ashley.fisk@vermont.gov
<b>Services Provided</b>	Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

## **Victim Assistance: Children And Youth**

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<b>Organization</b>	<b>The Advocacy Program at Umbrella</b>
<b>Address</b>	95 East Main St, Suite 1, Newport, VT 05855
<b>Phone</b>	802-748-1992
<b>Fax</b>	802-334-0148
<b>Email</b>	advocate@umbrellanek.org
<b>Services Provided</b>	24-hour crisis support services for victims of intimate partner domestic violence, sexual violence and stalking and their children in Orleans County; focus is on safety, intervention, support and prevention through intimate partner violence and sexual violence support services.

<b>Organization</b>	<b>DCF Family Services Local District Office</b>
<b>Address</b>	100 Main Street, Suite 230, Newport, VT 05855-4898
<b>Phone</b>	802-334-6723
<b>Fax</b>	802-334-3371
<b>Services Provided</b>	Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

<b>Organization</b>	<b>Northeast Kingdom Community Action - NEKCA</b>
<b>Address</b>	70 Main Street, P.O. Box 346, Newport, VT 05855
<b>Phone</b>	802-334-7316
<b>Fax</b>	802-334-5249
<b>Email</b>	info@nekavt.org
<b>Website</b>	nekavt.org

<b>Organization</b>	<b>Orleans County Child Advocacy Center Special Investigation Unit</b>
<b>Address</b>	55 Seymour Lane, Newport, VT 05855
<b>Phone</b>	802-225-8357; 802-334-6002
<b>Website</b>	occavt.org
<b>Services Provided</b>	Provides a place for children who may have been abused to talk to specially trained investigators.

## Aids/Hiv & Sexually Transmitted Diseases

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<b>Organization</b>	<b>Vermont CARES</b>
<b>Address</b>	131 Woodstock Ave, Suite 3, Rutland, VT 05701
<b>Phone</b>	802-775-5884; 800-649-2437 (toll-free)
<b>Fax</b>	802-864-7730
<b>Website</b>	vtcares.org
<b>Services Provided</b>	Services Vermonters with HIV+ in Grand Isle, Lamoille, Orleans, Essex, Caledonia, Addison, Rutland and Washington counties; offers community education, prevention and direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs.

## Alcohol & Substance Abuse

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<b>Organization</b>	<b>Alcoholics Anonymous</b>
<b>Address</b>	Rutland, VT
<b>Phone</b>	802-775-0402
<b>Services Provided</b>	Support groups for recovering alcoholics.
<b>Organization</b>	<b>Alcoholics Anonymous, Al-anon &amp; Alateen</b>
<b>Phone</b>	802-972-5266
<b>Population Served</b>	Recovering alcoholics, friends and families of alcoholics.
<b>Services Provided</b>	Support groups for recovering alcoholics.
<b>Organization</b>	<b>Evergreen Substance Abuse Service</b>
<b>Address</b>	135 Granger St., Rutland, VT 05701
<b>Phone</b>	802-747-3588
<b>Services Provided</b>	Outpatient, intensive outpatient, Project CRASH.
<b>Organization</b>	<b>Grace House</b>
<b>Address</b>	35 Washington St., Rutland, VT 05701
<b>Phone</b>	802-775-3476
<b>Organization</b>	<b>Green Mountain Area Narcotic Anonymous</b>
<b>Phone</b>	802-265-6414
<b>Services Provided</b>	Support groups for recovering drug addicts.

**Organization** **Evergreen Substance Use Disorder Treatment & Recovery**  
**Hotline** 802-775-1000 (24/7)  
**Address** 45 Union Street, Rutland, VT 05701  
**Phone** 802-775-2381  
**Website** [rmhscn.org/evergreen-substance-recovery/](http://rmhscn.org/evergreen-substance-recovery/)

**Organization** **Serenity House**  
**Address** 98 Church Street, Wallingford, VT 05773  
**Phone** 802-446-2640  
**Fax** 802-446-2636  
**Email** [info@recoveryhousevt.org](mailto:info@recoveryhousevt.org)

**Services Provided** Provides detoxification and intensive drug rehabilitation and addiction treatment to Vermonters over 18 years of age with substance abuse issues; outpatient and residential; offers an intensive inpatient program and a residential program; one-to-one counseling; group therapy; educational groups; daily access to AA/NA meetings and family meetings; referral to outpatient counseling; aftercare planning; serves all adult Vermonters regardless of ability to pay.

**Organization** **Turning Point Center of Rutland**  
**Address** 141 State St., Rutland, VT 05101  
**Phone** 802-773-6010

**Organization** **Vermont Department of Health Division of Alcohol & Drug Abuse Programs - District Office**  
**Address** 300 Asa Bloomer State Office Building,  
 8 Merchants Row Rutland, VT 05701  
**Phone** 802-786-5811

**Services Provided** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

**Organization** **West Ridge Center**  
**Address** Howe Center, 1 Scale Ave, Rutland, VT 05101  
**Phone** 802-776-5800

## Community Services

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- Organization** Rutland County Community Justice Center  
at BROC Community Action
- Address** 45 Union Street, Rutland, VT 05701
- Phone** 800-717-BROC (toll-free); 802-775-0878
- Email** Dbarnes@broc.org
- Website** broc.org/community-justice-center
- Services Provided** Services address conflict and crime utilizing restorative justice practices. Programs focus on providing support to the offender, the victims, and the community in order to ensure a safer future for Rutland County.  
*See Victim Assistance & Advocacy for more information.*
- Organization** Child First Advocacy Center & Rutland Unit  
for Special Investigation
- See Victim Assistance: Children/Youth for more information.*
- Organization** Rutland Regional Medical Center
- Address** 160 Allen Street, Rutland, VT 05701
- Phone** 802-775-7111
- Website** rrrmc.org
- Services Provided** Provides community information center and support groups.

## Counseling & Mental Health

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- Organization** Clara Martin Center
- Address** 39 Fogg Farm Rd, P.O. Box 816, Wilder, VT 05088
- Phone** 802-295-1311
- Services Provided** A community mental health agency; services include outpatient care, walk-in clinic, respite care, school and home based services, crisis intervention and support groups for women.
- Organization** Rutland Mental Health Services
- Address** 78 South Main Street, P. O. Box 222, Rutland, VT 05702
- Phone** 802-775-2381; 802-775-1000 (24-hour emergency)
- Services Provided** Addresses mental health care needs; offers recovery group and support group for anxiety.
- Organization** Rutland Regional Behavioral Health
- Address** 1 Commons St, Rutland, VT 05701
- Phone** 802-747-1857
- Organization** Spring Lake Ranch
- Address** 1169 Spring Lake Rd., Cuttingsville, VT 05702
- Phone** 802-492-3322
- Website** springlakeranch.org

## Domestic & Sexual Violence

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- Organization** **Rutland Unit for Special Investigations at the Child First Advocacy Center**  
**Address** 80 West Street, Suite 203, PO Box 6822, Rutland, VT 05702  
**Phone** 802-747-0200 or 802-747-7060  
**Email** [advocate@childfirstadvocacycenter.org](mailto:advocate@childfirstadvocacycenter.org)  
**Services Provided** A multi-disciplinary team that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses. The program is designed to coordinate services with Law Enforcement, Mental Health services, Medical providers, Victim Advocacy and Prosecution. In addition, our facility provides specialized forensically sound interviews and referral services.
- Organization** **NewStory Center**  
**Address** 92 Grove St., Box 313, Rutland, VT 05702  
**Hotline** 802-775-3232  
**Phone** 802-775-6788  
**Fax** 802-747-0470  
**Website** [nscvt.org](http://nscvt.org)  
**Services Provided** 24-hour crisis hotline for battered women and sexual assault survivors; assistance with relief from abuse orders; legal advocacy including referrals to attorneys and public assistance specialists; emergency safe housing; social services advocacy; hospital advocacy for sexual assault survivors; support groups.
- Organization** **NewStory Center Rape Crisis Center**  
**Address** 101 Grove St., Rutland, VT 05701  
**Phone** 802-775-3232
- Organization** **Safer Society Program & Press**  
**Address** P. O. 340, Brandon, VT 05733  
**Phone** 802-247-3132  
**Fax** 802-247-4233  
**Website** [safersociety.org](http://safersociety.org)  
**Services Provided** Nonprofit agency for the prevention and treatment of sexual abuse.
- Organization** **Sexual Assault Nurse Examiner Program (SANE) Rutland Regional Medical Center**  
**Address** 160 Allen Street, Rutland, VT 05701  
**Phone** 802-747-3606 (Emergency Department)  
**Website** [rrmc.org](http://rrmc.org)  
**Services Provided** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.



## Food Assistance

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<b>Organization</b>	<b>Brandon Emergency Food Shelf</b>
<b>Address</b>	Rt. 7 & Union St, Brandon, VT 05733
<b>Phone</b>	802-247-6720
<b>Organization</b>	<b>BROC Community Action - BROC Community Food Shelf</b>
<b>Address</b>	45 Union St, Rutland, VT 05701
<b>Phone</b>	802-775-0878; 800-717-2762 (toll-free)
<b>Organization</b>	<b>Castleton Food Shelf</b>
<b>Address</b>	504 Main Street, Castleton, VT 05733
<b>Phone</b>	802-468-2444
<b>Organization</b>	<b>Danby Food Shelf</b>
<b>Address</b>	130 Brook Road, Danby, VT 05739
<b>Phone</b>	802-293-5136
<b>Organization</b>	<b>Meals on Wheels</b>
<b>Address</b>	80 Belden Road, Rutland, VT 05701
<b>Phone</b>	800-639-1522 (helpline); 802-775-0133
<b>Services Provided</b>	Home delivered meals.
<b>Organization</b>	<b>Pawlet Food Shelf</b>
<b>Address</b>	38 Route 133, Pawlet, VT 05761 - Pawlet Community Church
<b>Phone</b>	802-325-3022
<b>Organization</b>	<b>Pittsford Food Shelf</b>
<b>Address</b>	4209 Route 7 Pittsford, VT 05763
<b>Phone</b>	802-725-0220
<b>Organization</b>	<b>Poultney Emergency Food Shelf</b>
<b>Address</b>	66 Beaman Street, Poultney, VT
<b>Phone</b>	802-287-9558
<b>Organization</b>	<b>Rutland Community Cupboard</b>
<b>Address</b>	65 River Street, Rutland, VT 05701
<b>Phone</b>	802-747-6119
<b>Website</b>	rutlandcommunitycupboard.org
<b>Organization</b>	<b>Upper Valley Haven</b>
<b>Address</b>	713 Hartford Avenue, White River, VT 05001
<b>Phone</b>	802-295-6500
<b>Website</b>	uppervalleyhaven.org

## Health & Dental Services

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<b>Organization</b>	<b>Good Neighbor Health Clinic and Red Logan Dental Clinic</b>
<b>Address</b>	70 North Main St, White River Junction, VT 05001
<b>Phone</b>	802-295-1868 (medical); 802-295-7573 (dental)
<b>Email</b>	medical@goodnhc.org; dental@goodnhc.org
<b>Population Served</b>	Uninsured or underinsured Vermonters in need of health care
<b>Services Provided</b>	Complete health clinic services and dental care.

- Organization** Park Street Healthshare, Inc. dba Rutland Free Clinic  
**Address** 145 State Street, Rutland, VT 05701  
**Phone** 802-775-1360  
**Services Provided** Complete health clinic services for uninsured or underinsured Vermonters.
- Organization** Rutland Area Visiting Nurses  
**Address** 7 Albert Cree Dr, Rutland, VT 05701  
**Phone** 802-775-0568; 800-545-3323 (TDD toll-free)  
**Fax** 802-775-2304  
**Website** vermontvisitingnurses.org  
**Services Provided** Home visits for those in need of medical assistance.

## Housing Assistance

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- Organization** BROCC Community Action -  
 BROCC Community Food Shelf  
**Address** 45 Union St, Rutland, VT 05701  
**Phone** 802-775-0878; 800-717-2762 (toll-free)
- Organization** Housing Trust of Rutland County  
**Address** 27 Wales St., Suite 201, Rutland, VT 05701  
**Phone** 802-775-3139; 800-545-7989 (toll-free)  
**Fax** 802-775-0434  
**Email** info@housingrutland.org  
**Website** housingrutland.org  
**Services Provided** Provides affordable housing
- Organization** The Homeless Prevention Center  
**Address** 56 Howe St - Patch Place. Building A. Box 7. Rutland. VT 05701  
**Phone** 802-775-9286  
**Fax** 802-775-7436
- Organization** NeighborWorks of Western Vermont  
**Address** 110 Marble St, West Rutland, VT 05777  
**Phone** 802-438-2303  
**Email** info@nwwvt.org
- Organization** Rutland County Housing Coalition  
**Address** 46 Evelyn St., #201 Rutland, VT 05701  
**Phone** 802-775-9286
- Organization** Rutland Housing Authority  
**Address** 5 Tremont St, Rutland, VT 05701  
**Phone** 802-775-2926  
**Services Provided** Provides affordable housing.

**Organization Twin Pines Housing Trust****Address** 226 Holiday Drive. Suite 20, White River Junction, VT 05001**Phone** 802-291-7000**Fax** 802-291-7273**Email** info@tphtrust.org**Website** tphtrust.org**Services Provided** Nonprofit housing developer located in the Upper Connecticut River Valley dedicated to perpetual affordable housing; offers a variety of housing options including rental apartments, single-family homes and mobile home parks for those with low and moderate incomes.

## Legal Assistance

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**Organization Have Justice-Will Travel****Address** P.O. Box 1537 Bennington, VT**Phone** 802-447-8500 (office); 877-447-8100 (toll-free)**Email** bennington@havejusticewilltravel.org**Website** havejusticewilltravel.org**Services Provided** Have Justice-Will Travel provides legal assistance in RFA matters every Friday in family court in Rutland.**Organization Vermont Legal Aid****Address** 57 North Main Street, Rutland, VT 05819**Phone** 802-775-0021 (office); 800-889-2047 (toll-free)**Services Provided** A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities.

## Shelters

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**Organization New Story Center****Address** P.O. Box 313, Rutland, VT 05702**Hotline** 802-775-3232**Phone** 802-775-6788**Fax** 802-747-0470**Services Provided** 24-hour crisis hotline for battered women and sexual assault survivors; assistance with relief from abuse orders; legal advocacy including referrals to attorneys and public assistance specialists; emergency safe housing; social services advocacy; hospital advocacy for sexual assault survivors; support groups.**Organization Upper Valley Haven****Address** 713 Hartford Avenue, White River Junction, VT 05001**Phone** 802-295-6500**Email** info@uppervalleyhaven.org**Website** uppervalleyhaven.org**Services Provided** Private, non-profit human services organization offering emergency shelter for families, a food shelf, clothing room and educational programming to those struggling to meet their basic needs; all services are provided free of charge to those with a demonstrated need.

## Victim Assistance & Advocacy

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- Organization** Rutland County Community Justice Center  
at BROC Community Action
- Contact** Lisa Ryan
- Address** 45 Union Street, Rutland, VT 05701
- Phone** 802-665-1746
- Email** smcphail@broc.org
- Website** broc.org/community-justice-center
- Services Provided** The Victim Liaison is dedicated to exclusively support victims and accept both self-referrals and referrals from targeted community partners to provide services. The Victim Liaison employs restorative justice methodologies, such as circle processes, to meet and understand the needs of victims of crime.
- Organization** Child First Advocacy Center  
& Rutland Unit for Special Investigation
- Address** 80 West Street, Rutland, VT 05701
- Phone** 802-747-0200
- Organization** Disability Rights Vermont
- Address** 1 Scale Ave., Suite 23, Howe Center, Bldg. 14, Rutland, VT 05701
- Phone** 802-773-3944; 800-834-7890 (toll-free)
- Fax** 802-773-4994
- Website** DisabilityRightsVT.org
- Services Provided** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.
- Organization** New Story Center
- Address** 80 West Street, Suite 203, PO Box 6822, Rutland, VT 05702
- Phone** 802-747-0200 or 802-747-7060
- Email** advocate@childfirstadvocacycenter.org
- Services Provided** A multi-disciplinary team that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses. The program is designed to coordinate services with Law Enforcement, Mental Health services, Medical providers, Victim Advocacy and Prosecution. In addition, our facility provides specialized forensically sound interviews and referral services.
- Organization** Rutland County State's Attorney's Office
- Contact** Victim advocates: Sierra Boutin, Alessandra Gaiotti
- Address** 400 Asa Bloomer State Building, Rutland, VT 05702
- Phone** 802-786-2531
- Fax** 802-786-5851

**Organization** **Victims Services Program, Dept. of Corrections**  
**Address** 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000  
**Phone** 802-241-2442  
**Services Provided** Provides assistance to crime victims with concerns related to offenders who are under the Department’s Supervision or incarcerated, such as information regarding the offender’s status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

**Victim Assistance: Children And Youth**

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**Organization** **Child First Advocacy Center & Rutland Unit**  
for Special Investigation  
**Address** 80 West Street, P.O. Box 6822, Rutland, VT 05702  
**Phone** 802-747-0200  
**Fax** 802-747-7060  
**Email** advocate@childfirstadvocacycenter.org  
**Website** childfirstvermont.org  
**Services Provided** A safe child-friendly environment designed to meet the needs of children and adult survivors of sexual abuse, sexual assault, physical abuse and domestic violence. Our multi-disciplinary team is designed to provide coordinated services with specially trained Law Enforcement Officers, Department for Children and Family Investigators, Victim Advocacy, and Prosecution to determine if abuse has occurred. In addition, our facility provides specialized forensically sound interviews and referral services.

**Organization** **DCF Family Services Local District Office**  
**Address** 220 Asa Bloomer Bldg, 88 Merchants Row, Rutland, VT 05701-3449  
**Phone** 802-786-5817  
**Fax** 802-786-8827  
**Services Provided** Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization** **Rutland County Parent Child Center**  
**Address** 61 Pleasant Street, Rutland, VT 05701-3449  
**Phone** 802-775-9711; 800-480-9711 (toll-free)  
**Fax** 802-775-5473  
**Website** rcpsc.org

**Organization** **Vermont Achievement Center**  
**Address** 88 Park Street, Rutland, VT 05701  
**Phone** 802-775-2395  
**Fax** 802-773-9656  
**Website** vacvt.org



# Washington County

## Alcohol & Substance Abuse

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- Organization** **Al-Anon & Alateen**  
**Phone** 866-972-5266  
**Services Provided** Hope and help for families and friends of alcoholics.
- Organization** **Alcoholics Anonymous**  
**Address** Montpelier, VT  
**Phone** 802-504-6974  
**Services Provided** Serving central Vermont
- Organization** **Alcoholic Crisis Program at Central Vermont Substance Abuse Services**  
**Address** 100 Hospitality Drive, Berlin, VT 05641  
**Phone** 802-223-4156; 802-229-0591 (Emergency)  
**Website** cvsas.org  
**Services Provided** Outpatient substance abuse treatment for adolescents, pregnant/postpartum women, women, DUI/DWI offenders with substance abuse issues; sliding fee scale based on income and payment assistance; special language assistance: ASL, hearing impaired, Bosnian.
- Organization** **Friends of Recovery VT**  
**Address** 100 State St., Suite 352, Montpelier, VT 05602  
**Phone** 802-223-6263
- Organization** **Maple Leaf Counseling**  
**Address** 167 North Main St., Wallingford, VT 05773  
**Phone** 802-446-3377  
**Services Provided** Intensive outpatient substance abuse counseling.
- Organization** **Treatment Associates**  
**Address** 73 Main St. #39, Montpelier, VT 05602  
**Phone** 802-225-8355
- Organization** **Turning Point Center of Central Vermont**  
**Address** 489 North Main St, Barre, VT 03641  
**Phone** 802-479-7373

## Community Service Centers

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- Organization** **Vermont Department of Health**  
Division of Alcohol & Drug Abuse Programs - District Office  
**Contact** Joan Marie Misek  
**Address** Barre Local Health Office, Suite 250, 5 Perry Street, Barre, VT 05641  
**Phone** 802-479-4200; 888-253-8786 (toll-free)  
**Fax** 802-479-4230  
**Email** AHS.VDHOLHBarre@vermont.gov  
**Services Provided** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

**Organization Brain Injury Alliance of VT (BIAVT)**

**Address** 1 Derby Lane, Suite 2, P.O. Box 482, Waterbury, VT 05676

**Phone** 877-856-1772 (help line); 802-244-6850

**Fax** 802-244-4005

**Email** support@biavt.org

**Website** biavt.org

**Services Provided** The Brain Injury Association of VT is a statewide, non-profit organization. It was established in 1999 to assist individuals with brain injury and their support network. BIAVT staff a toll-free Help Line (877-856-1772) and coordinates brain injury support groups around the state. BIAVT provides navigation services throughout the NeuroResource Facilitation/Options Counseling Program, education on brain injury topics, advocacy in the legislative arena and an annual conference.

**Organization Capstone (formerly Central Vermont Community Action Council)**

**Address** 20 Gable Place, Barre, VT 05641

**Phone** 802-479-1053; 800-639-1053 (toll-free)

**Website** capstonevt.org

**Services Provided** Operates in 56 towns, primarily in Washington, Orange and Lamoille counties; works to help people in Orange County East achieve economic sufficiency with dignity and to support individual and family development; offers crisis and emergency fuel; transitional housing; Family Housing Partnership Program; rental assistance; case management; economic services; Family Community Support Services; tax assistance; micro-business development program; tangible assets services; weatherization.

**Organization Barre Community Justice Center**

**Address** 30 Keith Avenue, Suite One, Barre, VT 05641

**Phone** 802-476-0276

**Website** barrecjc.org

**Services Provided** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim related issues. A car window/tire replacement program is offered to victims whose auto has been damaged by crime and fall within an eligible income level.

*See Statewide Resources for more information.*

**Organization Montpelier Community Justice Center**

**Contact** Carol Plante, Director

**Address** 39 Main Street, Lower Level, Montpelier, VT 05602

**Phone** 802-223-9606; 802-522-5566 (Carole direct line)

**Email** cplante@montpelier-vt.org

**Services Provided** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues. *See Statewide Resources for more information.*



## Counseling & Mental Health

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**Organization** Disability Rights Vermont (DRVT)

**Address** 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone** 802-229-1355; 800-834-7890 (toll-free)

**Fax** 802-229-1359

**Email** info@DisabilityRightsVT.org

**Website** DisabilityRightsVT.org

**Services Provided** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization** National Alliance for the Mentally Ill (NAMI-VT)

**Address** 600 Blair Park Rd, Suite 301 Williston, VT 05495

**Hotline** 800-639-6480 (24-hour)

**Phone** 802-876-7949

**Email** info@namitv.org

**Website** namitv.org

**Population Served** Mentally ill individuals and their families

**Services Provided** A member-supported organization whose primary mission is to provide advocacy, public education and support to those who suffer from serious mental illness and their families; concerned citizens and mental health professionals are encouraged to join, whether or not they have an ill family member.

**Organization** Washington County Mental Health Services, Inc.  
(Vermont Care Partners)

**Address** 174 Hospital Loop, Berlin. P.O. Box 647, Montpelier, VT 05602

**Hotline** 802-229-0591 (24-hour crisis/intake)

**Phone** 802-229-1399

**Fax** 802-223-5523

**Website** wcmhs.org

**Services Provided** Washington County Mental Health Services (WCMHS) provides a wide variety of support and treatment opportunities for children, adolescents, families, and adults living with the challenges of mental illness, emotional and behavioral issues, and developmental disabilities. These services are both office and community-based through outreach. The range of services offered includes prevention and wellness, assessment and stabilization, and 24-hours a day, 7 days a week emergency response.

## Disability Services

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- Organization** **AWARE**  
**Address** P. O. Box 307, Hardwick, VT 05843  
**Phone** 802-472-6463 (office); 800-228-7395 (toll-free)  
**Fax** 802-472-3504  
**Website** awarevt.org  
**Services Provided** Serves victims of domestic and sexual violence in the town of Woodbury; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs; support groups for children, teens and adults.
- Organization** **Prevent Child Abuse Vermont**  
*See listing - page 119*

## Domestic & Sexual Violence

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- Organization** **Circle**  
**Address** P.O. Box 652, Barre, VT 05641  
**Hotline** 877-543-9498 (toll-free, 24-hour)  
**Website** CircleVT.com  
**Email** info@circlevt.org  
**Services Provided** Shelter for battered women and their children, victims and survivors of domestic abuse; 24-hour toll-free hotline; legal and social advocacy; information, referrals; support groups; educational and prevention presentations to schools, community groups and businesses; youth advocacy.
- Organization** **Mosaic Vermont (formerly SACT)**  
**Address** 4 Cottage Street, Barre VT 05641  
**Hotline** 802-479-5577  
**Phone** 802-476-1388  
**Fax** 802-476-1381  
**Services Provided** Services include a 24-hour helpline, accompaniment to Sexual Assault Nurse Examinations, assistance with emergency needs following an assault, court advocacy, emergency shelter, prevention work, support in accessing community resources, support through healing process, and much more.
- Organization** **Sexual Assault Nurse Examiner Program (SANE)**  
**Address** Central Vermont Medical Center  
 130 Fisher Rd, Barre, VT 05641  
**Phone** 802-371-4100  
**Services Provided** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

**Organization** Washington County SA Domestic Violence Unit Team  
**Address** 255 North Main Street, Suite 7, Barre, VT 05641  
**Hotline** 877-543-9498 (domestic violence)  
**Phone** 802-479-4220 (office/domestic violence)  
**Fax** 802-479-1660 (domestic violence or sexual assault)  
**Services Provided** Provides timely, effective and victim-centered criminal justice responses to crimes against women; victims/survivors receive assistance in understanding the criminal justice process and victims' rights; addresses safety concerns and provides assistance in applying for victim compensation and other financial and housing needs.

### Employment & Training

**Organization** Vermont Department of Labor  
**Phone** 802-828-4000  
**Services Provided** Statewide resource centers for job placement, training and career counseling.

### Food Assistance

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**Organization** Barre Evangelical Free Church  
**Address** 17 S. Main Street, Barre, VT 05641  
**Phone** 802-476-5344

**Organization** Capstone Food Shelf  
**Address** 20 Gable Place, Barre, VT 05641  
**Phone** 802-479-1053  
**Services Provided** Mondays, Wednesdays & Fridays from 9-12 pm and 1-3 pm.

**Organization** Circle  
**Address** P.O. Box 652, Barre, VT 05641  
**Hotline** 877-543-9498 (24-hour toll-free)  
**Fax** 802-479-9310  
**Email** info@circlevt.org  
**Services Provided** Shelter and assisting residents with basic needs for battered women and their children, victims and survivors of domestic abuse; 24-hour toll-free hotline.

**Organization** Hedding United Methodist Church  
**Address** 40 Washington St., Barre, VT 05641  
**Phone** 802-476-8156

**Organization** Salvation Army – Food Shelf  
**Address** 25 Keith Avenue, Barre, VT 05641  
**Phone** 802-476-5301

### Fuel Assistance

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**Organization** Fuel Assistance at Capstone Community Action  
**Phone** 800-639-1053; 877-295-7998 (after-hours emergency)

## Health & Dental Care

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<b>Organization</b>	<b>People's Health and Wellness Clinic</b>
<b>Address</b>	51 Church St., Barre, VT 05641
<b>Phone</b>	802-479-1229
<b>Services Provided</b>	Full free clinic health care services for the uninsured and underinsured. Expert assistance is applying for health insurance through Vermont Health Connect. By appointment only - no walk-ins. Call 802-479-1229. Serving all of Washington County and neighboring towns.

## Housing

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<b>Organization</b>	<b>Barre Housing Authority</b>
<b>Address</b>	30 Washington St. #1, Barre, VT 05641
<b>Phone</b>	802-476-3185
<b>Organization</b>	<b>Downstreet Housing &amp; Community Development</b>
<b>Address</b>	2 Keith Ave., Ste. 100, Barre, VT 05641
<b>Phone</b>	802-476-4493; 877-320-0663 (toll-free)
<b>Fax</b>	802-479-0120
<b>Website</b>	downstreet.org
<b>Services Provided</b>	A nonprofit housing organization providing affordable housing, property management, homebuyer education, lending, and community development services to residents in Lamoille, Orange and Washington counties.
<b>Organization</b>	<b>Montpelier Housing Authority</b>
<b>Address</b>	155 Main St A, Montpelier, VT 05602
<b>Phone</b>	802-229-9232

## Legal Assistance

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<b>Organization</b>	<b>Vermont Legal Aid</b>
<b>Address</b>	56 College St., Montpelier, VT 05701
<b>Phone</b>	802-223-6377 (office); 800-889-2047 (toll-free)
<b>Services Provided</b>	A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities.
<b>Organization</b>	<b>Vermont State Housing Authority</b>
<b>Address</b>	1 Prospect St., #1., Montpelier, VT 05602
<b>Phone</b>	802-828-3295

**Shelters**

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**Organization** Circle  
**Address** P.O. Box 652, Barre, VT 05641  
**Hotline** 877-543-9498 (24-hour toll-free)  
**Fax** 802-479-9310  
**Email** info@circlevt.org  
**Services Provided** Shelter for battered women and their children, victims and survivors of domestic abuse; 24-hour toll-free hotline; legal and social advocacy; information, referrals; support groups; educational and prevention presentations to schools, community groups and businesses; youth advocacy.

**Organization** Good Samaritan Haven  
**Address** 105 North Seminary Street, Barre, VT 05641  
**Phone** 802-479-2294  
**Services Provided** Homeless shelter for the elderly and disabled.

**Organization** Mosaic  
**Address** 4 Cottage Street, Barre VT 05641  
**Hotline** 802-479-5577 (24-helpline)  
**Phone** 802-476-1388  
**Fax** 802-476-1381  
**Email** info@mosaic-vt.org  
**Website** mosaic-vt.org  
**Services Provided** Shelter for victims of sexual violence and male victims of domestic violence. Our shelter is inclusive of all non-offending human beings and offers ADA shelter space.

**Victim Assistance & Advocacy**

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**Organization** Disability Rights Vermont  
**Address** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone** 802-229-1355; 800-834-7890 (toll-free)  
**Fax** 802-229-1359  
**Website** DisabilityRightsVT.org  
**Services Provided** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization** Circle  
*See Domestic and Sexual Violence*

**Organization** Sexual Assault Crisis Team (SACT)  
*See Domestic and Sexual Violence*

**Organization** Victims Services Program, Dept. of Corrections  
**Contact** Ashley Fisk, Victim Services Specialist  
**Address** 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000  
**Phone** 802-505-1410  
**Email** ashley.fisk@vermont.gov

**Services Provided** Provides assistance to crime victims with concerns related to offenders who are under the Department’s Supervision or incarcerated, such as information regarding the offender’s status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

**Organization** **Washington County State’s Attorney’s Office**

**Contact** Holly Leach: Holly.Leach@vermont.gov  
Melissa Bickelman: Melissa.Bickelman@vermont.gov

**Address** 255 North Main Street, Suite 9, Barre, VT 05641

**Phone** 802-479-4220; 802-479-4222 (direct line)

**Fax** 802-479-4408

**Victim Assistance: Children And Youth**

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**Organization** **OUR House of Central Vermont, Inc. CAC/SIU**

**Contact** Rebecca Duranleau, Executive Director

**Address** 38 Summer Street, Barre, VT 05641

**Phone** 802-622-0821

**Website** ourhousecentralvt.org

**Services Provided** O.U.R. House, which stands for One Unified Response, is a nonprofit Children’s Advocacy Center and Special Investigations Unit. O.U.R House is an accredited member of the National Children’s Alliance and an active member of The Vermont Children’s Alliance. O.U.R House Provides a safe setting for child victims and adult survivors of sexual abuse and assault, as well as their non-offending care-givers. O.U.R. House coordinates with trauma trained detectives and investigators from the Department for Children and Families in addition to CVMC, advocacy groups and mental health providers. In addition to hosting forensic interviews which are paramount to investigations, O.U.R. House offers referrals for therapy sessions, educational programs, and advocacy services.

**Organization** **DCF Family Services Local District Office**

**Address** 255 North Main Street, Suite 7, Barre, VT 05641-4189

**Phone** 802-479-4260

**Fax** 802-476-1660

**Services Provided** Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization** **Elevate Youth Services**

**Address** 652 Granger Rd., Suite 2, P.O. Box 627, Barre, VT 05641

**Phone** 802-229-0591 (24-hour helpline); 802-229-9151

**Fax** 802-229-2508

**Website** elevateyouthvt.org

## Aids/Hiv & Sexually Transmitted Diseases

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<b>Organization</b>	<b>AIDS Project of Southern Vermont</b>
<b>Address</b>	15 Grove Street, PO Box 1486, Brattleboro, VT 05302
<b>Phone</b>	802-254-8263
<b>Fax</b>	802-254-3613
<b>Services Provided</b>	Provides direct services, including education to promote understanding of AIDS and prevent its spread; programs for women include: Imagine a Woman – a training program for women addressing AIDS prevention, domestic violence, substance abuse, self-esteem and women's health.

## Alcohol & Substance Abuse

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<b>Organization</b>	<b>Alcoholic Anonymous</b>
<b>Phone</b>	802-257-5801
<b>Organization</b>	<b>Brattleboro Retreat</b>
<b>Address</b>	Anna Marsh Lane, PO Box 803, Brattleboro, VT 05303
<b>Phone</b>	800-738-7328 (helpline); 802-258-3700 (admissions); 802-258-3737 (main)
<b>Services Provided</b>	Nonprofit, regional, specialty psychiatric hospital and addictions treatment center, providing a full range of diagnostic, therapeutic and rehabilitation services for individuals of all ages and their families; state hospital for children; the Adult Inpatient program is a short-term, specialized 24-hour care program for adults 18 and older with severe emotional, behavioral, and/or addictions disorders; average length of stay is seven to 10 days; child and adolescent services.
<b>Organization</b>	<b>Habit OPCO</b>
<b>Address</b>	16 Town Crier Dr, Brattleboro, VT 05304
<b>Phone</b>	802-258-4623
<b>Organization</b>	<b>Healthcare and Rehabilitation Services of Southeastern Vermont</b>
<b>Phone</b>	800-622-4235 (emergency) 802-886-4500 (Springfield); 802-254-6028 (Brattleboro); 802-295-3031 (Hartford)
<b>Services Provided</b>	Nonprofit community mental health center serving residents of Windham and Windsor counties; assists and advocates for individuals, families, and children who are living with mental illness, developmental disabilities and substance use disorders.
<b>Organization</b>	<b>Narcotics Anonymous</b>
<b>Phone</b>	802-245-6414

- Organization** **Starting Now Program at Brattleboro Retreat**  
**Phone** 802-258-3700  
**Services Provided** An outpatient addictions treatment program dedicated to helping individuals whose lives are adversely affected by alcohol or drug use reach recovery.
- Organization** **Turning Point of Windham County**  
**Address** 39 Elm St., Brattleboro, VT 05301  
**Phone** 802-257-5600
- Organization** **VT Department of Health, Division of Alcohol & Drug Abuse - District Office**  
**Address** 232 Main Steet, Suite 3, Brattleboro, VT 05301  
**Phone** 802-257-2880; 888-254-8805 (toll-free)  
**Fax** 802-257-2850  
**Email** AHS.VDHOLHBrattleboro@vermont.gov  
**Services Provided** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

### Community Service Centers

- Organization** **Parks Place Community Resource Center**  
**Address** 44 School St. Bellows Falls, VT 05101  
**Phone** 802-463-9927  
**Fax** 802-463-8138
- Organization** **Southeastern Vermont Community Action**  
**Address** 91 Buck Drive, Westminster, VT 05158  
**Phone** 802-722-4575; 800-464-9951 (toll-free)  
**Website** sevca.org  
**Services Provided** Serving southeastern Vermont; fuel and utility assistance; weatherization; micro-business development; Head Start; thrift store; referrals; budgeting assistance.
- Organization** **Healthcare and Rehabilitation Services**  
**Phone** 800-622-4235 (emergency)  
**Services Provided** Assistance to people with developmental disabilities, mental health or substance abuse issues in Bellows Falls area.



## Counseling & Mental Health

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- Organization** **Brattleboro Retreat**  
*See Alcohol & Substance Abuse*
- Organization** **Healthcare and Rehabilitation Services of Southeastern Vermont**  
**Address** PO Box 709, 49 School Street, Hartford, VT 05047  
**Phone** 802-295-3031; 800-622-4235 (emergency)  
**Fax** 802-293-0820  
**Email** bellowsfallsoffice@hcrs.org  
*See Alcohol & Substance Abuse*
- Organization** **Healthcare and Rehabilitation Services of Southeastern Vermont**  
**Address** 51 Fairview Street, Brattleboro, VT 05301  
**Phone** 802-254-6028  
**Fax** 802-254-7501  
*See Alcohol & Substance Abuse*

## Domestic & Sexual Violence

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- Organization** **Sexual Assault Nurse Examiner Program (SANE)**  
 Grace Cottage Hospital  
**Address** 185 Grafton Rd, Townshend, VT 05353  
**Phone** 802-365-7357  
**Email** info@gracecottage.org  
**Website** gracecottage.org
- Services Provided** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.
- Organization** **Sexual Assault Nurse Examiner Program (SANE)**  
 Brattleboro Memorial Hospital  
**Address** 17 Belmont Drive, Brattleboro, VT 05301  
**Phone** 802-257-0341  
**Website** bmvht.org

**Organization** **Women's Freedom Center**  
 Serving Windham & Southern Windsor Counties  
**Address** P.O. Box 933, Brattleboro, VT 05302  
**Hotline** 802-254-6954 (Windham); 802-885-2050 (Southern Windsor)  
**Phone** 802-257-7364 (Windham); 802-885-2368 (Windsor)  
**Fax** 802-257-1683  
**Email** advocates@womensfreedomcenter.net  
**Website** womensfreedomcenter.net  
**Services Provided** Support and shelter for women and their children who are victims of domestic or sexual assault in Windham County. We offer emotional support; advocacy; safety planning; emergency assistance; legal and welfare advocacy; individual and group support; hospital advocacy & support; referrals; community education.

## Food Assistance

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**Organization** **Agape Christian Fellowship**  
**Address** 30 Canal Street, Brattleboro, VT 05301  
**Phone** 802-257-4069

**Organization** **Community Bible Chapel**  
**Address** 107 Atwood St, Brattleboro, VT 05301  
**Phone** 802-254-2910

**Organization** **Deerfield Valley Food Pantry**  
**Address** 7 Church Street, Wilmington, VT 05363  
**Phone** 802-464-0148  
**Services Provided** Food Shelf, free clothing and furniture to Bellows Falls area residents; outreach programs to assist with obtaining vouchers; a welcoming place to enjoy coffee or a meal; 3rd Saturday of each month.

**Organization** **Groundworks Collaborative Foodworks Food Shelf**  
**Address** 141 Canal Street, PO Box 370, Brattleboro, VT 05301  
**Phone** 802-257-5415  
**Population Served** Brattleboro  
**Services Provided** Food Shelf, free clothing and furniture, outreach programs to assist with obtaining vouchers; a welcoming place to enjoy coffee or a meal.

**Organization** **Guilford Food Pantry**  
**Address** 3490 Guilford Center Rd, Brattleboro, VT 05301  
**Phone** 802-579-1350

**Organization** **Jamaica/Wardsboro Community Food Pantry**  
**Address** 134 Main St, Wardsboro, VT 05355  
**Phone** 802-874-7434

**Organization** **Our Place Drop-In Center**  
**Address** 6 Island Street, Bellows Falls, VT  
**Phone** 802-463-2217  
**Email** info@ourplacevermont.org  
**Population Served** Bellows Falls  
**Services Provided** Prepared delicious and nourishing food served free (both breakfast and lunch) to the community Mondays-Fridays. Food pantry open Monday, Tuesday, Wednesday, and Friday. Our Place also helps people navigate social services such as applying for SNAP (food stamps), WIC, Commodity Supplemental Food Program, and Medicaid.

**Organization** **Putney Food Shelf**  
**Address** 10 Christian Square, Putney, VT 05346  
**Phone** 802-387-8551  
**Website** putneyfoodshelf.org

## Fuel Assistance

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**Organization** **Southeastern Vermont Community Action**  
**Address** 226 Holiday Drive, White River Junction, VT 05001  
**Phone** 802-722-4575  
**Services Provided** Fuel and utility assistance; weatherization; micro-business development; Head Start; thrift store; referrals; budgeting assistance.

## Health Care & Dental

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**Organization** **Brattleboro Walk-In Clinic**  
**Address** 191 Clark Ave, Brattleboro, VT  
**Phone** 802-251-8484  
**Email** brattleborowalkinclinic@gmail.com  
**Website** brattleborowalkinclinic.org  
**Services Provided** Free medical care services for residents of southeastern Vermont.

**Organization** **Health Care and Rehabilitation Service (HCRS)**  
**Address** 390 River Street, Springfield, VT 05156  
**Phone** 802-886-4550  
**Fax** 802-886-4580  
**Email** springfieldoffice@hcrs.org  
**Services Provided** Mental Health, substance abuse, and developmental services  
**Population Served** All of Windsor and Windham counties, all age groups.

## Housing Resources

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**Organization** **Brattleboro Area Affordable Housing**  
**Address** P. O. Box 1284, Brattleboro, VT 05302  
**Phone** 802-246-2224  
**Email** info@baahvermont.org  
**Website** baahvermont.org  
**Services Provided** Affordable housing assistance.

- Organization** **Brattleboro Housing Partnerships**  
**Address** 224 Melrose Street, PO Box 2275, Brattleboro, VT 05303  
**Phone** 802-254-6071  
**Email** bhp@brattleborohousing.org  
**Services Provided** Affordable housing assistance.
- Organization** **Westgate Apartments**  
**Address** 50 Westgate Dr, #43a, Brattleboro, VT 05301  
**Phone** 802-257-7616  
**Services Provided** Housing based on income.
- Organization** **Windham & Windsor Housing Trust**  
**Address** 68 Birge Street, Brattleboro, VT  
**Phone** 802-254-4604  
**Email** info@homemattershere.org  
**Website** homemattershere.org  
**Services Provided** Assistance in housing for low-income families; acquires and holds land and housing in trust in order to provide permanent access to decent and affordable housing for low and moderate income residents of Windham County.

## Legal Assistance

- Organization** **Vermont Legal Aid**  
*See Legal Aid in Statewide Section – page 171*

## Shelters

- Organization** **Groundworks Shelter**  
**Address** 81 Royal Road, P.O. Box 370, Brattleboro, VT 05302  
**Phone** 802-257-0066  
**Services Provided** Temporary housing for men, women and children.
- Organization** **Women’s Freedom Center**  
*See Domestic and Sexual Violence*

## Victim Assistance & Advocacy

- Organization** **Disability Rights Vermont**  
**Address** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone** 802-229-1355; 800-834-7890 (toll-free)  
**Fax** 802-229-1359  
**Website** DisabilityRightsVT.org  
**Services Provided** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization** **Victims Services Program, Dept. of Corrections**  
**Address** 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000  
**Phone** 802-241-2442  
**Email** lucinda.brewer@vermont.gov  
**Services Provided** Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

**Organization** **Windham County Safe Place Child Advocacy Center (SUSI)**  
**Address** 62 Black Mountain Rd., Brattleboro, VT 05301  
**Phone** 802-579-1358  
**Fax** 802-579-1692  
**Email** SafePlaceCAC@gmail.com  
**Website** safeplacecac.net  
**Services Provided** Investigates reports of sexual assault, and crimes against children and offers aftercare supports to these victims as well as their families.

**Organization** **Windham County State's Attorneys' Office**  
**Contact** Carol Scott; Kati Sell-Knapp; Christopher Lukasik  
**Address** P.O. Box 785, Brattleboro, VT 05301  
**Phone** 802-257-2860  
**Fax** 802-257-2864  
**Email** Carol.Scott@vermont.gov

**Organization** **Women's Freedom Center**  
*See Domestic and Sexual Violence*

### Victim Assistance: Children And Youth

**Organization** **DCF Family Services Local District Office**  
**Address** 232 Main Street, 2nd Floor, Brattleboro, VT 05301-2879  
**Phone** 802-257-2888  
**Fax** 802-254-6341  
**Services Provided** Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization** **Windham County Safe Place CAC/SUSI**  
**Address** 62 Black Mountain Rd., Brattleboro, VT 05301  
**Phone** 802-579-1358

**Organization** Youth Services, Inc. of Windham County  
**Contact** Julie Davenson, Board Member  
**Address** 32 Walnut Street, PO Box 6008, Brattleboro, VT 05301  
**Phone** 802-257-0361  
**Fax** 802-257-2171  
**Email** [info@youthservicesinc.org](mailto:info@youthservicesinc.org)  
**Website** [youthservicesinc.org](http://youthservicesinc.org)

## Alcohol & Substance Abuse

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- Organization** **Al-Anon & Al-Ateen**  
**Phone** 866-972-5266 (toll-free)  
**Services Provided** Hope and help for families and friends of alcoholics.
- Organization** **Alcoholic Anonymous**  
**Phone** 802-885-8281
- Organization** **Clara Martin Center**  
**Address** 39 Fogg Farm Rd, P. O. Box 816, Wilder VT 05088  
**Hotline** 800-639-6360  
**Phone** 802-295-1311  
**Services Provided** Offers community outpatient mental health and substance abuse services for persons with co-occurring mental and substance abuse disorders; women; DUI/DWI offenders; criminal justice clients; sliding fee scale.
- Organization** **Health Care & Rehabilitation Services of Southeastern Vermont**  
**Address** 390 River St, Springfield, VT 05156  
**Phone** 802-886-4500  
**Services Provided** Nonprofit community mental health center serving residents of Windham and Windsor counties; assists and advocates for individuals, families, and children who are living with mental illness, developmental disabilities and substance use disorders.
- Organization** **Springfield Prevention Coalition**  
**Address** 56 Main St., Springfield, VT 05156  
**Phone** 802-885-8706
- Organization** **Turning Point Recovery Center**  
**Address** 7 Morgan St, Springfield, VT 05156  
**Phone** 802-234-1010 (24/7 helpline); 802-885-4668
- Organization** **Upper Valley Turning Point**  
**Address** 200 Olcott Dr., White River Junction, VT 05001  
**Phone** 802-295-5206

**Organization** Vermont Department of Health Division of Alcohol and Drug Abuse Programs - District Office  
**Contact** Claudia; Prevention Specialist  
**Address** 118 Prospect Street, Suite 300, White River Junction, VT 05001  
**Phone** 802-295-8835; 888-253-8799 (toll-free)  
**Email** AHS.VDHOLHWhiteRiverJunction@vermont.gov  
**Services Provided** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

### Community Service Centers

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**Organization** Hartford Community Restorative Justice Center  
**Address** 58 N. Main Street, Suite 102, White River Junction, VT 05001  
**Phone** 802-291-7173  
**Website** hartfordjusticecenter.org  
**Services Provided** Programs focusing on offenders accountability and repairing harm to victims and the community.

### Counseling & Mental Health

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**Organization** Clara Martin Center  
*See Alcohol & Substance Abuse*

**Organization** CT Valley Recovery Services  
**Address** 141 Etta Frasier Dr, Windsor, VT 05089  
**Phone** 802-674-9400

### Domestic & Sexual Violence

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**Organization** Military Sexual Trauma  
**Address** VA Medical Center, White River Junction, VT  
**Phone** 802-295-9363, ext. 5766 or 866-687-8387, ext. 5766 (toll-free)  
**Services Provided** Point of contact in Vermont VA area of service to assist with eligibility concerns, facilitation to treatment and other benefits for men and women survivors of sexual harassment/assault during military service.

**Organization** Safeline, Inc.  
**Address** P.O. Box 368 Chelsea, VT 05038  
**Hotline** 800-639-7233  
**Phone** 802-685-7900  
**Fax** 802-685-7902  
**Email** safelineinfo@safelinevt.org  
**Website** safelinevt.org



**Services Provided** A member program of the Vermont Network Against Domestic and Sexual Violence that serves victims and survivors of domestic and sexual violence in Orange and northern Windsor Counties. Offers free and confidential services, including 24 hour hotline, crisis counseling, safety planning, legal advocacy, hospital advocacy, economic advocacy, food shelf, public education and outreach.

**Organization Sexual Assault Nurse Examiner Program (SANE)**

Mt. Acutney Hospital & Health Center

**Address** 289 Country Road, Windsor, VT 05089

**Phone** 802-674-6711

**Website** mtacutneyhospital.org

**Services Provided** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

**Organization Sexual Assault Nurse Examiner Program (SANE)**

Springfield Hospital

**Address** 25 Ridgewood Road, Springfield, VT 05156

**Phone** 802-885-2151

**Website** springfieldhospital.org

**Services Provided** See above.

**Organization Women's Freedom Center**

**Phone** 802-885-2050 (hotline); 802-254-6954 (office)

**Website** womensfreedomcenter.net

**Organization WISE**

**Address** 38 Bank Street, Lebanon NH 03766

**Hotline** 866-348-9473 (toll-free)

**Phone** 603-448-5922

**Fax** 603-448-2799

**Contact** Abby Tassel, Director

**Email** abby.tassel@wiseuv.org

**Website** wiseuv.org

**Services Provided** Crisis and ongoing support for victims/survivors of domestic and sexual violence and stalking in northern Windsor County including 24-hour crisis line, police, hospital and legal advocacy and court accompaniment support groups, emergency safe housing, and transitional housing.

## Employment/Financial Assistance

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- Organization** Reach-UP DFC/Economic Services  
**Address** Springfield, VT  
**Phone** 800-479-6151
- Organization** Vermont Department of Labor  
**Address** Springfield, VT  
**Phone** 802-257-2544 (Springfield);  
 802-289-0999 (White River Junction)

## Food Assistance

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- Organization** Bethel Food Shelf  
**Address** 129 Church St., Bethel, VT 05032  
**Phone** 802-234-5513  
**Email** bethelvtfoodshelf@gmail.com  
**Website** bethelvtfoodshelf.org  
**Population Served** Towns Served: Bethel, East Bethel, Gaysville, Stockbridge, Pittsfield and Barnard.
- Organization** Orleans Community Food Shelf  
**Address** 24 School St, Orleans, VT 05860  
**Phone** 802-754-6486  
**Services Provided** Food shelf open Monday 8:30 am -10:30 am; food available to anyone in need in the community at anytime during the month.
- Organization** Meals on Wheels  
**Address** 139 Main St, Springfield, VT 05156  
**Phone** 802-885-5879
- Organization** Southeastern Vermont Community Action  
**Address** 107 Park St, Suite 2, Springfield, VT 05156  
**Phone** 800-464-9951 (toll-free); 802-722-4575
- Organization** Windsor Food Shelf  
**Address** 44 Main St, Windsor, VT 05089  
**Phone** 802-674-6781
- Organization** The Upper Valley Haven  
**Address** 713 Hartford Ave, White River Junction, VT 05001  
**Phone** 802-295-6500

## Health Services

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- Organization** Windsor Connection Resource Health Center  
**Address** 1 Railroad Ave., Windsor, VT 05089  
**Phone** 802-674-2900
- Organization** Bethel Health Center  
**Address** 1823 VT Route 107, Bethel, VT 05032  
**Phone** 802-234-9913 (main office); 802-728-7000 (after hours)  
**Services Provided** Full-service care provider affiliated with Gifford Medical Center; services include preventive care, health exams, women's health, family planning, newborn care, treatment of depression, assistance with end-of-life issues and much more.
- Organization** Good Neighbor Health Clinic & Red Logan Dental Clinic  
**Address** 70 North Main St, White River Junction, VT 05001  
**Phone** 802-295-1868 (medical); 802-295-7573 (dental)
- Organization** South Royalton Health Center  
**Address** 79 S Windsor St, PO Box 119, South Royalton, VT 05068  
**Phone** 802-763-7575  
**Services Provided** Wide range of health care services for low income families.
- Organization** Valley Health Connection  
**Address** 268 River Street, Springfield, VT 05156  
**Phone** 802-885-1616  
**Services Provided** Health clinic services for uninsured or underinsured.
- Organization** Windsor Community Health Clinic  
**Address** Mt. Ascutney Hospital and Health Center,  
 289 County Road, Windsor VT 05089  
**Phone** 802-674-7213  
**Services Provided** Health clinic services for uninsured or underinsured.  
 Hours are Monday through Friday from 8:30 AM to 3:30 PM.

## Housing

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- Organization** Union Square Apartments  
**Address** 7-11 Union St, Windsor, VT 05089  
**Phone** 802-674-9455  
**Email** dgelsi@stewartproperty.net
- Organization** Springfield Supportive Housing Program  
**Address** 56 Main Street, Suite 209 B, P.O. Box 178,  
 Springfield, VT 05156  
**Phone** 802-885-3034
- Organization** Rockingham Area Community Land Trust  
**Address** 90 Main St, Ste 1, Springfield, VT 05156  
**Phone** 802-885-3220  
**Services Provided** Provides safe, healthy and affordable housing for low and moderate income residents.

## Legal Assistance

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- Organization** South Royalton Legal Clinic  
**Address** P. O. Box 117, South Royalton, VT 05068  
**Phone** 802-831-1500  
**Fax** 802-831-1115  
**Email** srlc@vermontlaw.edu  
**Services Provided** Provides help for persons otherwise unable to afford counsel in areas such as family law, juvenile law and children's rights, Social Security, welfare and unemployment compensation, civil rights and civil liberties, landlord-tenant relations, consumer protection, bankruptcy, contracts, wills, and federally subsidized health care, immigration law; project of the Vermont Law School.
- Organization** Vermont Legal Aid  
**Address** 56 Main Street, Suite 301, Springfield, VT 05156  
**Phone** 802-885-5181; 800-769-7459 (toll-free)  
**Services Provided** A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities.

## Shelters

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- Organization** Windsor County Youth Services / Mountainside House  
**Address** 6 Mill St., Ludlow, VT 05149  
**Phone** 802-228-6880 (males); 802-226-7500 (females)  
**Services Provided** A shelter for homeless and runaway youths.
- Organization** The Upper Valley Haven  
**Address** 713 Hartford Ave, White River Junction, VT 05001  
**Phone** 802-295-6500  
**Email** info@uppervalleyhaven.org  
**Website** uppervalleyhaven.org
- Organization** Women's Information Service (WISE)  
*See Domestic & Sexual Violence*

## Victim Assistance & Advocacy

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- Organization** Disability Rights Vermont  
**Address** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone** 802-229-1355; 800-834-7890 (toll-free)  
**Fax** 802-229-1359  
**Website** DisabilityRightsVT.org  
**Services Provided** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.
- Organization** Safeline  
*See Domestic & Sexual Violence*

**Organization** **Victims Services Program, Dept. of Corrections**  
**Contact** Ashley Fisk, Victim Services Specialist  
**Address** 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000  
**Phone** 802-505-1410  
**Email** ashley.fisk@vermont.gov  
**Services Provided** Provides assistance to crime victims with concerns related to offenders who are under the Department’s Supervision or incarcerated, such as information regarding the offender’s status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

**Organization** **Windsor County State’s Attorney’s Office**  
**Contact** Ali Moore: 802-478-4642  
**Address** 5 South Main St, Suite 208, White River Junction VT 05001  
**Phone** 802-295-8870  
**Fax** 802-295-8878  
**Email** Ali.Moore@vermont.gov

**Organization** **Women’s Information Service**  
*See Domestic & Sexual Violence*

**Victim Assistance: Children And Youth**

**Organization** **The CAC at the Springfield Area Parent Child Center**  
**Address** 80 Jack and Jill Lane, North Springfield, VT 05150  
**Phone** 802-886-5242  
**Website** sapcc-vt.org  
**Services Provided** Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization** **DCF Family Services Local District Office**  
**Address** 100 Mineral Street, Suite 101, Springfield, VT 05156-3166  
**Phone** 802-289-0648  
**Fax** 802-885-8921  
**Services Provided** Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization** DCF Family Services Local District Office  
**Address** 118 Prospect Street, Suite #400,  
 White River Junction, VT 05001-2024  
**Phone** 802-295-8840  
**Fax** 802-295-4101  
**Services Provided** Support and services for children and families when child abuse or neglect are concerns, offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization** The Family Place  
**Address** 319 US Route 5 South, Norwich,VT 05055  
**Phone** 802-649-3268; 800-639-0039 (toll-free)  
**Email** info@the-family-place.org  
**Website** the-family-place.org  
**Services Provided** Support services for victims of sexual abuse and their families, including counseling for victims and case management services for families. Serves Orange/No.Windsor area.

**Organization** Windsor County Mentors  
**Address** 54 Main St, Windsor, VT 05089  
**Phone** 802-674-5101

**Organization** Windsor County Youth Services  
**Address** 6 Mill Street, Ludlow, VT 05149  
**Phone** 802-228-6880; 802-226-7500  
**Website** wcysvt.org

## Transportation

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**Organization** Volunteers in Action (VIA)  
**Address** 1 Railroad Ave., Windsor, VT 05089  
**Phone** 802-674-5971  
**Services Provided** Provides rides for people in need, be it medical, hair appointments or shopping.

# Adoption & Foster Care

**Organization** Friends in Adoption

**Address** 49 Castleton Meadows Lane, Suite 103, VT 05735

**Phone** 800-982-3678

**Organization** Lund Family Center

**Address** 76 Glen Road, Burlington, VT 05406

**Phone** 802-864-7467 (office); 800-639-1741 (toll-free)

**Fax** 802-864-1619

**Email** info@lundvt.org

**Website** lundvt.org

**Services Provided** Offers broad range of services statewide including confidential adoption services to pregnant and parenting teens, women and families; teen pregnancy prevention education programs for schools and youth groups; residential program for pregnant women; resource and referral information; in Chittenden County: offers affordable childcare for birth to three year olds; playgroups, preschools and before and after school programs in rural communities; free parenting education workshops; Boot Camp for new dads; Reach Up offers life skills; home visiting programs; sliding fee scale.

**Organization** Vermont Foster Parents

**Phone** 800-746-7000;  
802-479-4260 (Barre); 802-442-8138 (Bennington);  
802-257-2888 (Brattleboro); 802-863-7370 (Burlington);  
802-295-8840 (Hartford); 802-388-4660 (Middlebury);  
802-888-4576 (Morrisville); 802-334-6723 (Newport);  
802-786-5817 (Rutland); 802-527-7741 (St. Albans);  
802-748-8374 (St. Johnsbury); 802-289-0648 (Springfield)

**Services Provided** Adoption services

**Organization** Vermont Department for Children  
and Families (DCF)

**Child Protection Hotline**

**Phone** 800-649-5285 (hotline)

## Aids/HIV & Sexually Transmitted Diseases

- Organization** AIDS Project of Southern Vermont  
**Hotline** 800-882-2437  
**Phone** Brattleboro: 802-254-4444  
 Bennington: 802-447-8007
- Organization** The Infectious Disease Unit (The Comprehensive Care Clinic) at University of Vermont Medical Center  
**Address** Medical Center Campus, Smith 0648  
 111 Colchester Ave., Burlington, VT 05401  
**Phone** 802-847-4594  
**Services Provided** Offers anonymous and confidential HIV testing. Provides treatment for sexually transmitted infections. Provides full-service medical care for persons diagnosed with HIV infection. Counseling and follow-up for sexual assault victims being treated to prevent HIV transmission.
- Organization** Pride Center of Vermont  
**Address** 255 S. Champlain St, Suite 12, Burlington, VT 05401  
**Phone** 802-860-7812; 802-863-003
- Organization** Vermont CARES  
**Address** 187 Saint Paul St., Burlington, VT 05401  
**Phone** 802-863-2437; 800-649-2437 (toll-free);  
 802-371-6222 (Montpelier); 802-775-5884 (Rutland);  
 802-749-9061 (St. Johnsbury)  
**Fax** 802-864-7730  
**Email** peter@vtcares.org  
**Website** vtcares.org  
**Population Served** Vermonters with HIV  
**Services Provided** Offers community education; prevention; direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs. Residential program; counseling; peer outreach, advocacy, women's program.
- Organization** Vermont Department of Health  
**Address** 108 Cherry Street, Burlington VT 05401  
**Hotlines** 800-464-4343 (VT)  
**Phone** 802-863-7200, 800-319-3141 (TTY)  
**Fax** 802-865-7754  
**Population Served** Vermonters sexually at risk.  
**Services Provided** Provides information on sexually transmitted diseases, transmission and risk factors; testing; information on confidential and anonymous HIV testing sites.



# Alcohol & Substance Abuse

- Organization** **Alcoholics Anonymous**  
**Address** P.O. Box 1210, Bennington, VT 05201  
**Phone** 802-447-1285; 802-257-5801  
**Website** aavt.org  
**Services Provided** Support groups for recovering alcoholics.
- Organization** **DayOne at University of Vermont Medical Center**  
**Address** 3rd Floor, 1 South Prospect Street, Burlington. VT 05401  
**Phone** 802-847-3333  
**Services Provided** Offers outpatient treatment for substance use and co-occurring disorders. Provides screening, assessment, treatment and referral for addictions, utilizing master-level clinicians and an addiction psychiatrist, an Intensive Outpatient Program (IOP), group and individual counseling, psychiatric services and psychopharmacology.
- Organization** **Drug Abuse Hotline**  
**Hotline** 800-821-4357
- Organization** **Jenna' Promise**  
**Contact** Dawn Tatro, Director  
**Phone** 802-343-8741  
**Address** PO Box 575, Johnson, VT 05656  
**Email** info@jennaapromise.org  
**Website** jennaspromise.org  
**Services Provided** An organization dedicated to the pursuit of substance use prevention. It will endeavor to help organizations which use evidence-based methods to help people that are suffering from substance use disorder as well as assisting thier families through the treatment and wellness process. Includes JP Rae of Hope Sober Home, a 6-bed facility for women in recovery. Financial assistance available.
- Organization** **Recovery House VT**  
**Phone** 802-446-2640  
**Address** 98 Church Street Wallingford, VT 05773  
**Email** info@recvoeryhousevt.org  
**Website** recoveryhousevt.org  
**Services Provided** Provide person-centered, evidenced based, individualized treatment plans designed to give clients the tools necessary to maintain a substance free lifestyle within a framework of community-based supports.Includes Grace House, a low intensity residential treatment unit aimed at providing continued care for those struggling to maintain sobriety outside of a 24/7 treatment setting and Serenity House, a facility for both detoxification and treatment services with onsite counselors to help residents build long lasting treatment plans and strategies.

- Organization** **Brattleboro Retreat**  
**Contact** Linda Rossi, MPA, Interim CEO: 802-257-7785  
**Phone** 802-258-3737; Patient Advocate: 802-258-6118  
**Address** 1 Anna Marsh Ln, Brattleboro, VT 05301  
**Website** brattlebororetreat.org  
**Services Provided** The Brattleboro Retreat provides specialized diagnosis and treatment services for children, adolescents, and adults suffering from a wide range of psychiatric and addiction challenges.
- Organization** **Central Vermont Substance Abuse Services (CVSAS)**  
**Phone** 802-223-4156  
**Address** 100 Hospitality Drive, Berlin, VT 05602  
**Website** vtaddictionservices.org  
**Services Provided** CVSAS is the designated substance abuse service agency providing effective alcohol and other drug outpatient and intensive treatment services for the Greater Washington County area.
- Organization** **Institute for Trauma Recovery and Resiliency**  
**Phone** (802) 661-4376  
**Address** 162 Hegeman Ave, Colchester, VT 05446  
**Services Provided** Intensive Outpatient Program Services, Community Mental Health Training, Consultation Services for Substance Use and Mental Health Agencies
- Organization** **Rutland Mental Health Services**  
**Phone** 802-775-1000  
**Services Provided** Provides an array of mental health and substance abuse treatment services in the Rutland, Vermont area. Professional staff available 24 hours per day, 7 days per week for phone or face-to-face crisis intervention.
- Organization** **Turning Point Centers (State-Wide)**  
**Phone** 802-861-3150; 802-773-6010 (Rutland); 802-442-9700 (Bennington); 802-479-7373 (Barre); 802-388-4249 (Addison County)  
**Address** 179 S. Winooski Ave., Burlington, VT 05401;  
 141 State St., Rutland, VT 05701;  
 160 Benmont Ave, Suite C481, Bennington, VT 05201  
 489 N. Main St. Barre, VT 05641  
 54 A Creek Rd, Middlebury, VT 05753  
**Website** turningpointcenters.com  
**Services Provided** The Turning Point Centers of Vermont provides space for peer-to-peer recovery activities, fellowship, events, games, fitness, stress management, recovery related programs, various 12-step meetings, and 1-on-1 Recovery Coaching. There are various Turning Point Center locations throughout Vermont.

- Organization** **Valley Vista**  
**Phone** 802-222-5201  
**Address** 23 Upper Plain, Bradford, VT 05033  
 1 Alden Pl, Vergennes, VT 05491  
**Email** admissions@vvista.net  
**Website** vvista.net  
**Services Provided** Valley Vista is an 80 bed Alcohol and Chemical Dependency Treatment Center, offering comprehensive services for men, women, adolescents, and their families.
- Organization** **Adult and Teen Challenge VT**  
**Contact** Richard Welch, Sr. Director: [rwelch@tcvermont.org](mailto:rwelch@tcvermont.org)  
 Melissa Olivera, Assitant Director  
**Phone** 802-635-7807  
**Address** 1296 Collins Hill Rd, Johnson, VT 05656  
**Website** [tcvermont.org](http://tcvermont.org)
- Organization** **Howard Center**  
**Hotline** 802-488-7777  
**Contact** Catarina Campbell, Director of Diversity, Equity, and Inclusion  
**Phone** 802-488-6000  
**Fax** 802-488-6901  
**Address** 208 Flynn Ave. Ste 3 J, Burlington, VT 05401  
**Website** [howardcenter.org](http://howardcenter.org)  
**Services Provided** We help people and communities thrive by providing supports and services to address mental health, substance use, and developmental needs.
- Organization** **First Step Recovery House**  
**Contact** Ashley Cross, Director: 802-497-7854  
**Phone** 802-355-3797  
**Address** 1174 North Ave., Burlington, VT 05408  
**Website** [firststeprecoveryhouseinc.org](http://firststeprecoveryhouseinc.org)  
**Services Provided** Providing people who suffer from alcohol and drug addiction housing to further develop their recovery. Providing a safe and structured environment along with group and community meetings we can help to sustain and individual's recovery through personal and spiritual growth.
- Organization** **Second Wind Foundation – Upper Valley Turning Point**  
**Phone** 802-295-5206  
**Address** 200 Olcott Drive, White River Junction, VT 05001  
**Website** [uppervalleyturningpoint.org](http://uppervalleyturningpoint.org)  
**Services Provided** Providing a safe, substance-free environment for people in recovery from substance use disorder and other addictive behavior with two transitional residences for those in the early stages of recovery. Adult females/Medicare/Medicaid/Private Insurance/Self-pay.

- Organization** **Second Growth**  
**Phone** 802-295-9800  
**Address** 205 Billings Farm Rd., Building 1, White River Junction, VT 05001  
**Website** [secondgrowth.org](http://secondgrowth.org)  
**Services Provided** Second Growth's mission is to reduce substance abuse and violence for adolescents. We work in schools and in the community to provide training, individual counseling, group support, and prevention education for young people.
- Organization** **Phoenix House**  
**Phone** 888-392-7867 (toll-free); 401-441-6107  
**Email** [accessphne@phoenixhouse.org](mailto:accessphne@phoenixhouse.org)  
**Website** [phoenixhouse.org](http://phoenixhouse.org)  
**Services Provided** Every day, our courageous patients and expert staff work together to fight addiction and related mental health disorders. Since no two people are the same, we believe no two treatments plans should be identical. We tailor care to meet individual needs, taking into account biological, social, and psychological factors.  
**RISE PROGRAMS:**
- **Brattleboro Women's RISE**  
 The only women's RISE facility in Vermont is located on the beautiful Winston Prouty campus in Brattleboro, with access to numerous outdoor recreational activities, including picturesque hiking trails.
  - **Brattleboro Men's RISE**  
 The first and largest of the RISE facilities, serving up to 24 adult men at a homlike location on Western Avenue.
  - **Burlington Men's RISE**  
 Located in beautiful downtown Burlington near Church Street, the Burlington RISE provides transitional living for men in the northern part of the state.
- Organization** **River Rock Treatment**  
**Phone** 888-308-2624 (toll-free)  
**Address** 125 College St., 5th Floor, Burlington, VT 05401  
**Email** [info@riverrocktreatment.com](mailto:info@riverrocktreatment.com)  
**Website** [riverrocktreatment.com](http://riverrocktreatment.com)  
**Services Provided** River Rock Treatment is a new beginning for those struggling from substance abuse, mental health, and addiction in the State of Vermont. River Rock is the only private outpatient treatment center currently in Vermont. Our staff is highly experienced and qualified in evidence-based trauma informed care practices that are the foundation of the program.
- Organization** **The Tobacco Cessation Program at University of Vermont Medical Center**  
**Phone** 800-784-8669 (toll-free)  
**Services Provided** Individual, confidential services provided by a trained tobacco treatment specialist, free nicotine replacement (gum, patch, lozenge) to assist in the quitting process.  
**Website** [802quits.org](http://802quits.org)

<b>Organization</b>	<b>Vermont Department of Health - Division of Alcohol and Drug Abuse Programs</b>
<b>Address</b>	108 Cherry Street, Suite 102, P. O. Box 70, Burlington, VT 05401
<b>Phone</b>	802-863-7323; 888-253-8803 (toll-free)
<b>Email</b>	AHS.VDHOLHBurlington@vermont.gov
<b>Services Provided</b>	Provides information and referral for substance abuse issues to help Vermonters prevent and eliminate the problems caused by alcohol and other drug use; offers community and school-based substance abuse programs; maintains 10 regional offices throughout the state; plans, supports and evaluates a comprehensive system in partnership with other public and private organizations to provide education, prevention, intervention, treatment, recovery and research services.

## Blind & Visually Impaired

<b>Organization</b>	<b>Department of Disabilities, Aging and Independent Living (DAIL)</b>
<b>Address</b>	HC2 South, 280 State Dr., Waterbury, VT 05671
<b>Phone</b>	802-241-2401
<b>Fax</b>	802-241-0386
<b>Website</b>	dail.vermont.gov
<b>Services Provided</b>	Operates offices statewide to assist blind and visually impaired of all ages, regardless of income; offers a wide range of services and vocational rehabilitation to help Vermonters achieve or maintain fullest economic independence, self-reliance and social integration.

<b>Organization</b>	<b>Vermont Association for the Blind and Visually Impaired</b>
<b>Contact</b>	Steven P. Pouliot, Executive Director
<b>Address</b>	60 Kimball Avenue, South Burlington, VT 05403
<b>Phone</b>	802-863-1358; 800-639-5861 (toll-free)
<b>Fax</b>	802-863-1481
<b>Email</b>	general@vabvi.org
<b>Website</b>	vabvi.org
<b>Services Provided</b>	The Vermont Association for the Blind and Visually Impaired (VABVI), a non-profit organization founded in 1926, is the only private agency to offer Daily Living Skills Training, Orientation and Mobility, Educational Support, Peer Assisted Learning and Support Groups, Training in Adaptive Technology, Recreation and Leisure Activities and Volunteer Services to visually impaired Vermonters. Each year we served hundreds of children from birth to age 22 and adults age 55 and over. Our mission is to enable Vermonters with vision problems, whether blindness or impairments, to achieve and maintain independence.

## Child Abuse

<b>Organization</b>	<b>Center for Crime Victim Services</b>
<b>Address</b>	58 South St, Suite 1, Waterbury, VT 05676
<b>Phone</b>	802-241-1250; 800-750-1213 (toll-free VT only)
<b>Organization</b>	<b>Prevent Child Abuse (PCA) VT Programs</b>
<b>Contact</b>	Michelle Richling, Family Support Programs Director: 802-498-0623, mrichling@pcavt.org
<b>Address</b>	P.O. Box 829, Montpelier, VT 05601
<b>Phone</b>	800-CHILDREN (toll-free); 802-229-5724;
<b>Fax</b>	802-223-5567
<b>Email</b>	familysupport@pcavt.org
<b>Website</b>	pcavt.org
<b>Services Provided</b>	Provides parent's helpline; weekly self-help support groups; programs and training on parenting and providing safe environments for children and teens; programs include Shaken Baby Syndrome Prevention Trainings, Sexual Abuse Free Environment for Teens (SAFE-T), understanding and Responding to the Sexual Behavioral of Children and Care for Kids; free resource directory updated annually; <i>Vermont Parents' Home Companion</i> . Also provides the following programs and support groups for parents and families: <b>Circle of Parents:</b> Professionally facilitated peer-led self-help support groups for parents and other caregivers. <b>Nurturing Parenting Programs:</b> Curricullam-based preograms that work with the entire family focused on family life skills including healthy communication, discipline, how to have family meetings, developing empathy, preventing child sexual abuse, substance abuse, dealing with anger, etc. <b>Strengthening Families Programs:</b> Evidence-based parenting and life skills training programs designed to improve outcomes for parents with substance use disorders and to prevent substance use in their children. Studies over the years show that, in addition to being very effective in preventing substance use in children, the program also improves family functioning, reduces violence and abuse, and has positive impacts on children's mental health.
<b>Organization</b>	<b>Vermont Center for Prevention &amp; Treatment of Sexual Abuse</b>
<b>Phone</b>	802-241-0440
<b>Population Served</b>	Children, adolescents and adults
<b>Services Provided</b>	Resource and referral service to prevent and treat sexual abuse of children, adolescents and adults.

<b>Organization</b>	<b>Vermont Children's Alliance</b>
<b>Address</b>	P.O. Box 543, Bennington, VT 05201
<b>Phone</b>	(802) 353-1623 (main)
<b>Website</b>	vtchildrensalliance.org
<b>Services Provided</b>	The Vermont Children's Alliance is a non-profit network of children's advocacy centers, all of which are committed to working together to improve the way Vermont supports and responds to victims of child abuse and child sexual abuse. Our Alliance Programs can be found throughout Vermont and currently serve abused children and their families in almost every county.
<b>Organization</b>	<b>Vermont Department for Children and Families Services</b>
<b>Address</b>	280 State Drive, Waterbury, VT 05671
<b>Phone</b>	802-241-2131; 800-649-5285 (after hours emergency services)
<b>Website</b>	dcf.vermont.gov
<b>Population Served</b>	Children
<b>Services Provided</b>	Child Welfare and Youth Justice Division is responsible for child protection, juvenile justice and residential licensing; investigates reports of child abuse; provides treatment or out-of-home care for abused, neglected or delinquent youth.
<b>Organization</b>	<b>Vermont Network Against Domestic and Sexual Violence</b>
<b>Address</b>	P.O. Box 405 Montpelier, VT 05601
<b>Phone</b>	802-223-1302
<b>Website</b>	vtnetwork.org

## Children & Families

<b>Organization</b>	<b>American Red Cross, Vermont Chapter</b>
<b>Address</b>	32 N Prospect Street, Burlington, VT 05401
<b>Phone</b>	800-464-6692
<b>Services Provided</b>	Provides a wide range of community services to families including survivor support for disaster victims; HIV support; offers courses in first aid, CPR, babysitting; swimming and life guarding for adults and youth.
<b>Organization</b>	<b>Windsor County Youth Services: House at 20 Mile Stream</b>
<b>Address</b>	756 Main St., Cavendish, VT 05153
<b>Phone</b>	802-226-7500
<b>Organization</b>	<b>Children with Special Healthcare Needs</b>
<b>Address</b>	108 Cherry St., Burlington, VT 05401
<b>Phone</b>	802-863-7333
<b>Organization</b>	<b>Children's Integrated Services (CIS)</b>
<b>Website</b>	<a href="https://dcf.vermont.gov/services/cis">https://dcf.vermont.gov/services/cis</a>

**Services Provided** Services include: Early Intervention, Specialized Childcare, Early Childhood and Family Mental Health and the Strong Families – Nursing and Family Support. All CIS services share strategies for strengthening families and are closely tied with other supports like DCF, child care and schools. See *website for CIS Coordinators by district*. [dcf.vermont.gov/partners/cis](http://dcf.vermont.gov/partners/cis)

**Organization** **Lund Family Center**

**Address** 76 Glen Road, Burlington, VT 05406

**Phone** 802-864-7467; 800-639-1741 (toll-free)

**Email** [info@lundvt.org](mailto:info@lundvt.org)

**Website** [lundvt.org](http://lundvt.org)

**Services Provided** Offers broad range of services statewide for pregnant and parenting teens including confidential adoption services, teen pregnancy prevention education programs for schools and youth groups; resource and referral information.

**Organization** **Reach Up**

**Phone** 800-479-6151

**Address** McFarland Office Building, Suite 150, 5 Perry St., Barre, VT 05641 (Barre District Office)

200 Veteran's Memorial Drive, Sutie 6, Bennington, VT 05201 (Bennington District Office)

232 Main Street, Second Floor, Brattleboro, VT 05302 (Brattleboro District Office)

119 Pearl Street, John Zampieri State Office Building, Burlington, VT 05401-4405

(Burlington District Office)

118 Prospect Street, White River Junction, VT 05753 (Hartford District Office)

56 South Village Green, Suite 201, Middlebury, VT 05753 (Middlebury District Office)

63 Professional Drive, Suite 4, Morrisville, VT 05661 (Morrisville District Office)

100 Main Street, Suite 240, Newport, VT 05855 (Newport District Office)

320 Asa Bloomer Building, 88 Merchants Row, Rutland, VT 05701 (Rutland District Office)

100 Mineral Street, Suite 201, Springfield, VT 05156 (Springfield District Office)

27 Federal Street, Suite 400, St. Albans, VT 05478 (St. Albans District Office)

1016 US Route 5, Suite 03, St. Johnsbury, Vermont 05819 (St. Johnsbury District Office)

**Website** [dcf.vermont.gov/benefits/reachup](http://dcf.vermont.gov/benefits/reachup)

**Services Provided** Economic Services Division (ESD) District Offices are open during regular business hours - 7:45 am to 4:35 pm, Monday through Friday. You may visit any District office in person.



**Organization Vermont Family Network**

**Address** 600 Blair Park Road, Suite 240, Williston, VT 05495

**Phone** 802-876-5315; 800-800-4005 (toll-free)

**Fax** 802-876-6291

**Email** info@vtfn.org

**Website** VermontFamilyNetwork.org

**Services Provided** Helps families with children with special needs find support from other parents, healthcare professionals, and the communities in which they live.

**Organization Vermont Agency of Human Services - Office of Child Support**

**Address** 280 State Drive, Waterbury, VT 05671

**Phone** 802-241-0929; 800-786-3214 (toll-free)

**Services Provided** Helps Vermonters establish and enforce child support court orders; locates missing parents; ensures the steady flow of economic support to Vermont children.

**Organization Vermont Department for Children and Families - Child Development Division**

**Address** 280 State Drive, Waterbury, VT 05671

**Phone** 800-649-2642 (toll-free); 802-241-3110

**Website** dcf.vermont.gov/cdd

**Services Provided** Advocates for children, licenses childcare homes and facilities; provides fee scale subsidy for childcare, protective services and family support childcare; oversees a statewide system that promotes and supports safe, accessible, quality child care for Vermont families.

**Organization Vermont Department for Children and Families - Economic Services Division (formerly PATH)**

**Address** 280 State Drive, HC 1 South, Waterbury, VT 05671

**Phone** 800-479-6151

**Website** dcf.vermont.gov/esd

**Services Provided** Promote the social, emotional, physical and economic well-being and the safety of Vermont's children and families through the provision of protective, developmental, therapeutic, probation, economic, and other support services for children and families in partnership with schools, businesses, community leaders, service providers, families, and youths statewide. Oversees the Food Stamp program, Welfare-to-Work (Reach Up), Home Heating Assistance, General and Emergency Assistance, The Essential Person Program (AABD), and Health Care Eligibility (Medicaid).

- Organization** Vermont Department for Children and Families - Family Services (formerly SRS)
- Address** 280 State Drive, HC 1 North, Waterbury, VT 05676
- Phone** 802-241-2131; 800-649-5285 (child abuse hotline); 800-479-6151 (benefits service center); 800-786-3214 (child support)
- Website** [dcf.vermont.gov/fds](http://dcf.vermont.gov/fds)
- Services Provided** Administers Juvenile Justice (Woodside, Juvenile Justice Services), Child Welfare Services (Permanency Planning, Residential Licensing, Quality Assurance, Policy and Planning, ICPC/ICJ), a Resources Unit (Foster Care, Residential Services, Transitional Services, Adoption, and Contracted Services), and the Child Safety Unit (ESP, SIU).
- Organization** Vermont Department of Health - Division for Children with Special Needs
- Address** 108 Cherry Street, Burlington, VT 05482
- Phone** 802-863-7333; 800-660-4427 (voice/TTY)
- Website** [healthvermont.gov](http://healthvermont.gov)
- Population Served** Families and children
- Services Provided** Provides evaluation and diagnostic services; offers limited financial assistance to children with chronic or disabling conditions or with developmental problems.
- Organization** Vermont Family Network  
*See Disability Services*
- Organization** VT Federation of Families for Children Mental Health  
*See Counseling of Mental Health*
- Organization** Prevent Child Abuse Vermont  
*See Child Abuse*

## Counseling & Mental Health

- Organization** Health Care & Rehabilitation Services: Alternatives
- Phone** 802-885-7280
- Organization** Alyssum: Mental Health Crisis Respite
- Address** 927 Rt. 100 North, Rochester, VT 05767
- Phone** 802-767-6000
- Organization** Collaborative Solutions Corporation
- Address** 118 Clark Rd, Williamstown, VT 05679 or 1071 VT Route 15, Westford, VT 05694
- Phone** 802-433-6183

- Organization** **Day One at University of Vermont Medical Center**  
**Address** 3rd Floor, 1 South Prospect Street, Burlington. VT 05401  
**Phone** 802-847-3333  
**Services Provided** Offers outpatient treatment for substance use and co-occurring disorders. Provides screening, assessment, treatment and referral for addictions, utilizing master-level clinicians and an addiction psychiatrist, an Intensive Outpatient Program (IOP), group and individual counseling, psychiatric services and psychopharmacology.
- Organization** **Medical Psychology Services**  
at the University of Vermont Medical Center  
**Address** 111 Colchester Avenue, Level 4, Burlington, VT 05401  
**Phone** 802-847-3634  
**Services Provided** Counseling and psychotherapy, with a particular focus on supporting children, adolescents, adults, and families addressing major medical problems.
- Organization** **National Alliance on Mental Illness Vermont (NAMI-VT)**  
**Address** 600 Blair Park Road, Suite 301, Williston VT 05495  
**Hotline** 800-639-6480 (toll-free)  
**Phone** 802-876-7949  
**Email** info@namivt.org  
**Website** namivt.org  
**Population Served** Mentally ill individuals and their families  
**Services Provided** A member-supported organization whose primary mission is to provide advocacy, public education and support to those who suffer from serious mental illness and their families; concerned citizens and mental health professionals are encouraged to join, whether or not they have an ill family member.
- Organization** **Seneca Center at University of Vermont Medical Center**  
**Address** 1 South Prospect Street, St. Joseph, Level 6, Burlington, VT 05401  
**Phone** 802-847-3333  
**Fax** 802-847-1424  
**Services Provided** Combined cognitive behavioral therapy and medication management for Mood Disorders and Anxiety Disorders. An intensive Outpatient Program for people who need higher level of services, and a Partial Hospital Program for people who would otherwise require hospital care.
- Organization** **Vermont Association for Mental Health & Addiction Recovery**  
**Address** 100 State Street, Suite 352, Montpelier VT 05602  
**Email** info@recoveryvermont.org  
**Website** vamhar.org  
**Services Provided** Promotes mental health and substance abuse issues.

**Organization** **The Vermont Center for Children, Youth and Families at the University of Vermont Medical Center**

**Address** UHC Campus, Arnold 3, 1 South Prospect Burlington, VT 05401

**Phone** 802-847-4563

**Fax** 802-847-7998

**Website** <http://www.med.uvm.edu/vccyf/home>

**Services Provided** Comprehensive evaluation and treatment of children and adolescents through the Vermont Family Based Approach to improving health and mental health.

**Organization** **Vermont Department of Mental Health**

**Address** 280 State Drive, NOB 2 North, Waterbury, VT 05671

**Phone** 802-241-0090; In crisis text "VT" to 741741

**Organization** **Vermont Federation of Families for Children's Mental Health**

**Address** P. O. Box 1571, Williston, VT 05495

**Phone** 802-876-7021; 800-639-6071 (toll-free)

**Fax** 802-828-2159

**Website** [vffcmh.org](http://vffcmh.org)

**Services Provided** Parent run organization focused on the needs of children and youth with emotional, behavioral or mental disorders and their families.

**Organization** **Vermont Psychiatric Survivors**

**Address** 128 Merchants Row, Suite 601-608, Rutland, VT 05701

**Phone** 800-475-4907 (toll-free)

802-775-6834 (Rutland)

## Deaf & Hard Of Hearing

- Organization** Deaf Independence Program via  
**Vermont Center of Independent Living**  
**Address** 11 East St, Montpelier, VT 05602 (central office)  
**Phone** 802-229-0501
- Organization** Deaf Vermonters Advocacy Services  
**Address** P. O. Box 171, Vernon, VT 05354  
**Phone** 802-461-4707 (videophone/voice)  
720-249-0345 (text messaging)  
**Fax** 802-479-9446  
**Email** rebeccadavis@dvas.org  
**Website** dvas.org  
**Services Provided** Provides advocacy for deaf and hard of hearing victims of abuse, as well as information and referral for area agencies; advocates for legal, medical or whatever issues are necessary; provides trainings to Domestic Violence agencies, court personnel, EMTs and police on how to communicate with deaf people.
- Organization** ICanConnect Vermont  
**Address** 13 Overlook Drive, Suite 1, Berlin, VT 05641  
**Phone** 877-350-8838  
**Services** Equipment and devices for individuals who are deaf or blind.
- Organization** Vermont Center for Independent Living  
**Services** See listing under Disability Services.

## Disability Services

- Organization** Agency of Human Services - Department of  
**Disabilities, Aging and Independent Living**  
**Address** HC2 South, 280 State Dr, Waterbury, VT 05671  
**Phone** 802-241-2401  
**Website** dail.vermont.gov  
**Services Provided** Offers programs to assist older persons, children and adults with disabilities to live as independently as possible.
- Organization** Developmental Disabilities Service Division  
**Address** 280 State Dr., HC2, South Waterbury, VT 05671  
**Phone** 802-241-0304
- Organization** Disability Determination Services  
**Address** 93 Pilgrim Park Rd, Suite 6, Waterbury, VT 05676  
**Phone** 802-241-2463

**Organization Disability Rights Vermont**

**Address** 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone** 802-229-1355; 800-834-7890 (toll-free)

**Fax** 802-229-1359

**Website** DisabilityRightsVT.org

**Services Provided** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization Vermont Center for Independent Living**

**Address** 11 East State Street, Montpelier, VT 05602

**Phone** 802-229-0501; 800-639-1522 (toll-free);

802-662-1153 (Videophone)

**Fax** 802-229-0503

**Email** info@vcil.org

**Website** vcil.org

**Services Provided** Provides advocacy counseling for Vermont residents with disabilities, including one-on-one support; counsels on how to problem solve and enhance the ability to advocate; provides Meals on Wheels, the Home Access Program and other services.

## Domestic & Sexual Violence

**Organization Domestic Violence**

**Hotline** 800-799-7233 (national); 802-787-3224

**Organization Love is Respect: Teen Dating Abuse**

**Phone** 866-331-9474

**Organization Military Sexual Trauma**

**Contact** Rebecca Robinson, LMHC, MST Coordinator

**Address** VA Medical Center, 215 North Main St,  
White River Junction, VT

**Phone** 802-295-9363; 866-687-8387, ext. 5766 (toll-free)

**Services Provided** Point of contact in Vermont VA area of service for assistance with eligibility concerns, facilitation to treatment and other benefits for men and women survivors of sexual harassment/assault during military service.

**Organization Safe at Home Program****Address** P.O. Box 1568, Montpelier, VT 05601-1568**Hotline** 800-489-7273**Phone** 802-828-0586; 800-439-8683 (VT only)**Email** safeathome@sec.state.vt.us**Website** sec.state.vt.us/safe-at-home/Contactus.aspx

**Services Provided** The Safe at Home Program is part of an overall safety plan for victims of domestic violence, sexual assault and stalking (and their children). Participants includes those who live in a location unknown to the abuser. The program provides participants with a substitute mailing address to be used as their legal residence, work and/or school address. First-class mail is sent to a substitute post office box, where it is then forward, at no cost, by the Safe at Home program to the participant's confidential location. The program provides a substitute address so abusers cannot locate victims through the public record system (i.e., voter registration, motor vehicle records, marriage or birth records.) The program also permits participants to vote in their districts as "blind ballot" absentee voters. You may apply to the program by contacting a domestic violence/sexual assault program in your community. Please call Safe at Home or check our website for a listing of advocates in the program.

**Organization Spectrum Youth & Family Services****Address** 177 Pearl Street, Burlington, VT 05401**Phone** 802-864-7423**Email** info@spectrumvt.org**Website** spectrumvt.org

**Services Provided** Programs for youth ages 14-24; Drop-In Center, Shelter, Transitional Housing, Mental Health and Substance Abuse Counseling, Case Management.

**Organization Vermont Adult Protective Services****Phone** 800-564-1612; 802-241-0345**Organization Vermont Center for Prevention & Treatment of Sexual Abuse****Address** 280 State Drive, Waterbury, VT, 05671**Phone** 802-241-0440

**Services Provided** Resource and referral service to prevent and treat sexual abuse of children, adolescents and adults.

**Organization Vermont National Guard, Sexual Assault Prevention and Response Office**

**Address** 789 National Guard Road, Colchester VT 05446

**Phone** 802-338-3149

**Services Provided** Confidential and Non-Confidential support services to members of the Vermont National Guard and their dependants. Services include reporting options within the Vermont National Guard, Victim advocacy services, assistance throughout the medical process - to include line of duty determinations, and referrals to chaplains, medical providers, law enforcement, behavioral health resources, and specific military sexual assault resources.

**Organization Vermont Network Against Domestic and Sexual Violence**

**Address** P. O. Box 405, Montpelier, VT 05601

**Phone** 802-223-1302

**Fax** 802-223-6943

**Website** vtnetwork.org

**Services Provided** A network of 14 rape crisis and battered women’s organizations statewide whose mission is to end the abuse of women and children; provides victims and survivors of domestic violence and sexual assault with services and referrals including court and legal advocacy; hospital, housing and social service advocacy; shelter; emotional support and counseling; sponsors support groups; conducts community education programs; coordinates public policy, statewide trainings, consultation.  
*See Statewide Resources for list of local programs*



# Elder Abuse, Eder Fraud & Elder Resources

- Organization** **Adult Protective Services**  
**Address** HC 2 South, 280 State Drive, Waterbury, VT 05671  
**Phone** 802-871-3317; 800-564-1612 (toll-free)  
**Website** [dlp.vermont.gov/aps](http://dlp.vermont.gov/aps)  
**Services Provided** Investigates allegations of domestic, sexual or institutional abuse of people with disabilities over the age of 60 years old.
- Organization** **Consumer Assistance Program**  
**Phone** 800-649-2424  
**Address** 109 State St. Montpelier, VT 05609-1001  
**Services Provided** Supporting consumers to solve problems with businesses and find appropriate resources. The complaint-handling branch of Vermont Attorney General's Consumer Protection Division that enforces the Consumer Fraud Act; mediates complaints relating to allegedly unfair and deceptive practices related to goods or services purchased, from car repair to mail order.
- Organization** **Vermont Department of Financial Regulation - Insurance Division**  
**Phone** 802-828-3302  
**Website** <https://dfr.vermont.gov/insurance>  
**Services Provided** Protecting consumers against unfair and unlawful insurance business practices.
- Organization** **Vermont Department of Financial Regulation - Securities Division**  
**Phone** 802-828-3420  
**Website** <https://dfr.vermont.gov/securities>  
**Services Provided** Protecting consumers against unfair and unlawful business practices in the areas of securities and personal investments.
- Organization** **FAST of Vermont**  
**Phone** 802-765-2004  
**Website** [fastofvermont.org](http://fastofvermont.org)  
**Services Provided** Financial abuse specialist team with elder abuse victim advocate
- Organization** **Federal Trade Commission**  
**Phone** 877-FTC-HELP (877-382-4357)  
**Website** [ftc.gov](http://ftc.gov)
- Organization** **National Elder Fraud Hotline**  
**Hotline** 833-FRAUD-11 (833-372-8311)
- Organization** **Seniors Solutions**  
**Address** 38 Pleasant St, Springfield, VT 05156  
**Phone** 802-885-2662
- Organization** **Vermont Social Security Offices**  
**Phone** 877-840-5776 (Burlington); 877-505-4542 (Montpelier); 866-690-1944 (Rutland)  
**Website** [ssa.gov](http://ssa.gov)

## Employee Assistance

- Organization** Department of Labor  
**Address** 5 Green Mountain Drive, Montpelier, VT 05602  
**Phone** 802-828-4000  
**Website** labor.vermont.gov  
**Services Provided** Job Placement and Training.
- Organization** Vermont Employment Agency  
**Phone** 802-448-3957 (South Burlington office);  
 802-782-8255 (Saint Albans office)  
**Address** 1944 Williston Rd. South Burlington, VT 05403  
 12 Kingman St. Saint Albans, VT 05478  
**Website** vtemploymentagency.com  
**Services Provided** The Vermont Employment Agency provides services to both the employee and the employer by finding, hiring, training, and managing staff in order to adequately support and assist in the development of local Vermont Businesses.
- Organization** Individual Career Advancement Network (ICAN)  
**Website** dcf.vermont.gov/benefits/ican  
**Services Provided** Eligible if you qualify for 3Squares. Apply through Vermont Department of Children and Families. ICAN can help you:
- Gain new job skills and work experience
  - Work towards industry certification
  - Learn job-landing skills like resume writing & interviewing
  - Access the internet, printers, and copiers
  - Conduct job searches
  - Connect to employers who are hiring
  - Find and get ready for the right job
  - Pay for things like child care, clothes, school supplies, and transportation
  - Meet your monthly 3SquaresVT work requirement if you have one.

## Gender Identity

- Organization** **Outright Vermont**  
**Address** P.O. Box 5235, 241 N. Winooski Avenue, Burlington, VT 05402  
**Phone** 802-865-9677  
**Email** info@outrightvt.org  
**Website** outrightvt.org  
**Services Provided** Fosters sensitivity and understanding of the issues facing lesbian, gay, bisexual, transgender and questioning youth; challenges stereotypes and prejudice through education and outreach; seeks an environment where young people can realize their potential, free from hate and fear; offers weekly support groups and one-on-one discussions; provides free HIV testing; sponsors substance-free events.
- Organization** **Pride Center of Vermont**  
*See AIDS/HIV Sexually Transmitted Diseases*

## Hate Crimes & Civil Rights Violations

- Organization** **American Civil Liberties Union (ACLU)**  
**Address** PO Box 277, Montpelier, VT 05602  
**Phone** 802-223-6304  
**Email** info@acluvt.org  
**Website** acluvt.org  
**Services Provided** The ACLU protects and enhances the civil liberties of all Vermonters. Services are free.
- Organization** **CVOEO Fair Housing Project**  
**Address** 255 South Champlain St., Suite #9, Burlington, VT 05401  
**Phone** 802-660-3456 ext. 106; 800-287-7971 (toll-free)  
**Email** fhpcvoeo.org  
**Website** vtfairhousing.org  
**Services Provided** A non-profit community action agency working to eradicate housing discrimination in Vermont through education, outreach and enforcement of fair housing laws; assists victims of discrimination and hate crimes, investigates complaints, and works with attorneys to pursue litigation when necessary; provides information on housing-based hate crimes.
- Organization** **Vermont Human Rights Commission**  
**Address** 12 Baldwin Street, Montpelier, VT 05633  
**Phone** 802-828-2480  
**Email** human.rights@vermont.gov  
**Website** hrc.vermont.gov

**Population Served** Vermonters whose civil rights have been violated  
**Services Provided** Investigates discrimination claims in areas of housing, state government and public accommodations; helps parties resolve disputes; takes legal action in the courts when necessary; conducts workshops on civil rights issues; provides information and referral services.

**Organization** **Office of the Attorney General – Civil Rights Unit**  
**Address** 109 State Street, Montpelier, VT 05609  
**Phone** 802-828-3657; 888-745-9195 (toll-free)  
**Fax** 802-828-2154  
**Website** ago.vermont.gov  
**Services Provided** Assists victims of hate crimes with injunctions and those with employment discrimination complaints; offers hate crime training.

## Health & Dental Care

**Organization** **Blue Cross Blue Shield of Vermont**  
**Address** 445 Industrial Ln, Berlin, VT  
**Phone** 800-255-4550; 802-223-6131; 800-535-2227 (TTY/TDD)  
**Website** bluecrossvt.org  
**Services Provided** Offers wide range of programs to support families and children including, Eat Smart Vermont, Bear Hugs, Domestic Violence Program, heroin addiction support and Youth Improvement Initiatives.

**Organization** **Dr. Dynasaur (Vermont Health Connect)**  
**Address** 280 State Dr, Waterbury, VT 05671  
**Phone** 855-899-9600 (helpline); 802-250-8427  
**Services Provided** Affordable/Free healthcare coverage for children under 19 of low income working families.

**Organization** **The Frymoyer Community Health Resource Center at University of Vermont Medical Center**  
**Phone** 802-847-8821  
**Email** frymoyerresourcecenter@uvmhealth.org  
**Services Provided** Offers access to the most current health information, including free access to online medical journals, databases, and books. Email access available for patients and family members; staff will answer questions via phone and help locate health information.

**Organization** **The Health Assistance Program at University of Vermont Medical Center**

**Address** 111 Colchester Avenue, I South Prospect Street Campus, Burlington, VT 05401  
**Phone** 888-739-5183 (toll-free); 802-847-6984  
**Email** healthassistanceprogram@uvmhealth.org  
**Website** uvmhealth.org/health-wellness/health-assistance-program  
**Services Provided** Provides assistance with obtaining ongoing healthcare at reduced cost or free, access to affordable medications, medical equipment and supplies. Referrals to community resources and state programs. Staff provides case management regarding health concerns.

**Organization** **University of Vermont Extension – Migrant Health Programs**

**Contact** Naomi Wolcott-MacCausland, Migrant Health Programs Lead: 802-503-2078, nwolcott@uvm.edu  
**Address** 327 US Route 302, Suite 1, Barre, VT 05641  
**Phone** 802-656-7626  
**Website** uvm.edu/extension/agriculture/migrant-health-programs  
**Services Provided** Provides health care access information, care coordination, interpretation and education.  
**Population Served** Latino migrant farm workers and their children.

## Housing, Tenant, and Transportation Resources

**Organization** **Cathedral Square Corporation**

**Address** 412 Farrell Street, Suite 100, South Burlington, VT 05403  
**Phone** 802-863-2224; 800-253-0191 (TTY/TTD)  
**Fax** 802-863-6661  
**Email** info@cathedralsquare.org  
**Website** cathedralsquare.org  
**Services Provided** Nonprofit providing affordable housing to elders, low income persons and persons with disabilities; serves Addison, Bennington, Caledonia, Chittenden, Franklin, Lamoille, Rutland, Washington, Windham and Windsor counties.

**Organization** **Green Mountain Transit**

**Phone** 800-223-7287

**Organization** **Greyhound**

**Website** greyhound.com  
**Phone** 800-231-2222

**Organization** **Good News Garage**

**Address** 331 N. Winooski Avenue, Burlington, VT 05401

**Phone** 802-864-3667, 877-GIVE-AUTO

**Fax** 802-864-6033

**Website** goodnewsgarage.org

**Services Provided** Jump Start, a vehicle purchase program for low-income Vermonters, offers cars for about half of their retail value (averaging about \$3,000 per car). This program has a contract with Vermont Reach Up Program; participants in Reach Up should contact their case managers for information. The Ready to Go statewide ride service program is also for low-income Vermonters, providing non-emergency medical transportation to Reach Up and Vocational Rehabilitation participants, and to Medicaid recipients in Chittenden and Franklin Counties.

**Organization** **Housing Resource Center**

**Address** 95 North Ave., Burlington, VT 05401

**Phone** 802-861-0110

**Organization** **Evernorth**

**Address** 100 Bank St, Suite 400, Burlington, VT 05401

**Phone** 802-863-8424

**Fax** 802-660-9034

**Website** evernorthus.org

**Services Provided** Nonprofit syndication and development company creating permanently affordable rental housing for Vermonters through partnerships with local organizations, public agencies and the private sector.

**Organization** **Vermont Affordable Housing**

**Address** 275 Northgate Rd, Burlington, VT 05408

**Phone** 802-660-9484

**Organization** **Vermont State Housing Authority (VSHA)**

**Address** 1 Prospect Street, Montpelier, VT 05602

**Phone** 802-828-3295; 800-798-3318 (TDD)

**Fax** 802-828-3248

**Email** contact@vsha.org

**Website** vsha.org

**Services Provided** Provides affordable housing to families in need; pursues opportunities to make housing more accessible and affordable for Vermonters.

<b>Organization</b>	<b>Vermont Tenant's Association</b>
<b>Hotline</b>	802-864-0099; 800-287-7971 (toll-free) (24-hour message service; calls returned 9 pm- 4 pm)
<b>Services Provided</b>	Provides information about tenant's rights under the Vermont Landlord-Tenant law; the publication, "Renting in Vermont", can be ordered by calling above number; does not provide legal representation.

## Human Trafficking Services

<b>Organization</b>	<b>Give Way to Freedom</b>
<b>Phone</b>	888-373-7888 (hotline)
<b>Website</b>	<a href="http://givewaytofreedom.org">givewaytofreedom.org</a>
<b>Services Provided</b>	Advocacy, Care, and Empowerment for Trafficked Persons. Give Way to Freedom, Inc. is a private foundation that promotes awareness of Human Trafficking and support hands on projects that provide care and empowerment for people who have been trafficked.
<b>Organization</b>	<b>Vermont Rapid Response Support System (RRSS)</b>
<b>Phone</b>	211
<b>Services Provided</b>	Ensures emergency support including shelter, transportation, food and other basic needs to victims and potential victims of human trafficking at the earliest possible point after having been identified by a First Responder (such as law enforcement or emergency medical providers). Response Facilitators for the RRSS are trained in trauma-informed support, and equipped with comprehensive resources to assist individuals in understanding their rights and options, providing them their basic needs, and connecting them to longer term support services should they wish to do so.
<b>Organization</b>	<b>Refugee Resettlement</b> <i>See page 137</i>
<b>Organization</b>	<b>South Royalton Legal Clinic</b> <i>See page 112</i>
<b>Organization</b>	<b>Spectrum</b> <i>See page 38</i>
<b>Organization</b>	<b>U.S. Attorney's Office</b> <i>See page 47</i>

**Organization** **VT Center for Crime Victim Services**

**Contact** Katie G, Human Trafficking Case Manager, Northern Vermont

**Phone** 802-557-1029

**Email** [knewell@southburlingtonpolice.org](mailto:knewell@southburlingtonpolice.org)

**Contact** Megan Clark, Human Trafficking Case Manager, Southern Vermont

**Email** [Megan.Clark@vermont.gov](mailto:Megan.Clark@vermont.gov)

**Phone** 802-236-5907

**Services Provided** Available to offer wrap around services to victims of human trafficking or consultation

**Organization** **VT Network Against Domestic Violence & Sexual Assault**

*See page 172*

**Organization** **Vermont Worker's Center**

**Address** 179 s. Winooski Ave., Burlington, VT 05401

**Phone** 802-861-4892

**Website** [workerscenter.org](http://workerscenter.org)

**Organization** **Women's Freedom Center**

**Address** Brattleboro, VT

**Phone** 802-254-6954

**Fax** 802-257-1683

## Law Enforcement

*See Vermont Police Agencies*

## Legal Assistance

**Organization** **American Civil Liberties Union**

*See Hate Crimes*

**Organization** **Attorney General's Office**

**Contact** Amy Farr: 802-828-5512

**Address** 109 State Street, Montpelier, VT 05609

**Phone** 802-828-3171

**Fax** 802-828-2164

**Email** [ago.info@vermont.gov](mailto:ago.info@vermont.gov)



- Organization** **Consumer Assistance Program**  
**Address** 109 State St. Montpelier, VT 05609-1001  
**Phone** 802-656-3183; 800-649-2424 (toll-free)  
**Fax** 802-304-1014  
**Website** AGO.CAP@vermont.gov  
**Population Served** Victims of consumer fraud  
**Services Provided** Complaint-handling branch of Vermont Attorney General's Consumer Protection Division that enforces the Consumer Fraud Act; mediates complaints relating to allegedly unfair and deceptive practices related to goods or services purchased, from car repair to mail order.
- Organization** **Have Justice Will Travel**  
**Address** 9580 Vermont Route 113, Vershire, VT 05079  
**Phone** 802-685-7809; 877-496-8100 (toll-free)  
**Fax** 802-685-4663  
**Email** info@havejusticewilltravel.org  
**Website** havejusticewilltravel.org  
**Services Provided** Legal and supportive services for battered, low-income women and their children; innovative, mobile, multi-service program that assists victims of domestic abuse through the legal process.
- Organization** **Human Rights Commission**  
*See Hate Crimes & Civil Rights Violations*
- Organization** **South Royalton Legal Clinic**  
**Address** P.O. Box 117, Chelsea Street, South Royalton, VT 05068  
**Phone** 802-831-1500  
**Fax** 802-881-1115  
**Email** smee@vermontlaw.edu  
**Services Provided** Provides legal assistance to victims of trafficking in Vermont.
- Organization** **Vermont Legal Aid**  
*See Vermont Legal Aid – page 171*
- Organization** **Vermont Volunteer Lawyers Project**  
**Phone** 802-863-7153

## Refugee & Minority Resources

- Organization** **AALV Association of Africans Living in Vermont**  
**Address** 20 Allen St. 3rd Floor, Burlington, VT 05462  
**Phone** 802-985-3106  
**Fax** 802-881-0521  
**Website** aalv-vt.org
- Services Provided** AALV helps new Americans from all parts of the world gain independence in their new communities through a range of free integrations services, including bridging case management, workforce development, behavioral health awareness, and interpreter service programming. With support from out multicultural, multilingual staff, our clients are able to smoothly transition to living to working in Vermont.
- Organization** **Abenaki Self Help Association**  
**Address** 100 Grand Avenue, Swanton, VT 05488  
**Phone** 802-868-6255; 802-868-2559
- Organization** **Champlain Area National Association for the Advancement of Colored People**  
**Address** P.O. Box 3282, Burlington, VT 05408  
**Phone** 802-489-7755
- Organization** **The Governor's Workforce Equality & Diversity Council**  
**Phone** 802-522-6635
- Organization** **Radical Justice and Equality Project at The Peace & Justice Center**  
**Address** 60 Lake St, Burlington, VT 05401  
**Phone** 802-863-2345
- Organization** **South Royalton Legal Clinic/Vermont Immigration Assistance (VIA)**  
**Address** P.O. Box 117, South Royalton, VT 05068  
**Phone** 802-831-1500
- Services Provided** Protects the rights of immigrants in domestic violence, human rights, and general civil rights in critical immigration procedures. VIA provides free legal services for low-income immigrants and refugees.

**Organization** University of Vermont Extension – Migrant Health Programs

Phone 802-656-7626

Website [uvm.edu/extension/agriculture/migrant-health-programs](http://uvm.edu/extension/agriculture/migrant-health-programs)

**Services Provided** Provides health care access information, care coordination, interpretation and education.

**Population Served** Latino migrant farm workers and their children.

**Organization** Vermont Refugee Resettlement Program  
A Field Office of US Committee on Refugees and Immigrants (USCRI)

Address 462 Hegemann Ave, Suite #101, Colchester, VT 05446

Phone 802-655-1963

Fax 802-655-4020

Email [vrrp@uscrvt.org](mailto:vrrp@uscrvt.org)

Website [refugees.org/field-office/vermont/](http://refugees.org/field-office/vermont/)

**Population Served** Aids documented refugees, immigrants, asylees resettling in Vermont.

**Services Provided** Case management; financial assistance; support and settlement services; immigration and family reunification; interpreter and translation services; employment services; English language training and ESL classes for adults and children; volunteer programs; citizenship programs; social adjustment and mental health services; community education. Also both VRRP and the Association of Africans Living in Vermont (AALV) provide spoken language interpretation services.

**Organization** Migrant Justice

Address 179 S Winooski Ave #202, Burlington, VT 05401

Phone 802-540-8370

Email [info@migrantjustice.net](mailto:info@migrantjustice.net)

Address [migrantjustice.net](http://migrantjustice.net)

## Suicide Awareness Resources

- Organization** **Suicide Prevention Center**  
**Address** 28 Vernon St, Suite 319, Brattleboro, VT 05301  
**Phone** 802-254-6590
- Organization** **American Foundation for  
Suicide Prevention – Vermont Chapter**  
**Contact** Heather White, Area Director, Western MA and Vermont  
**Phone** 413-387-3770; 800-273-8255 (hotline)  
**Email** hwhite@afsp.org  
**Website** afsp.org/chapter/vermont
- Services Provided** Offers two support groups per month (Burlington and Montpelier) Library of suicide prevention resources.

## Victim Assistance & Advocacy

- Organization** **Deaf Victims Advocacy Services**  
*See Deaf & Hard of Hearing*
- Organization** **Disability Rights Vermont**  
 (formerly Vermont Protection and Advocacy)  
**Address** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone** 802-229-1355; 800-834-7890 (toll-free)
- Services Provided** Private statewide agency dedicated to advancing the rights of people with mental health and disabilities issues; investigates complaints of abuse and neglect, including physical and sexual assault, restraint and seclusion, forced treatment, and harassment.
- Organization** **Human Rights Commission**  
**Address** 14-16 Baldwin St, Montpelier, VT 05633  
**Phone** 802-828-1625; 800-416-2010 (VT toll-free)  
**Fax** 802-828-2481  
**Email** human.rights@vermont.gov
- Services Provided** Investigates civil rights discrimination claims in areas of housing, state government and public accommodations; helps parties resolve disputes; takes legal action in the courts when necessary; conducts workshops on civil rights issues; provides information and referral services.

**Organization** **Victim Services Unit**  
**Vermont State Police HQ**

**Contact** Kate Brayton, LICSW, Victim Services Director: 802-585-9605  
 Amy Farr, MSW, Victim Services Specialist: 802-798-9148

**Address** 45 State Drive. Waterbury, VT 05671

**Phone** 802-241-5601

**Fax** 802-241-5551

**Email** Kathryn.Brayton@Vermont.gov

**Services Provided** Statewide, on-scene clinical case management services for Vermont State Police in the Major Crime Unit investigations, specializing in homicide, missing persons and cold cases.

**Organization** **Safe at Home**  
*See Domestic & Sexual Violence*

**Organization** **VANS (Vermont Automated Notification Service)**

**Phone** 866-976-8267 (toll-free)

**Website** vinelink.com

**Services Provided** When it comes to an offender's status, EVERYONE has the right to know. Free access to information and notifications will allow you to track the custody status of an incarcerated offender. Notifications include release, transfer, escape and parole hearings. A service provided by the Department of Corrections Victim Services Program at 888-810-1847.

**Organization** **Vermont Center for Crime Victim Services**

**Address** 58 South Main Street, Suite 1, Waterbury, VT 05676

**Phone** 802-241-1250; 800-750-1213 (toll-free VT only)

**Fax** 802-241-4337

**Website** ccvs.vermont.gov

**Services Provided** Supports victims of crime; coordinates victim advocacy; Victim Compensation Program provides limited financial assistance to victims of violent crime who have experienced financial loss as a direct result of the crime and have no other means of reimbursement, such as insurance; Victim Assistance Program provides assistance, advocacy and information to crime victims; Victim Advocates guide victims through all aspects of the criminal justice process and acts as liaison with the State's Attorney and other criminal justice agencies; also provides community outreach to educate and increase awareness of crime victims. *See State's Attorney Victim Advocacy section for further services*

**Organization** **The Vermont Children's Alliance**

**Contact** Wendy Loomis, Executive Director

**Address** P.O. Box 543, Bennington, VT 05201

**Phone** 802-353-1623

**Contact** Patti Randall, Assistance Director

**Phone** 802-379-8846

**Email** contact@vtchildrensalliance.org

**Website** vtchildrensalliance.org

## Women's Health & Pregnancy

- Organization** **Free Legal Clinic at The CRJC**  
**Address** 576 Railroad St. Suite #2, St. Johnsbury, VT 05819  
**Phone** 802-748-2977  
**Email** office@communityrjc.org  
**Website** communityrjc.org  
**Services Provided** 1st Monday of the month.  
 Serving the Northeast Kingdom.  
 6-8 pm. Call for an appointment.
- Organization** **You First**  
**Address** 108 Cherry St, Burlington, VT 05401  
**Phone** 800-508-2222  
**Website** healthvermont.gov/wellness/you-first  
**Services Provided** Free program to help anyone with breasts or a cervix and meeting income guidelines to cover the cost of breast and cervical cancer screenings and diagnostic follow-up. Also offering help with navigating the health care system and providing healthy lifestyle perks for members 35-64 such as heart health screenings and benefits such as one-on-one health coaching, fitness memberships, nutrition programs, passes to Vermont's state parks, coupons for local farmers markets, and more.
- Organization** **Lund Family Center**  
*See Children & Families*
- Organization** **Planned Parenthood of Northern New England**  
**Address** 1183 Saint Paul Street, Burlington, VT 05401  
**Phone** 802-863-6326; 800-230-7526 (toll-free)  
**Fax** 802-863-4951  
**Website** ppnne.org  
**Services Provided** Assists women and families in need of family planning; offers annual exams and pap tests; breast exams and mammography referrals; birth control information and supplies; testing and treatment for urinary and vaginal infections; pregnancy testing; *Teen Walk-in Clinic*; adult immunization for flu, hepatitis B and other vaccine preventable diseases. With offices in Burlington and Williston.
- Organization** **Vermont Commission on Women**  
**Address** 126 State Street, 2nd Floor, Montpelier, VT 05633-6801  
**Phone** 802-828-2851; 800-881-1561 (toll-free)  
**Email** VCW.info@vermont.gov  
**Website** women.vermont.gov  
**Services Provided** Healthcare consumer concern line for pregnant women.

## Women's Services

<b>Organization</b>	<b>Vermont Department of Health</b>
<b>Address</b>	108 Cherry Street, Burlington, VT 05482
<b>Phone</b>	802-863-7200; 800-464-4343 (toll-free)
<b>Website</b>	healthvermont.gov
<b>Services Provided</b>	Provides a wide range of programs to promote healthy lifestyles and healthy families including Healthy Babies, Kids and Families, Dr. Dynasaur, Ladies First, Healthy Homes, Breast and Cervical Screening Program; immunization; lead screening; Medicaid outreach; alcohol, tobacco education; AIDS and communicable diseases education; programs for children with special needs.

## Youth Services

<b>Organization</b>	<b>SafeArt</b>
<b>Address</b>	292 VT 110, PO Box 251, Chelsea, VT
<b>Phone</b>	802-685-3138
<b>Fax</b>	802-685-3138
<b>Email</b>	info@safearart.org
<b>Website</b>	safearart.org
<b>Services Provided</b>	Engages the transformative power of the arts in the prevention and healing of abuse and other trauma, including crimes. SafeArt offers group and individual sessions, unique performances, creative workshops, and leader training, all designed to educate, inspire, and heal people and their communities. Drama, dance, music, poetry and visual arts. No artistic experience necessary.

<b>Organization</b>	<b>Vermont Afterschool</b>
<b>Address</b>	150 Kennedy South Burlington, VT 05403
<b>Phone</b>	802-448-3464
<b>Email</b>	info@vermontafterschool.org

<b>Organization</b>	<b>The Vermont Coalition of Runaway and Homeless Youth Programs (VCRHYP)</b>
<b>Address</b>	652 Granger Rd., Berlin, VT 05641
<b>Phone</b>	802-229-9151
<b>Fax</b>	802-229-2508
<b>Website</b>	vcrhyp.org
<b>Services Provided</b>	VCRHYP is a statewide Coalition of 14 member agencies throughout Vermont that create a safety net for runaway, homeless, and other youth in distress. VCRHYP programs provide runaway and family stabilization services for youth up to age 18, providing youth with 24-hour access to safe, temporary shelter, basic life needs and counseling, family medication and other support services to help stabilize and reunify families. In addition, VCRHYP programs also provide Transitional Living Program services for youth ages 16-22, offering longer term housing supports and access to safe, stable housing options, employment and education supports, and life skills education to help youth achieve self-sufficiency.

## Vermont Department of Health Alcohol & Drug Abuse Programs

### Substance Abuse Prevention Consultants Community & School Based Substance Abuse Prevention

#### **Barre**

Joan Marie Misek (District Director)  
McFarland Office Building  
5 Perry Street, Suite 250  
Barre, VT 05641-4272  
Phone 802-497-4807  
Fax 802-479-4230  
Email joanmarie.misek@vermont.gov

#### **Bennington**

Alcohol & Drug Abuse Programs  
324 Main Street, Suite 2  
Bennington, VT 05201  
Phone 802-447-3531  
Email ahs.vdhbennington@vermont.gov

#### **Brattleboro**

Alcohol & Drug Abuse Programs  
232 Main Street  
No. Brattleboro, VT 05304  
Phone 802-257-2885  
Fax 802-257-2850  
Email ahs.vdhbrattleboro@vermont.gov

#### **Burlington**

Heather Danis (District Director)  
Alcohol & Drug Abuse Programs  
108 Cherry Street  
Burlington, VT 05401  
Phone 802-951-0061  
Email heather.danis@vermont.gov

#### **Morrisville**

Prevention Consultant  
Alcohol & Drug Abuse Programs  
63 Professional Drive  
Morrisville, VT 05661  
Phone 802-888-2581; 802-888-7447 (office)  
Fax 802-888-2576  
Email ahs.vdhadap@vermont.gov



**Newport**

Jennifer Woolard  
Emory Hebard State Office Building,  
100 Main Street, Suite 220,  
Newport, VT 05855  
**Phone** 802-334-4391  
**Email** jennifer.woolard@state.vt.us

**Rutland/Middlebury**

Sarah Roy  
Alcohol & Drug Abuse Programs  
300 Asa Bloomer State Office Building  
Rutland, VT 05701  
**Phone** 802-786-5876  
**Fax** 802-786-5180  
**Email** Sarah.Roy@state.vt.us

**St. Albans**

Mary Pickener  
Alcohol & Drug Abuse Programs  
20 Houghton Street, Room 312  
St. Albans, VT 05478  
**Phone** 802-524-7918  
**Fax** 802-527-5405  
**Email** Mary.Pickener@state.vt.us

**St. Johnsbury**

Alcohol & Drug Abuse Programs  
10 Eastern Avenue, Suite 9  
St. Johnsbury, VT 05819  
**Phone** 802-751-0170  
**Email** ahs.vdhjohnsbury@vermont.gov

**White River Junction / Springfield**

Claudia Marieb  
Vermont Department of Health  
226 Holiday Drive, Suite 22  
White River Jct., VT 05001-2024  
**Phone** 802-295-8835  
**Fax** 802-295-8832  
**Email** Claudia.Marieb@state.vt.us

## Area Agencies on Aging

V4A, Vermont's Association of Area Agencies on Aging, is an association of the five area agencies on aging located throughout Vermont. Our mission is to provide advocacy, leadership, and a voice for Vermont's aging network.

Helpline 800-642-5119 (toll-free)

Website [vermont4a.org](http://vermont4a.org)

Vermont's five Area Agencies on Aging are private, non-profit organizations that provide free information, assistance and support for adults age 60 and older (and their family caregivers). Services include senior meals, case management, health insurance counseling, transportation, caregiver support and respite, legal services, assistance with public benefits and other programs that promote the health, safety and wellbeing of older adults. Agency staff work closely with APS investigators, and respond to allegations of self-neglect involving individuals over the age of sixty. Contact them through the Senior Helpline, 800-642-5119, or at the local numbers listed below.

### Central Vermont Council on Aging

59 N. Main St, Suite 200

Barre, Vermont 05641

Helpline 800-642-5119

Phone 802-479-0531

Email [info@cvcoa.org](mailto:info@cvcoa.org)

Website [cvcoa.org](http://cvcoa.org)

### Age Well

875 Roosevelt Highway, Suite 210

Colchester, Vermont 05446

Phone 802-865-0360; 802-876-5065

Website [agewellvt.org](http://agewellvt.org)

### Senior Solutions

38 Pleasant Street

Springfield, Vermont 05156

Phone 802-885-2655

Email [info@seniorsolutionsvt.org](mailto:info@seniorsolutionsvt.org)

Website [seniorsolutionsvt.org](http://seniorsolutionsvt.org)

### Northeast Kingdom Council on Aging

481 Summer Street, Suite 101

St. Johnsbury, Vermont 05819

Phone 802-748-5182

Email [info@NEKCouncil.org](mailto:info@NEKCouncil.org)

Website [nekcouncil.org](http://nekcouncil.org)

### Southwestern Vermont Council on Aging

143 Maple Street

Rutland, Vermont 05701

Phone 802-786-5990

Email [infoandassistance@svcoa.net](mailto:infoandassistance@svcoa.net)

Website [svcoa.org](http://svcoa.org)

# Attorney General's Office

## A Legal Resource for Crime Victims and Survivors

109 State Street  
Montpelier, VT 05609-1001

**Phone** 802-828-3171 (office); 802-828-3171 (TTY/TDD)

**Fax** 802-828-2154

**Email** ago.info@vermont.gov

**Website** ago.vermont.gov

### **The Criminal Division**

The Criminal Division focuses resources on the following areas: homicide, drug trafficking, violent crimes & fraudulent crimes against vulnerable populations, public corruption, crimes involving computers and major environmental crimes. The division also reviews all instances in which a police officer uses deadly force.

### **Victim Services**

The Victim Advocate provides assistance and information to crime victims, including information on the status of the court case, notification of hearings, preparation of victims for depositions and trial, establishing restitution amounts, assistance in filling impact statements, and applications for compensation.

### **The Medicaid Fraud & Residential Abuse Unit**

This unit focuses its resources on patient abuse, which primarily includes the abuse, neglect and exploitation of the elderly and disabled adults and Medicaid provider fraud. The Unit has jurisdiction when the crime occurs in any Medicaid funded facility, including nursing homes or hospitals, or in any Medicaid-funded program or setting, such as in home health care or community care home settings.

## Community Action Agencies

### **BROC Community Action**

45 Union Street  
Rutland, VT 05701  
Phone 802-775-0878; 800-717-2762 (toll-free)  
Website [broc.org](http://broc.org)

### **Capstone Community Action (CCA)**

20 Gable Place  
Barre, VT 05641  
Phone 802-479-1053; 800-639-1053 (Barre); 800-846-9506; 802-728-9506 (Randolph);  
800-639-8710; 802-888-7993 (Morrisville); 802-222-5419 (Bradford);  
802-496-6900 (Waitsfield)  
Website [capstonevt.org](http://capstonevt.org)

### **Champlain Valley Office of Economic Opportunity, Inc. (CVOEO)**

255 S Champlain Street/PO Box 1630  
Burlington, VT 05402  
Phone 802-862-2771; 800-287-7971 (toll-free)  
Website [cvoeo.org](http://cvoeo.org)

### **North East Kingdom Community Action, Inc. (NEKCA)**

70 Main Street/PO Box 346  
Newport, VT 05855  
Phone 802-334-7316; 800-639-4065 (toll-free); 802-748-6040 (St. Johnsbury);  
802-266-7134 (Canaan); 802-723-5276 (Island Pond)  
Email [info@nekcavt.org](mailto:info@nekcavt.org)  
Website [nekcavt.org](http://nekcavt.org)

### **Southeastern Vermont Community Action, Inc. (SEVCA)**

91 Buck Drive  
Westminster, VT 05158-9618  
Phone 802-722-4575; 800-464-9951 (toll-free);  
802-254-2795 | 802-579-1314 (Brattleboro);  
802-885-6153 | 802-885-1019 (Springfield);  
802-295-5215 (White River Junction)  
Email [sevca@sevca.org](mailto:sevca@sevca.org)  
Website [sevca.org](http://sevca.org)

### For more information please contact:

VT Agency of Human Services  
Office of Economic Opportunity  
280 State Drive, NOB2 North  
Waterbury, VT 05671  
Phone 802-241-0935

# Community Restorative Justice Centers

In Vermont, restorative justice panels are held by Community Justice Centers and Court Diversion programs for both adults and youth, and by Balance and Restorative Justice Programs (BARJ) for youth adjudicated in Family Court. There are 20 Community Justice Centers, 14 county-based Diversion programs, and 12 BARJ providers. Law enforcement, state's attorneys (prosecutors), courts and the Department of Corrections may refer people to one of these programs at different points in the criminal justice process - before a person is charged, after the person is charged but not convicted, after the person is convicted, or after the person is released from prison.

Regardless of what level of involvement in the criminal justice system, the Community Justice Centers/Programs, the Court Diversion Programs, and BARJ providers strive to operate based on the following principles.

## 1. Crime is a violation of people and relationships.

- While crime is a violation of law—an act against the state— the primary concern is the physical, emotional, and social impact crime has on people and relationships.
- Crime harms and affects people—victims, family members, community members, offenders and others—damages relationships, and disrupts peace in the community.

## 2. Violations create obligations.

- Each situation is complex and creates obligations to repair harm and to put things as right as possible, as defined by all parties.
- Offenders have a responsibility for their actions—to gain insight into how their actions have affected others, to make amends, and to learn ways to avoid future re-offense.
- The community has a responsibility to its members, including supporting victims' needs and offenders' responsibility to make amends for the harm they've caused.

## 3. Restorative Justice engages victims, offenders, and community members—all those affected by the crime—in an effort to put things right.

- All parties—those affected, those whose actions affected them, and the community—are “provided meaningful opportunities to participate, shape the process, and make decisions.
- Those involved are in the best position to know what it means to put things right for them in their particular situation.
- Victims determine their level of participation in any restorative process.
- Victims have the opportunity to talk about the crime from their perspective, identify how their needs may be best met to make things as right as possible for them, and plan for a safe environment.
- Putting things right includes follow-through and satisfaction with the outcome.

**Addison**

**Addison County Restorative Justice Services**  
 282 Boardman Street (PO Box 881)  
 Middlebury, VT 05753  
 Jean Stone, Director  
**Phone** 802-388-3888  
**Email** jean@acrjs.org  
**Website** ACRJS.org

**Barre**

**Greater Barre Community Justice Center**  
 30 Keith Ave., Suite 1  
 Barre, VT 05641  
 Jeannie Macleod, Director  
**Phone** 802-476-0276  
**Email** jmacleod@barrecjc.org  
**Website** gbcjc.org

**Bennington**

**Bennington County Center for Restorative Justice**  
 439 Main Street, Suite 2  
 Bennington, VT 05201  
 Leitha Cipriano, Director  
**Phone** 802-447-1595  
**Email** Leitha@bcrj.org  
**Website** bcrj.org

**Brattleboro**

**Brattleboro Community Justice Center**  
 32 Walnut Street  
 Brattleboro, VT 05301  
 Russell Bradbury-Carlin, Director  
**Phone** 802-257-0361  
**Email** russell.bradburycarlin@youthservices.org  
**Website** brattleborocjc.org

**Burlington**

**Burlington Community Justice Center**  
 200 Church Street  
 Burlington, VT 05401  
 Bella Sankareh, Coordinator  
**Phone** 802-865-7155  
**Website** burlingtoncjc.org

**Essex**

**Essex Community Justice Center**  
 137 Iroquois Avenue, Suite 101  
 Essex Junction, VT 05452 J  
 Jill Evans, Director  
 Krista Nunn, Restorative Re-entry Coordinator  
**Phone** 802-872-7690;  
 802-876-6793 (Krista Nunn)  
**Email** jill@essex.org  
**Website** essexrjc.org

**Hardwick/Caledonia/Orleans**

**Hardwick Area Community Justice Center**  
 576 Railroad Street, Suite 2  
 St. Johnsbury, VT 05810  
 Omara Rivera Vazquez, Director  
**Phone** 802-888-5871  
**Email** orivera-vazquez@communityrjc.org  
**Website** communityrjc.org

**Lamoille**

**Lamoille Restorative Center**  
 221 Main Street, P.O. Box 148  
 Hyde Park, VT 05655  
 Heather Hobart, Director  
**Phone** 802-888-5871  
**Email** hhobart@lrcvt.org  
**Website** lrcvt.org

**Montpelier**

**Montpelier Community Justice Center**  
 City Hall, 39 Main Street  
 Montpelier, VT 05602  
 Carol Plante, Director  
**Phone** 802-522-5566  
**Email** cplante@montpelier-vt.org  
**Website** montpelier-vt.org/justice\_center

**Newport**

**Orleans County Restorative Justice Center**  
 79 Coventry Street, Suite 4A & 4B  
 Newport, VT 05855  
 Lynn Gatt  
**Phone** 802-487-9327  
**Email** info@kingdomjustice.org  
**Website** kingdomjustice.org

**Rutland****Rutland County Community Justice Center BROC Community Action**

45 Union Street  
 Rutland, VT 05701  
 Damien, Director  
 Phone 802-775-0878  
 Email [dbarnes@broc.org](mailto:dbarnes@broc.org)  
 Website [broc.org/community-justice-center](http://broc.org/community-justice-center)

**South Burlington****South Burlington Community Justice Center**

19 Gregory Drive  
 South Burlington, VT 05403  
 Lisa Bedinger, Director  
 Phone 802-846-4215  
 Email [lbedinger@southburlingtonpolice.org](mailto:lbedinger@southburlingtonpolice.org)  
 Website [sburl.com/cjc](http://sburl.com/cjc)

**Springfield****Springfield Restorative Justice Center**

96 Main Street, Suite 1  
 Springfield, VT 05156  
 Phone 802-885-8707  
 Email [springfieldrjc@vermontel.net](mailto:springfieldrjc@vermontel.net)  
 Website [springfieldrjc.org](http://springfieldrjc.org)

**St. Albans****Franklin Grand Isle Restorative Justice Center**

120 North Main Street  
 St. Albans, VT 05478  
 Harmony Bourgeois  
 Phone 802-524-7006  
 Email [harmony@fgirjc.org](mailto:harmony@fgirjc.org)  
 Website [fgirjc.org](http://fgirjc.org)

**St. Johnsbury****St. Johnsbury Community Justice Center**

576 Railroad St. Suite 2  
 St. Johnsbury, VT 05819  
 Omara Rivera Vazquez, Director  
 Phone 802-888-5871  
 Email [orivera-vazquez@communityrjc.org](mailto:orivera-vazquez@communityrjc.org)  
 Website [communityrjc.org](http://communityrjc.org)

**Williston****Williston Community Justice Center**

7928 Williston Road  
 Williston, VT 05495  
 Cristalee McSweeney, Director  
 Phone 802-764-1151  
 Website [town.williston.vt.us](http://town.williston.vt.us)

**Bellows Falls****Greater Falls Community Justice Center**

39 Village Square  
 Bellows Falls, VT 05101  
 John Ungerleider  
 Phone 802-518-0302  
 Email [john@gfcjc.org](mailto:john@gfcjc.org)  
 Website [greaterfallscjc.org](http://greaterfallscjc.org)

# Court Diversion Programs



Responding to the needs of crime victims is part of Court Diversion's mission. Court Diversion is a restorative alternative to the court process for individuals charged with a crime in Criminal Division or a delinquency in Family Division. If completed successfully, there is no criminal conviction.

The State's Attorney refers eligible offenders (called 'Diversion participants') to Court Diversion. Diversion participants do not go through the standard court process.

Diversion participants must:

- Accept responsibility for their actions.
- Be willing to take steps to repair harm caused.
- Agree to share relevant case information with the victim.

Victims are informed if their case is referred to Diversion. Diversion gives victims choices around the information they can receive and the degree to which they want to be involved. Victims can receive information on meeting dates with the Diversion participant, status of the case and relevant requirements, and whether the Diversion participant completed the program successfully or was returned to court. Diversion programs want to hear from victims. If victims would like to share how the crime impacted them, they can speak to a case manager, send in a Victim Impact Statement or actively participate in the process to discuss what a Diversion participant must do in order to complete the program. It is important that Diversion Programs have current contact information for each victim. For more information, please visit: [vtcourtdiversion.org/information-for-victims](http://vtcourtdiversion.org/information-for-victims)

Court Diversion also operates the Youth Substance Abuse Safety Program (underage possession of alcohol or marijuana civil violations) and the Civil DLS Diversion Program. These programs are run by non-profit agencies that receive funding from Vermont's Attorney General to provide the services as well as Pretrial Services. All of the programs are members of the Vermont Association of Court Diversion and Pretrial Services (VACDP). For more information, please visit [vtcourtdiversion.org](http://vtcourtdiversion.org)



**County Programs:**

Addison County Restorative Justice Services	Jean Stone	802-388-3888
Bennington County: Center for Restorative Justice	Leitha Cipriano	802-447-1595
Caledonia & Essex Counties: Northeast Kingdom Youth Services		802-748-8732
Chittenden County: Burlington Community Justice Center		802-865-7155
Franklin-Grand Isle Restorative Justice Center	Harmony Bourgeois	802-527-7006
Lamoille Restorative Center	Heather Hobart	802-888-5871
Orange County Restorative Justice Center		802-685-3172
Orleans County: Northeast Kingdom Community Action		802-334-8224
Rutland County Restorative Justice Center	Damien Bernes	802-775-0878
Washington County Diversion Program		802-479-1900
Windham County: Youth Services		802-257-0361
Windsor County: Valley Court Diversion Programs		802-295-5078

Vermont Association of Court Diversion and Pretrial Services  
 c/o Willa Farrell, Court Diversion & Pretrial Services Director  
 Office of the Attorney General

**Phone** 802-828-1360

**Email** [willa.farrell@vermont.gov](mailto:willa.farrell@vermont.gov)

## District and Family Courts

District Court is responsible for hearing nearly all criminal cases, some civil cases, civil suspension, fish and wildlife violations, appeals of traffic tickets and municipal ordinance violation decisions.

Family Court is responsible for the divorce actions, other domestic actions (primarily parentage) and post judgment actions filed each year. Most of the post-judgment actions involve attempts by parents to modify or enforce child support, visitation or custody orders.

The Family Court is also responsible for motions to establish, modify or enforce child support; juvenile delinquency cases; cases involving the abuse and neglect of children; cases in which the state seeks to terminate parental rights; and petitions for relief from domestic abuse and other family matters, including how the state should care for persons with mental illness and developmental disabilities.

### Addison

#### District Court

7 Mahady Court  
Middlebury, VT 05753  
Phone 802-388-7741

#### Family Court

7 Mahady Court  
Middlebury, VT 05753  
Phone 802-388-7741

### Bennington

#### District Court

200 Veterans Memorial Drive, Suite 13  
Bennington, VT 05201  
Phone 802-447-2727

#### Family Court

207 South St.  
Bennington, VT 05201  
Phone 802-447-2700

### Caledonia

#### District Court

1126 Main Street, Suite 1  
St. Johnsbury, VT 05819  
Phone 802-748-6600

#### Family Court

1126 Main Street, Suite 1  
St. Johnsbury, VT 05819  
Phone 802-748-6600

### Chittenden

#### District Court

32 Cherry St., Suite 300  
Burlington, VT 05401  
Phone 802-651-1950

#### Family Court

32 Cherry St., Suite 303  
Burlington, VT 05401  
Phone 802-951-1740

### Essex

#### District Court

75 Courthouse Drive  
Guildhall, VT 05905  
Phone 802-676-3910

#### Family Court

75 Courthouse Drive  
Guildhall, VT 05905  
Phone 802-676-3910

### Franklin

#### District Court

17 Church Street  
St. Albans, VT 05478  
Phone 802-524-7993

#### Family Court

36 Lake St.  
St. Albans, VT 05478  
Phone 802-524-7997

800-540-9990

Statewide 24-hour toll-free number to reach Family Court  
in your county to obtain a Relief from Abuse Order

**Grand Isle**

**District Court**

Grand Isle Court House  
P.O. Box 7  
North Hero, VT 05474  
Phone 802-372-8350

**Family Court**

P.O. Box 7  
North Hero, VT 05474  
Phone 802-372-8350

**Lamoille**

**District Court**

154 Main Street  
Hyde Park, VT 05655  
Phone 802-888-3887

**Family Court**

154 Main Street  
Hyde Park, VT 05655  
Phone 802-888-3887

**Orange**

**District Court**

5 Court St.  
Chelsea, VT 05038  
Phone 802-685-4610

**Family Court**

5 Court St.  
Chelsea, VT 05038  
Phone 802-685-4610

**Orleans**

**District Court**

217 Main St.  
Newport, VT 05855  
Phone 802-334-3325

**Family Court**

247 Main St.  
Newport, VT 05855  
Phone 802-334-3305

**Rutland**

**District Court**

83 Center St  
Rutland, VT 05701  
802-786-5880; 802-775-4394

**Family Court**

9 Merchants Road  
Rutland 05701  
Phone 802-786-5856

**Washington**

**District Court**

65 State St  
Barre, VT 05641  
Phone 802-828-2091

**Family Court**

255 N. Main St., Suite 1  
Barre, VT 05641  
Phone 802-479-4205

**Windham**

**District Court**

7 Court St  
Newfane, VT 05345  
Phone 802-365-7979

**Family Court**

30 Putney Road, Suite 1  
Brattleboro, VT 05301  
Phone 802-257-2830

**Windsor**

**District Court**

82 Railroad Row  
White River Junction, VT 05001  
Phone 802-295-8865

**Family Court**

82 Railroad Row  
White River Junction, VT 05001  
Phone 802-295-8865;  
802-241-0877

## Vermont Department for Children and Families Domestic Violence Unit

State Office Complex, Waterbury

**Phone** 802-241-0877; 802-793-4767

**Email** [Ellie.Breitmaier@vermont.gov](mailto:Ellie.Breitmaier@vermont.gov)

**Website** [dcf.vermont.gov/fsd/resources/dv](https://dcf.vermont.gov/fsd/resources/dv)

The Domestic Violence Unit of the VT Department for Children and Families (DCF) offers consultation and advocacy to families and service providers when there are concerns about domestic violence and child maltreatment within the same family. They assist in identifying domestic violence within child abuse cases, assess the safety of child and adult victims, and intervene to increase the safety and support of those victims. They accept referrals from local community programs, other advocates, counselors, and service users. Cases do not have to involve DCF to be referred to the DV Unit.

## Free Health Clinics

### **Bennington Free Clinic**

601 Main Street  
Bennington, VT 05201  
Phone 802-447-3700  
Email [bennfreeclinic@gmail.com](mailto:bennfreeclinic@gmail.com)  
Hours Thursdays, 6 - 9 PM

### **Gifford Medical Center**

44 South Main Street  
Randolph, VT 05060  
Phone 802-728-7000; 802-728-2323  
Email [affordablecare@giffordmed.org](mailto:affordablecare@giffordmed.org)

### **Good Neighbor Health Clinic & Red Logan Dental**

70 North Main Street  
White River Junction, VT 05001  
Phone 802-295-1868 (medical);  
802-295-7573 (dental)  
Email [medical@goodnhc.org](mailto:medical@goodnhc.org)  
Website [dental@goodnhc.org](mailto:dental@goodnhc.org)

### **Mt Ascutney Hospital and Health Center - Windsor Community Health Clinic**

289 Country Road  
Windsor, VT 05089  
Phone 802-674-7155  
Hours Monday to Friday, 8:30am - 3:30pm

### **People's Health and Wellness Clinic**

553 N. Main St.  
Barre, VT 05641  
Clinic Open Monday and Thursday  
evenings 5:30 to 8:30 pm  
Phone 802-479-1229  
Email [phwc@sover.net](mailto:phwc@sover.net)  
Hours Monday through Thursday, 9:00 pm to 5:00 pm  
Call for an appointment.

### **The Open Door Clinic Middlebury**

Phone 802-388-0137  
100 Porter Drive  
Middlebury, VT 05753  
Hours Tuesday evenings 6:00 pm to 9:00 pm  
Website [opendoormidd.org](http://opendoormidd.org)

**Vergennes**

10 North Street  
Little City Family Practice  
Vergennes, VT 05491  
**Phone** 802-388-0137; 802-989-6872  
**Email** odc@opendoormidd.org  
**Hours** Every other Thursday evening,  
6:00 pm to 9:00 pm  
**Website** ooendoormidd.org

**Rutland Free Clinic -  
Medical & Dental Clinics**

145 State St.  
Rutland, VT 05701  
**Phone** 802-775-1360  
**Email** pskhealthshare@yahoo.com  
*Appointment required. Rutland Free  
Clinic does not offer emergency services.*

**University of Vermont Medical Center -  
Community Health Improvement**

128 Lakeside Avenue, Suite 106  
Burlington, VT  
(Appointments Preferred)  
**Phone** 802-847-6984  
**Email** HealthAssistanceProgram@  
**Website** vtmednet.org  
**Hours** 8:00 am - 5:30 pm Monday to Friday

**Valley Health Connections**

268 River Street  
Springfield, VT 05156  
**Phone** 802-855-1616  
**Hours** 9 am - 4 pm, Monday - Friday  
**Email** valleyhealth@vermontel.net

## Hospitals

### Brattleboro Memorial Hospital

17 Belmont Avenue  
Brattleboro, VT 05301  
Phone 802-257-0341  
Website [bmhvt.org](http://bmhvt.org)

### Brattleboro Retreat

1 Anna Marsh Lane, PO Box 803  
Brattleboro, VT 05301  
Phone 802-257-7785  
Website [brattlebororetreat.org](http://brattlebororetreat.org)

### Central Vermont Medical Center\*

130 Fisher Rd., PO Box 547  
Berlin, VT 05602  
Phone 802-371-4100  
Website [cvmc.org](http://cvmc.org)

### Copley Hospital \*

528 Washington Highway  
Morrisville, VT 05661  
Phone 802-888-4231  
Website [copleyvt.org](http://copleyvt.org)

### University of Vermont Medical Center

111 Colchester Avenue  
Burlington, VT 05401  
Phone 802-847-0000  
Website [uvmhealth.org/MedCenter](http://uvmhealth.org/MedCenter)

### Gifford Medical Center\*

44 South Main Street  
Randolph, VT 05060  
Phone 802-728-7000  
Website [giffordhealthcare.org](http://giffordhealthcare.org)

### Grace Cottage Hospital\*

185 Grafton Road  
Townshend, VT 05353-0216  
Phone 802-365-7357  
Website [gracecottage.org](http://gracecottage.org)

### Mt. Ascutney Hospital and Health Center

289 County Road  
Windsor VT 05089  
Phone 802-674-6711; 802-674-7213  
Website [mtascutneyhospital.org](http://mtascutneyhospital.org)

### North Country Hospital\*

189 Prouty Drive  
Newport, VT 05855  
Phone 802-334-7331  
Website [nchsi.org](http://nchsi.org)

### Northeastern VT Regional Hospital\*

1315 Hospital Drive, P. O. Box 905  
St. Johnsbury, VT 05819  
Phone 802-748-8141  
Website [nvrh.org](http://nvrh.org)

### Northwestern Medical Center\*

133 Fairfield Street  
St. Albans, VT 05478  
Phone 802-524-5911; 800-696-0321  
Website [northwesternmedicalcenter.org](http://northwesternmedicalcenter.org)

### Porter Medical Center\*

115 Porter Drive  
Middlebury, VT 05753  
Phone 802-388-4701  
Website [portermedical.org](http://portermedical.org)

### Rutland Regional Medical Center\*

160 Allen Street  
Rutland, VT 05701  
Phone 802-775-7111  
Website [rrmc.org](http://rrmc.org)

### Southwestern VT Medical Center\*

100 Hospital Drive  
Bennington, VT 05201  
Phone 802-442-6361  
Website [svhealthcare.org](http://svhealthcare.org)

### Springfield Hospital\*

25 Ridgewood Rd., PO Box 2003  
Springfield VT 05156  
Phone 802-885-2151  
Website [springfieldhospital.org](http://springfieldhospital.org)

### White River Junction VA Medical Center

163 Veterans Drive  
White River Jct., VT 05001  
Phone 802-295-9363  
Website [whiteriver.va.gov](http://whiteriver.va.gov)

### \*Sexual Assault Nurse Examiner Program (SANE) – Advocacy for Victims of Sexual Assault

The Sexual Assault Nurse Examiner program provides specially trained nurse examiners to care for and assist the victims of sexual assault through the examination process. A focus of SANE is to increase community awareness and education regarding sexual assault issues.

## Housing Authorities

To assist Vermonters in need of safe, clean, affordable housing.

### **Vermont State Housing Authority**

1 Prospect Street  
Montpelier, VT 05602-3556  
Phone 802-828-3295; 800-798-3118 (TDD)  
Fax 802-828-3248  
Website [vsha.org](http://vsha.org)

### **Barre Housing Authority**

30 Washington St, #1  
Barre, VT 05641-4529  
Phone 802-476-3185  
Fax 802-476-3113  
Email [dianna@barrehousing.org](mailto:dianna@barrehousing.org)

### **Bennington Housing Authority**

22 Willow Road  
Bennington, VT 05201  
Phone 802-442-8000  
Fax 802-442-7301  
Email [info@benningtonhousingauthority.org](mailto:info@benningtonhousingauthority.org)

### **Brattleboro Housing Authority**

224 Melrose St.  
Brattleboro, VT 05301  
Phone 802-254-6071  
Fax 802-254-5590  
Email [bhp@brattleborohousing.org](mailto:bhp@brattleborohousing.org)

### **Burlington Housing Authority**

65 Main St.  
Burlington, VT 05401  
Phone 802-864-0538  
Fax 802-658-1286  
Website [burlingtonhousing.org](http://burlingtonhousing.org)

### **Montpelier Housing Authority**

155 Main Street  
Montpelier, VT 05602  
Phone 802-229-9232

### **Rutland Housing Authority**

5 Tremont Street  
Rutland, VT 05701  
Phone 802-775-2926  
Email [Info@rhavt.org](mailto:Info@rhavt.org)

### **St. Albans City Housing Authority**

48 Lower Newton Street  
St. Albans, VT 05478  
Phone 802-527-1490

### **Springfield Housing Authority**

80 Main Street  
Springfield, VT 05156  
Phone 802-885-4905  
Fax 802-885-5857

### **Winooski Housing Authority**

83 Barlow Street  
Winooski, VT 05404  
Phone 802-655-2360  
Fax 802-655-5540  
Website [winooskihousing.org](http://winooskihousing.org)



# Interpreter Referral Services

Please note: There is a fee for securing interpreters and for interpretation and translation services. Interpreters charge by the hour and for travel/mileage for on-site interpretation. Translation of documents can be done electronically.

## **Vermont Interpreting and Translation Services**

Phone 802-636-7827

Foreign language interpretation and translation

## **Association of Africans Living in Vermont and AALVInterpret**

20 Allen St. #3

Burlington, VT 05401

Phone 802-985-3106

### **AALVInterpret**

Email [aalvinterpret@yahoo.com](mailto:aalvinterpret@yahoo.com)

Website [aalv-vt.org](http://aalv-vt.org)

Provides language-appropriate referrals and case management, among other services, for those who have a link to the African Continent. The case team can support those who have been victims of crime or need support with the legal system. The Association of Africans Living in Vermont (AALV) also runs an interpreting service, AALVInterpret, which provides interpretation in African Languages, French, and others.

Interpreting and translation services for African languages, plus French, Bosnian, and others.

## Law Enforcement (Sherrifs & Local Police)

Dial 911 in an Emergency

### Addison County Sheriff's Office

35 Court Street  
Middlebury, VT 05753  
Phone 802-388-2981  
Fax 802-388-2249

### Bennington County Sheriff's Office

811 US Rte 7 South, P.O. Box 4207  
Bennington, VT 05201  
Phone 802-442-4900  
Fax 802-442-7282

### Caledonia County Sheriff's Office

1126 Main St Suite 2  
St. Johnsbury VT 05819  
Phone 802-748-6666  
Fax 802-748-1684

### Chittenden County Sheriff's Office

70 Ethan Allen Drive, P.O. Box 1426  
South Burlington, VT 05402-1426  
Phone 802-863-4341  
Fax 802-863-7445

### Essex County Sheriff's Office

91 Courthouse Drive  
Guildhall, VT 05905  
Phone 802-676-3500  
Fax 802-676-3400

### Franklin County Sheriff's Office

387 Lake Rd, P.O. Box 367  
St. Albans, VT 05478-0367  
Phone 802-524-2121  
Fax 802-524-7947

### Grand Isle County Sheriff's Office

P.O. Box 168  
North Hero, VT 05474  
Phone 802-372-4482  
Fax 802-372-5771

### Lamoille County Sheriff's Office

962 Commonwealth Ave, P.O. Box 96  
Hyde Park, VT 05655-0096  
Phone 802-888-3502  
Fax 802-888-2562

### Orange County Sheriff's Office

11 VT RT 113  
Chelsea, VT 05038  
Phone 802-685-4875  
Fax 802-685-3204

### Orleans County Sheriff's Office

5578 US Rte 5, P.O. Box 355  
Derby, VT 05855  
Phone 802-334-3333  
Fax 802-334-3307

### Rutland County Sheriff's Office

108 Wales Street, P.O. Box 303  
Rutland, VT 05702  
Phone 802-775-8002  
Fax 802-775-1794

### Washington County Sheriff's Office

10 Elm Street, P.O. Box 678  
Montpelier, VT 05601  
Phone 802-223-3001  
Fax 802-828-3611

### Windham County Sheriff's Office

11 Jail Street, P.O. Box 266  
Newfane, VT 05345  
Phone 802-365-4942  
Fax 802-365-4945

### Windsor County Sheriff's Office

62 Pleasant Street, P.O. Box 478  
Woodstock, VT 05091  
Phone 802-457-2331  
Fax 802-457-5215

### Barre City Police Department

15 4th Street  
Barre, VT 05641  
Phone 802-476-6613  
Fax 802-476-0249

### Barre Town Police Department

149 Websterville Road  
Municipal Building  
Websterville, VT 05678  
Phone 802-479-0509 (8 am - 4 pm)  
802-479-0508 (after hours)  
Fax 802-479-9332

**Bellows Falls Police Department**

170 Rockingham St.  
 Bellows Falls, VT 05101-0063  
 Phone 802-463-1234  
 Fax 802-463-4574

**Bennington Police Department**

118 South Street  
 Bennington, VT 05201-1563  
 Phone 802-442-1030  
 Fax 802-442-1067

**Berlin Police Department**

108 Shed Road  
 Berlin, VT 05602  
 Phone 802-223-4401  
 Fax 802-223-4402

**Bradford Police Department**

172 North Main St., P.O. Box 339  
 Bradford, VT 05033  
 Phone 802-222-4727  
 Fax 802-222-3520

**Brandon Police Department**

49 Center St.  
 Brandon, VT 05733  
 Phone 802-247-3635  
 Fax 802-247-5481

**Brattleboro Police Department**

62 Black Mountain Rd  
 Brattleboro, VT 05301  
 Phone 802-257-7950  
 Fax 802-257-2303

**Brighton Police Department**

825 Railroad St  
 Island Pond, VT 05846  
 Phone 802-334-8881

**Bristol Police Department**

1 South St, P.O. Box 249  
 Bristol, VT 05443-0249  
 Phone 802-453-2533  
 Fax 802-453-5188

**Burlington Police Dept.**

Mary McAllister  
 One North Ave.  
 Burlington, VT 05401  
 Phone 802-658-2704, ext. 2392  
 Fax 802-865-7579  
 Email [mmcallister@bpdvt.org](mailto:mmcallister@bpdvt.org)

**Canaan Police Department**

318 Christian Hill Road, P.O. Box 15  
 Canaan, VT 05903  
 Phone 802-266-9619  
 Fax 802-266-8253

**Castleton Police Department**

573 Main Street  
 Castleton, VT 05735  
 Phone 802-468-5012  
 Fax 802-468-5482

**Chester Police Department**

556 Elm St  
 Chester, VT 05143-0370  
 Phone 802-875-2035  
 Fax 802-875-2036

**Colchester Police Department**

835 Blakely Rd  
 Colchester, VT 05446-0037  
 Phone 802-246-5555  
 Fax 802-264-5561

**Dover Police Department**

264 Rt. 100, P.O. Box 124  
 West Dover, VT 05356-0124  
 Phone 802-464-2020  
 Fax 802-464-8915

**Essex Police Department**

145 Maple St  
 Essex Junction, VT 05452  
 Phone 802-878-8331  
 Fax 802-878-1340

**Fair Haven Police Department**

3 North Park Place  
 Fair Haven, VT 05743  
 Phone 802-265-7839  
 Fax 802-265-8293

**Fairlee Police Department**

75 Town Common Rd, P.O. Box 95  
 Fairlee, VT 05045  
 Phone 802-522-8468  
 Fax 802-222-3581

**Hardwick-Greensboro Police Dept.**

56 High Street, P.O. Box 447  
 Hardwick, VT 05843  
 Phone 802-472-5475  
 Fax 802-472-6865

**Hartford Police Department**

812 V. A. Cutoff Road  
 White River Junction, VT 05001-3331  
 Phone 802-295-9425  
 Fax 802-295-5146

**Hinesburg Police Department**

10322 Rt 116, P.O. Box 1  
 Hinesburg, VT 05461  
 Phone 802-482-3397  
 Fax 802-482-3448

**Killington Department**

2706 River Road  
 Killington, VT 05751  
 Phone 802-422-3200  
 Fax 802-422-3030

**Ludlow Police Department**

P.O. Box 359  
 Ludlow, VT 05149  
 Phone 802-228-4411  
 Fax 802-228-5505

**Lyndonville Police Department**

P.O. Box 167  
 Lyndonville, VT 05851  
 Phone 802-626-1271  
 Fax 802-626-1274

**Manchester Police Department**

6039 Main Street  
 Manchester, VT 05255-0909  
 Phone 802-362-2121  
 Fax 362-0202

**Middlebury Police Department**

1 Lucius Shaw Lane  
 Middlebury, VT 05753  
 Phone 802-388-3191  
 Fax 388-4363

**Milton Police Department**

37 Bombardier Road  
 Milton, VT 05468  
 Phone 802-893-6171  
 Fax 802-893-6032

**Montpelier Police Department**

1 Pitkin Court  
 Montpelier, VT 05602  
 Phone 802-223-3445  
 Fax 802-223-9518

**Morristown Police Department**

P.O. Box 665  
 121 Lower Main Street  
 Morrisville, VT 05661  
 Phone 802-888-4211  
 Fax 802-888-4044

**Mount Tabor Police Department**

P. O. Box 245  
 Mt Tabor, VT 05739  
 Phone 802-293-5282  
 Fax 802-293-5287

**Newport Police Department**

222 Main Street  
 Newport, VT 05855  
 Phone 802-334-6733  
 Fax 334-2818

**Northfield Police Department**

51 South Main Street  
 Northfield, VT 05663  
 Phone 802-485-9181  
 Fax 802-485-4188

**Norwich Police Department**

P.O. Box 311  
 Norwich VT 05055  
 Phone 802-649-1460  
 Fax 802-649-1775

**Pittsford Police Department**

426 Plans Road  
 Pittsford, VT 05763  
 Phone 802-483-6580  
 Fax 802-483-0037

**Randolph Police Department**

6 Salisbury Street  
 Randolph, VT 05060  
 Phone 802-728-3737  
 Fax 802-728-2512

**Richmond Police Department**

P.O. Box 285  
 Richmond, VT 05477  
 Phone 802-434-2156  
 Fax 802-434-5570

**Royalton Police Department**

2460 VT Rt. 14, P.O. Box 44  
 South Royalton, VT 05068  
 Phone 802-763-7776  
 Fax 802-763-7711

**Rutland City Police Department**

108 Wales Street  
 Rutland, VT 05701  
 Phone 802-773-1816

**Rutland Town Police Department**

181 Business Rt. 4  
 P.O. Box 255  
 Rutland, VT 05736  
 Phone 802-236-7767  
 Fax 802-773-7295

**St. Albans Police Department**

30 Lower Welden Street  
 St. Albans VT 05478  
 Phone 802-524-2166  
 Fax 802-527-7778

**St. Johnsbury Police Department**

1187 Main Street, Suite 1  
 St. Johnsbury, VT 05819  
 Phone 802-748-2314  
 Fax 802-748-1268

**Shelburne Police Department**

P.O. Box 58  
 Shelburne, VT 05482  
 Phone 802-985-8051  
 Fax 802-985-5114

**Springfield Police Department**

201 Clinton St.  
 Springfield, VT 05156  
 Phone 802-885-2113  
 Fax 802-885-2235

**South Burlington Police Department**

19 Gregory Drive  
 South Burlington, VT 05403  
 Phone 802-846-4111  
 Fax 802-846-4102  
 Website [bit.ly/2uslFKr](http://bit.ly/2uslFKr)

**Stowe Police Department**

350 S. Main St.  
 Stowe VT 05672-0907  
 Phone 802-253-7126  
 Fax 802-253-2584

**Swanton Police Department**

120 First St.  
 Swanton, VT 05488  
 Phone 802-868-4100  
 Fax 802-868-3930

**Thetford Police Department**

P.O. Box 126  
 Thetford Center, VT 05075  
 Phone 802-785-2200  
 Fax 802-785-4365

**UVM Police Services**

284 East Avenue  
 Burlington, VT 05405  
 Phone 802-656-3473  
 Fax 802-656-8077

**Vergennes Police Department**

P.O. Box 35  
 Vergennes, VT 05491  
 Phone 802-877-2201  
 Fax 802-877-1155

**Vernon Police Department**

P.O. Box 63  
 Vernon, VT 05354-0063  
 Phone 802-257-2638  
 Fax 802-258-2328

**Waterbury Police Department**

46 South Main St.  
 Waterbury, VT 05676  
 Phone 802-244-7339  
 Fax 802-244-1015

**Weathersfield Police Department**

5259 US Rt. 5, P.O. Box 550  
 Ascutney, VT 05030-0048  
 Phone 802-674-2185  
 Fax 802-674-1082

**Williston Police Department**

7928 Williston Road  
 Williston, VT 05495  
 Phone 802-878-6611  
 Fax 802-764-1157

**Wilmington Police Department**

P.O. Box 217  
 Wilmington, VT 05363-0217  
 Phone 802-464-8593  
 Fax 802-464-8595

**Windsor Police Department**

29 Union St.  
 Windsor, VT 05089  
 Phone 802-674-2183  
 Fax 802-674-5189

**Winhall Police Department**

P.O. Box 139  
Bondville, VT 05340-0139  
Phone 802-297-2121  
Fax 802-297-1195

**Winooski Police Dept.**

27 West Allen St.  
Winooski, VT 05404  
Phone 802-655-0221  
Fax 802-655-6427

**Woodstock Police Department**

P.O. Box 212  
Woodstock, VT 05091-0212  
Phone 802-457-3327  
Fax 802-457-4790

# Law Enforcement (State Police)

## **Westminster Barracks - Troop B**

1330 Westminster Heights Rd  
Putney, VT, 05346  
Phone 802-722-4600  
Fax 802-722-4690

## **Royalton Barracks - Troop B**

2011 VT Route 107  
Bethel, VT, 05032  
Phone 802-234-9933  
Fax 802-234-6520

## **Shaftsbury Barracks - Troop B**

96 Airport Road  
Shaftsbury, VT, 05262  
Phone 802-442-5421  
Fax 802-442-3263

## **Rutland Barracks - Troop B**

124 State Place  
Rutland, VT, 05701-9332  
Phone 802-773-9101  
Fax 802-775-6968

## **New Haven Barracks - Troop B**

P.O. Box 83  
New Haven, VT, 05472  
Phone 802-388-4919  
Fax 802-453-7918

## **Williston Barracks - Troop A**

2777 St George Rd  
Williston, VT, 05495  
Phone 802-878-7111  
Fax 802-878-2742

## **St Albans Barracks - Troop A**

140 Fisher Pond Road  
St Albans, VT, 05478  
Phone 802-524-5993  
Fax 802-527-1150

## **Middlesex Barracks - Troop A**

1080 US Route 2  
Middlesex, VT, 05602  
Phone 802-229-9191  
Fax 802-229-2648

## **St. Johnsbury Barracks - Troop A**

1068 US Route 5, Suite #1  
St Johnsbury, VT, 05819  
Phone 802-748-3111  
Fax 802-748-1585

## **Derby Barracks - Troop A**

35 Crawford Road PO Box 410  
Derby, VT, 05829  
Phone 802-334-8881  
Fax 802-334-4740

## **Victim Services Director**

Kate Brayton, MSW  
Vermont State Police, Major Crime Unit  
Phone 802-585-9605  
Email [Kathryn.brayton@vermont.gov](mailto:Kathryn.brayton@vermont.gov)  
**Services Provided:** Statewide, on-scene clinical case management services for Vermont State Police in the Major Crime Unit investigations, specializing in homicide, missing persons and cold cases.

## State of Vermont Restitution Unit

P. O. Box 10  
Waterbury, VT 05676

The State of Vermont Restitution Unit and Restitution Special Fund was created by the Vermont legislature on July 1, 2004 to address the financial hardship caused to crime victims waiting for an offender to pay restitution. Restitution Order enforcement, collection and Special Fund administration is done by the Restitution Unit. Restitution ordered on behalf of an individual victim on or after July 1, 2004 may be advanced to the victim from the Restitution Special Fund if their loss is fund eligible and can be documented.

Advance payment from the Restitution Special Fund is capped at \$5,000.00. Restitution ordered to an individual over the \$5,000 cap, or to a business, State Agency, or for a loss not eligible for advance from the Restitution Special Fund will be paid to the victim as the Restitution Unit is able to collect from the offender.

If you have questions about court-ordered offender restitution, or about the Restitution Unit, please call 800-584-3485 or 802-241-4688.

## Vermont Secretary of State's Office Safe at Home Program

P.O. Box 1568  
Montpelier, VT 05601-1568  
**Phone** 802-828-0586; 800-439-8683 (toll-free VT only)  
**Email** [safeathome@sec.state.vt.us](mailto:safeathome@sec.state.vt.us)  
**Website** [sos.vermont.gov/secretary-of-state-services/safe-at-home/](https://sos.vermont.gov/secretary-of-state-services/safe-at-home/)

The Safe at Home Program is part of an overall safety plan for victims of domestic violence, sexual assault and stalking (and their children). Participants include those who live in a location unknown to the abuser, have recently moved or who intend to relocate in the near future to a safe place unknown to the abuser.

The program provides participants with a substitute mailing address to be used as their legal residence, work and/or school address. First-class mail is sent to a substitute post office box, where it is then forwarded, at no cost, by the Safe at Home program to the participant's confidential location.

The program provides a substitute address so abusers cannot locate victims through the public record system (i.e., voter registration, motor vehicle records, marriage or birth records). The program also permits participants to vote in their districts as "blind ballot" absentee voters.

You may apply to the program by contacting a domestic violence/sexual assault program in your community. Please call Safe at Home or check our website for a listing of advocates in the program.



# Department of Public Safety

## Sex Offender Registry

Sex Offender Registry Coordinator  
Department of Public Safety  
40 State Drive, Waterbury, VT 05671  
Phone 802-241-5400  
Email [DPS.SOR@vermont.gov](mailto:DPS.SOR@vermont.gov)  
Website [vcic.vermont.gov](http://vcic.vermont.gov)

The Vermont Department of Public Safety maintains the Sex Offender Registry. Generally, offenders who have been convicted of sexual offenses, as defined by law, on or after July 1, 1996 or released on or after that date, in Vermont or any other state, are required to register.

If you have been the victim of sexual violence and your offender has been convicted and sentenced for the crime, you have the right to be notified by the Vermont Sex Offender Registry in writing of the offender's current address. This notification is to be made promptly, both when the offender initially registers with the Vermont Sex Offender Registry and anytime the offender changes his/her address.

To be notified of the offender's location, you must complete a Victim Notification Form and return it to the Vermont Sex Offender Registry. To receive a notification form, contact the Sex Offender Registry Coordinator or visit the Department of Public Safety's website.

The Department of Public Safety plans to post information about certain classes of sex offenders on its website, including current photographs of offenders, the type of crime for which he/she was convicted, where he/she currently resides and the contact information for his/her supervising correctional officer. After registering with a user name and password, anyone 18 years of age or older will have access to this website. For more information, visit the Department of Public Safety website.

## Vermont Center for Crime Victim Services Sexual Assault Information

You do not need to report the sexual assault to the police to receive these free services.

**Call 800-489-7273 for immediate help.**

Sexual assault is a serious crime. As a victim of this crime, you have rights, as well as access to people who can help you. An advocate from a rape crisis center is available to accompany you to the hospital or to a doctor, and to assist you with legal, police and social services.

Trained SANE (Sexual Assault Nurse Examiner) nurses are available at every hospital in Vermont. They provide medical care, perform a sexual assault exam, give you information, and gather medical evidence. **The exam should be performed within 72 hours (3 days) of the sexual assault.** Follow-up care is also available. *As of July 1, 2008, free counseling is available for sexual assault survivors.*

If you are worried about HIV exposure through sexual assault, you need to be evaluated immediately by a medical professional, such as a SANE nurse. **The hospital emergency room is the best place to go.**

In some instances, drugs can prevent HIV infection after you have been exposed to the virus. However, **for the drugs to be effective, you must take them within 72 hours (3 days) after the sexual assault.**

**Free** counseling, testing, treatment and support services for HIV infection prevention are available for sexual assault survivors.

**Payment for these services is made by the Vermont Center for Crime Victim Services.**

### **Vermont Center for Crime Victim Services**

Sexual Assault Program

58 South Main Street, Suite 1

Waterbury, VT 05676-1599

Phone 802-241-1250 ext. 104 or 800-750-1213 (toll-free VT only)

# State Agencies

## **VT Attorney General's Office**

109 State Street  
Montpelier, VT 05609-1001  
Phone 802-828-3171  
Fax 802-828-2154

## **VT Department of Corrections**

Contact: Jessica Door,  
Victim Services Director:  
jessica.door@vermont.gov;  
802-241-0019  
103 South Main Street  
Waterbury, VT 05671-1001  
Phone 802-241-2442

## **VT Department of Fish & Wildlife**

1 National Life Dr., Davis 2  
Montpelier, VT 05620  
Phone 802-828-1000  
Fax 802-241-3295

## **VT Department of Liquor Control**

Education, Licensing  
& Enforcement Division  
13 Green Mountain Drive  
Montpelier, VT 05620-4501  
Phone 802-828-2339  
Fax 802-828-2803

## **VT Department of Motor Vehicles**

120 State Street  
Montpelier, VT 05603  
Phone 802-828-2121  
Fax 802-828-2145

## **VT Department of Public Safety**

45 State Dr.  
Waterbury, VT 05671-2101  
Phone 802-241-5000

## **Vermont State House (Capitol)**

115 State Street  
Montpelier, VT 05633-5501  
Phone 802-828-2228

## **VT States Attorneys' & Sheriffs' Office**

110 State St  
Montpelier, VT 05633-6401  
Phone 802-828-2891  
Fax 802-828-2881

## **VT Department of Health**

108 Cherry Street  
P.O. Box 70  
Burlington, VT, 05402  
Phone 800-464-4343  
Fax 802-865-7754

## **VT Secretary of State's Office**

128 State Street.  
Redstone Building- Drawer 9  
Montpelier, VT 05633-1101  
Phone 802-828-2363  
Fax 802-828-2496

## Vermont's Child Advocacy Centers and Special Investigation Units

### Addison County

Addison County Unit  
for Special Investigations  
Martha Bowdish, Victim Advocate  
1590 Route 7 South, Middlebury, VT 05753  
Phone 802-989-7438

### Bennington County

Bennington County Child Advocacy Center  
& Special Investigations Unit  
Jenna Caslin, Executive Director  
129 Elm St., Bennington VT 05201  
Phone 802-442-5107

### Caledonia and Southern Essex County

Caledonia County SIU  
Christopher St.Cyr, Executive Director  
P.O. Box 272, Saint Johnsbury, VT 05819  
Phone 802-424-1227

### Chittenden County

The Child Advocacy Center at CUSE CUSI  
Veronica Rathgeb, Executive Director  
50 Cherry Street, Suite 102  
Burlington, VT 05401  
Phone 802-652-0391

### Franklin & Grand Isle Counties

Northwest Unit for Special Investigations  
NUSI/CAC  
Kelley Woodward  
5 Lemnah Drive, St. Albans, VT 05478  
Phone 802-524-7961

### Lamoille County

Lamoille County Special Investigation Unit  
Tracy Patnoe, Executive Director  
P.O. Box 16, Hyde Park, VT 05655  
Phone 802-851-8116

### Orange County

Orange County SIU  
Monique Braman  
354 VT Rte 110 / P.O. Box 254  
Chelsea, VT 57465  
Phone 802-685-4712

### Orleans County

Child Advocacy Center  
The Orleans County Child Advocacy  
Center/ NE Kingdom Special  
Investigations Unit  
Ryan Bjerke, Director  
42 Central Street  
Newport, VT 05855  
Phone 802-334-6002; 802-225-8357  
Email director@orleanscac.org

### Rutland County

Child First Advocacy Center/ Rutland  
Office for Special Investigations  
Wendy Loomis, Executive Director  
80 West Street, P.O. Box 6822  
Rutland, VT 05702  
Phone 802-747-0200  
Email info@childfirstadvocacycenter.org

### Washington County

OUR House of Central Vermont, Inc.  
CAC/SIU  
Rebecca Duranleau  
38 Summer Street  
Barre, VT 05641  
Phone 802-476-8825

### Windham County

Windham County Safe Place CAC/ SUI  
Alyssa Todd, Executive Director  
62 Blaca Mountain Road  
Brattleboro, VT 05301  
Phone 802-579-1358

### Windsor County

The Child Advocacy Center at the Family  
Place/ Windsor County SIU  
Nancy Bloomfield, Director  
319 US Route 5, South  
Norwich, VT 05055  
Phone 802-649-3268  
The Child Advocacy Center  
at the Springfield Area Parent Child Center  
Donna Barre, Director  
80 Jack and Jill Lane  
North Springfield, VT 05150  
Phone 802-886-5242

# Vermont Legal Aid

Phone 800-747-2047 (Statewide)

## **Burlington**

264 North Winooski Avenue

Burlington VT 05402

Phone 802-863-5620

Fax 802-863-7152

## **Montpelier**

56 College Street

Montpelier VT 05602

Phone 802-223-6377

Fax 802-223-7281

## **Mental Health Law Project**

(referrals from the court only)

Montpelier VT

Phone 802-241-3222

Fax 802-223-1621

## **Rutland**

57 North Main Street, Suite 2

Rutland VT 05701

Phone 802-775-0021

Fax 802-775-0022

## **Springfield**

56 Main Street, Suite 301

Springfield VT 05156

Phone 802-885-5181

Fax 802-885-5754

## **St. Johnsbury**

177 Western Avenue, Suite 1

St. Johnsbury VT 05819

Phone 802-748-8721

Fax 802-748-4610

## Vermont Network Against Domestic and Sexual Violence

The Vermont Network Against Domestic and Sexual Violence is a coalition of 14 organizations working together to reduce or eliminate domestic and sexual violence in Vermont. The programs of the Vermont Network provide services and referrals to victims and survivors of domestic violence and sexual assault, including: court and legal advocacy; hospital, housing and social services advocacy; shelter; individual emotional support and counseling; support groups, including parenting support, groups for children and teens; community education

**To connect to a local program, call the 24-hour statewide hotlines:**

**Domestic Violence 800-228-7395**

**Sexual Assault 800-489-7273** (*confidential to anonymous callers*)

The Vermont Network Against Domestic and Sexual Violence

P. O. Box 405

Montpelier, VT 05601

Phone 802-223-1302

Fax 802-223-6943

Email [vtNetwork@vtnetwork.org](mailto:vtNetwork@vtnetwork.org)

Website [vtnetwork.org/get-help/](http://vtnetwork.org/get-help/)

### Vermont Network Member Organizations

#### Services of the Member Organizations

##### Private Help

Network member organizations will not share any information about you unless you allow them to.\*

##### Hotlines/Support Lines

Pride Center of Vermont Safespace program provides a support line 5 days a week. All other member organizations staff a free 24-hour hotline every day.

##### Help to Meet Basic Needs

Staff help people learn about resources to meet their basic needs.

##### Legal Help

Staff give information about legal issues and go with victims to court.

##### Help at the Hospital

Staff can meet people at the hospital after a sexual or physical assault.

##### Shelter

Staff help find short-term shelter.

*\* Some staff are "mandated reporters." This means they must report to the state if they believe a child has been abused or neglected. You can ask to speak to someone who is not a "mandated reporter." You can also speak to someone on the hotline without giving your name.*

**\* Organization with a shelter****Statewide****SafeSpace - Pride Center of Vermont**

255 S. Champlain Street, Ste. 12,  
Burlington, VT 05401.  
Phone 802-860-7812  
Website pridecentervt.org

**Addison****Womensafe**

P.O. Box 67, Middlebury, VT 05753  
Hotline: 800-388-4205 (toll-free)  
Phone 802-388-9180 (TTY)  
Fax 802-388-3438  
Email info@womensafe.net  
Website womensafe.net

**Bennington****Project Against Violent Encounters (PAVE)\***

P.O. Box 227, Bennington, VT 05201  
Hotline 802-442-2111  
Phone 802-442-2370 (office)  
Fax 802-442-6162  
Email pave@pavebennington.com

**Caledonia****AWARE, Inc.**

P. O. Box 307  
Hardwick, VT 05843  
Hotline 802-228-7395  
Phone 802-472-6463  
Fax 802-472-3504  
Email aware@vtlink.net

**Advocacy Program At Umbrella\***

1330 Main Street, Suite C,  
St. Johnsbury, VT 05819  
Hotline 802-748-1992  
Fax 802-748-1405  
Email info@umbrellaneq.org  
Website umbrellaneq.org

**Chittenden****Steps to End Domestic Violence\***

P. O. Box 1535, Burlington, VT 05402  
Hotline 802-658-1996  
Phone 802-658-3131  
Fax 802-658-3832  
Email steps@stepsvt.org  
Website stepsvt.org

**H.O.P.E. Works**

P. O. Box 92, Burlington, VT 05402  
Hotline 802-863-1236  
Phone 802-864-0555; 800-489-7273 (TTY)  
Fax 802-863-8449  
Email lucy@hopeworks.org  
Website hopeworks.org

**Essex****Advocacy Program At Umbrella\***

(Serving Northern Essex County)  
1330 Main Street, Suite C,  
St. Johnsbury, VT 05819  
Hotline 802-748-1992  
Fax 802-748-1405  
Email info@umbrellaneq.org  
Website umbrellaneq.org

**Franklin & Grand Isle****Voices Against Violence\***

P. O. Box 72, St. Albans, VT 05478  
Hotline 802-524-6575  
Phone 802-524-8538  
Fax 802-524-8539  
Email voices@cvoeo.org  
Website voicesagainstviolence.org

**Lamoille****Clarina Howard Nichols Center\***

P.O. Box 517, Morrisville, VT 05661  
Hotline 802-888-5256  
Phone 802-888-2584  
Email info@clarina.org

**Orange****Safeline**

P.O. Box 368, Chelsea, VT 05038  
Hotline 800-639-7233  
Phone 802-685-7900 (office)  
Email safelineinfo@safelinevt.org  
Website safelinevt.org

**WISE\***

(Serving towns of Thetford & Fairlee)  
38 Bank St., Lebanon, NH 03766  
Hotline 603-448-5525 or 866-348-WISE  
Phone 603-448-5922 (office)  
Fax 603-448-2799 (fax)  
Email wise@wiseoftheuppervalley.org  
Website WISEUV.org

**Womensafe**

(Serving town of Rochester)  
 P.O. Box 67, Middlebury, VT 05753  
**Hotline:** 800-388-4205 (toll-free)  
**Phone** 802-388-3438; 802-388-9181 (TTY)  
**Fax** 802-388-3438  
**Email** info@womensafe.net  
**Website** womensafe.net

**Orleans & Northern Essex**

**AWARE, Inc.**  
 P. O. Box 307  
 Hardwick, VT 05843  
**Hotline** 802-472-6463  
**Phone** 802-472-6463  
**Fax** 802-472-3504  
**Email** aware@vtlink.net

**The Advocacy Program at Umbrella\***

93 East Main St., Newport, VT 05855  
**Hotline** 802-472-6463  
**Fax** 802-334-0148

**Rutland**

**New Story Center\***  
 Box 313, Rutland, VT 05702  
**Hotline** 802-775-3232  
**Phone** 802-775-6788 (office)  
**Fax** 802-747-0470  
**Website** nscvt.org

**Washington**

**AWARE, Inc.**  
 P. O. Box 307  
 Hardwick, VT 05843  
**Hotline** 802-472-6463  
**Phone** 802-472-6463  
**Fax** 802-472-3504  
**Email** aware@vtlink.net

**Circle\***

P. O. Box 652, Barre, VT 05641  
**Hotline** 877-543-9498  
**Fax** 802-479-9310 (fax)  
**Email** info@circlevt.org  
**Website** circlevt.org

**Mosaic Vermont**

**(formerly Sexual Assault Crisis Team)\***  
 4 Cottage Street, Barre, VT 05641  
**Hotline** 802-479-5577  
**Phone** 802-476-1388 (office)  
**Fax** 802-476-1381 (fax)  
**Website** sactvt.org

**Windham**

**Women's Freedom Center\***  
 P.O. Box 933, Brattleboro, VT 05302  
**Hotline** 802-254-6954  
 800-773-0689 (toll-free)  
**Phone** 802-855-2050; 802-257-7364  
**Fax** 802-257-1683  
**Website** womensfreedomcenter.net

**Windsor**

**WISE\***  
 (Serving Central Windsor County)  
 38 Bank St., Lebanon, NH 03766  
**Hotline** 603-448-5525 or 866-348-WISE  
**Phone** 603-448-5922 (office)  
**Fax** 603-448-2799 (fax)  
**Email** wise@wiseoftheuppervalley.org  
**Website** WISEUV.org

**Safeline**

(Serving Northern Windsor County)  
 P.O. Box 368, Chelsea, VT 05038  
**Hotline** 800-639-7233  
**Phone** 802-685-7900 (office)  
**Email** safelineinfo@safelinevt.org  
**Website** safelinevt.org

**Women's Freedom Center\***

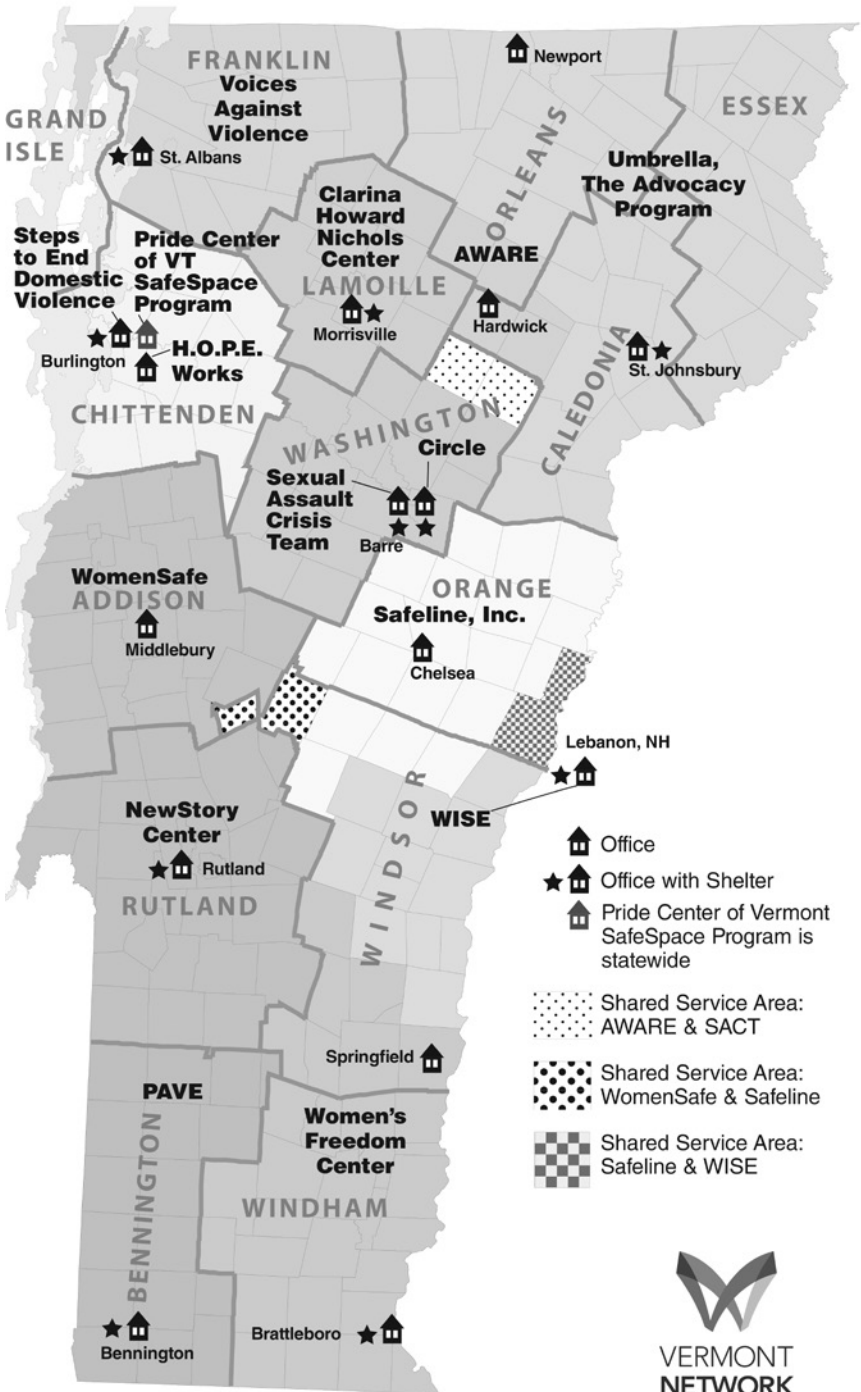
(Serving Southern Windsor County)  
 P.O. Box 933, Brattleboro, VT 05302  
**Hotline** 802-254-6954  
 800-773-0689 (toll-free)  
**Phone** 802-855-2050; 802-257-7364  
**Fax** 802-257-1683  
**Website** womensfreedomcenter.net

**Other Network Programs**

**DVAS (Deaf Vermonters Advocacy Services)**  
**Videophone & Hearing** 802-661-4091

**DIVAS (Discussing Intimate Violence and Accessing Support)**  
 Support for women incarcerated in Vermont.  
**Email** divas@vtnetwork.org





# Vermont Probation and Parole Officers

## **Barre Probation and Parole**

255 North Main Street, Suite 6

Barre, Vermont 05641

Phone 802-479-4242

Community Corrections

District Manager: Michael Sweeney

Phone 802-479-4244

Community Corrections

Program Supervisors: Caron Slayton,

Dawn Fleury, Cassidy Renfrew

## **Bennington Probation and Parole**

200 Veterans Memorial Drive, Suite 12

Bennington, Vermont 05201

Phone 802-447-2777

Community Corrections

District Manager: Daniel Charron

Phone 802-447-6441

Community Corrections

Program Supervisors: Ryan Nolan & Gina Condo

## **Brattleboro Probation and Parole**

41 Spring Tree Road

Brattleboro, Vermont 05301

Phone 802-251-2060

Community Corrections

District Manager: Lesa Trowt

Phone 802-254-6377

Community Corrections

Program Supervisors: Mike Arace & Beth McLean

## **Burlington Probation and Parole**

50 Cherry Street

Burlington, Vermont 05401

Phone 802-254-5911

Community Corrections

District Manager: Glenn Boyde

Phone 802-863-7454

Community Corrections

District Manager Assistant: Walter Coble

Community Corrections

Program Supervisors: Douglas Densmore, Brandon Bushey, Glenn Boyde,

Maria Godleski, Shaun McCuin, Andrea Foster

**Hartford Probation and Parole**

118 Prospect St, Suite 200  
 White River Jct., Vermont 05001-2097  
**Phone** 802-295-8810  
**Fax** 802-295-8816

Community Corrections  
 District Manager: David Nesbitt  
**Phone** 802-295-8815

Community Corrections  
 Program Supervisors: David Fitts; Jeff Perry

**Morrisville Probation and Parole  
(Sub Office of Barre P&P)**

197 Harrell Street, Suite 4  
 Morrisville, Vermont 05661  
**Phone** 802-888-2520

District Manager: Michael Sweeney  
**Phone** 802-479-4242

Community Corrections  
 Program Supervisor: Shawn Barrow

**Newport Probation and Parole**

1 Main Street, Suite 2  
 Newport, Vermont 05855  
**Phone** 802-334-3311

Community Corrections  
 District Manager: Arthur Gibney

Community Corrections  
 Program Supervisor: Alisha Coffey, Shelila Martin

**Rutland Probation and Parole**

*(Middlebury Office is an out-post at court house located:  
 7 Mahady Court, Suite 5, 802-353-2782)*

92 State Rd., P.O. Box 175  
 Rutland, Vermont 05702  
**Phone** 802-786-5808

Community Corrections  
 District Manager: Richard Eckrote  
**Phone** 802-786-5099

Community Corrections  
 Program Supervisors: Justin Hanson, Amy Mott,  
 Dave Zauistaski

**St. Albans Probation and Parole**

27 Federal St., Ste 101  
St. Albans, Vermont 05478  
Phone 802-524-6523

Community Corrections  
District Manager: Sherry Tenney Caforia

Community Corrections  
Program Supervisors: Kris Porter, Brad Dansereau

**St. Johnsbury Probation and Parole**

1016 US Route 5, Suite 1  
St. Johnsbury, Vermont 05918  
Phone 802-748-6602  
Fax 802-748-6614

Community Corrections  
District Manager: Lynn Bushey  
Phone 802-751-3284

Community Corrections Program Supervisors:  
Arthur Gibney 802-751-3280  
Miranda "Mindy" Windrow 802-751-3220

**Springfield Probation and Parole**

100 Mineral Street, Suite 102  
Springfield, Vermont 05156  
Phone 802-289-0329

Community Corrections  
District Manager:  
Joseph C. Sampsell  
Phone 802-289-0340  
Email [joe.sampsell@vermont.gov](mailto:joe.sampsell@vermont.gov)

Community Corrections  
Program Supervisors:  
Kathleen "Kat" Tkaczyk  
& Nicholas Merrill

# Vermont Supervised Visitation Programs

**Program All About Kids**

**Address** P.O. Box 1092, St. Albans, VT 05478

**Phone** 802-370-2851

**Fax** 802-524-8539

**Email** [allboutkids@cvoeo.org](mailto:allboutkids@cvoeo.org)

**County Served/Town** Franklin and Grand Isle Counties. Located in St. Albans

**Program Family Time at PAVE**

**Address** P.O. Box 227, Bennington, VT 05201

**Contact** Christine Williams, Director

**Phone** 802-442-7007

**Fax** 802-442-6162

**Email** [familytime05201@myfairpoint.net](mailto:familytime05201@myfairpoint.net)

**County Served/Town** Bennington Co: Bennington, Readsboro, Manchester.

**Program Family Tree Access Center**

**Address** 1 Scale Avenue, Suite 62, Rutland, VT 05701

**Contact** Laurie Casey, Director Rutland

**Phone** 802-775-0068

**Fax** 802-775-0054

**Email** [lcaseyftac@aol.com](mailto:lcaseyftac@aol.com)

**County Served/Town** Rutland Co: Located in Rutland

**Program Kids Place**

**Address** 361 VT Rte. 110, Chelsea, VT 05038

**Phone** 802-685-2264

**Fax** 802-685-2278

**Email** [Lindsey@orangecountyocc.org](mailto:Lindsey@orangecountyocc.org)

**County Served/Town** Orange Co: Randolph, Bradford, Chelsea

**Program E=MC2**

**Address** 215 Bridge St, P.O. Box 181, Morrisville, VT

**Phone** 802-521-7948

**Email** [info@eemc2.com](mailto:info@eemc2.com)

**Services Provided** E=MC2 (Everyone Equals Morrystown Community Center) is a community center in Morrisville, Vermont that provides space for a wide variety of activities for people of all ages. Please call for scheduling information about the Supervised Visitation hours. E=MC2 is committed to creating and maintaining a community that respects and values diverse life experiences.

**Program The Family Room - Umbrella**

**Address** 1330 Main Street, Suite 302  
St. Johnsbury, VT 05819

**Phone** 802-535-0817

**Fax** 802-748-1405

**Email** [familyroom@umbrellavt.org](mailto:familyroom@umbrellavt.org)

**County Served/Town** Caledonia, Orleans, and Essex Counties

**Program The Supervised Visitation Program@WomenSafe**

**Address** P.O. Box 67, Middlebury, VT 05753

**Contact** Heather Harrington, Coordinator

**Phone** 802-388-6783

**Fax** 802-388-3438

**Email** [hh@womensafe.net](mailto:hh@womensafe.net)

**County Served/Town** Addison County: Located in Middlebury

# State's Attorney's Offices Victim Advocates

The Vermont Victim Assistance Program maintains 24 advocates in the Attorney General's and State's Attorneys' offices throughout Vermont's 14 counties. Victim advocates guide victims through the criminal justice process and serve as a liaison with the State's Attorneys and other criminal justice agencies. Many counties have "specialized" advocates who focus solely on cases of domestic violence, sexual assault, or child abuse.

Victim advocates provide information on the status of court cases, notify victims of hearings, prepare victims to testify, and assist victims with applications for Victims Compensation. They also assist victims with completing Victim Impact Statements, requesting restitution and requesting notification of their offender's release. In addition, advocates provide short-term counseling and emotional support to victims, accompany them to court, and help to ensure that they are not re-victimized by the criminal justice process.

Advocates are involved in local task forces and provide outreach and training to other state and community agencies working with victims of crime. Through their hard work and dedication, the advocates of Vermont's Victim Assistance Program have created many positive changes impacting Vermont's crime victims.

If you have any questions, please call the Victim Assistance Program Coordinator at the Center for Crime Victim Services at 802-241-1426.

## **Addison County**

Katie Dutton: 802-382-7059  
Martha Bowdish (DV & SV only):  
802-388-4600  
7 Mahady Dr., Ste. 4  
Middlebury VT 05753  
**Phone** 802-388-7931  
**Fax** 802-388-4653  
**Email** [Katie.dutton@vermont.gov](mailto:Katie.dutton@vermont.gov)  
[Martha.bowdish@vermont.gov](mailto:Martha.bowdish@vermont.gov)

## **Bennington County**

Whitney Kalinowski: 802-440-2085  
Tammy Loveland: 802-440-2132  
200 Veterans Memorial Drive, Suite 10  
Bennington VT 05201  
**Phone** 802-442-8116  
**Fax** 802-447-2775  
**Email** [Whitney.Kalinowski@vermont.gov](mailto:Whitney.Kalinowski@vermont.gov)  
[Tammy.Loveland@vermont.gov](mailto:Tammy.Loveland@vermont.gov)

## **Caledonia County**

Tina Colby: 802-745-7167  
Vicki Thibault (half-time): 802-745-9622  
211 Eastern Ave. Suite 102  
St. Johnsbury VT 05819  
**Phone** 802-748-6657  
**Fax** 802-748-6659  
**Email** [Tina.Colby@vermont.gov](mailto:Tina.Colby@vermont.gov)  
[Teresa.gould@vermont.gov](mailto:Teresa.gould@vermont.gov)

## **Chittenden County**

Kathyria Ferrer (A-F): 802-557-1523  
Karen Burns (G-O): 802-557-1473  
Nietra Panagoulis (P-Z): 802-557-1386  
Elizabeth Dziobek: 802-557-2007  
32 Cherry Street, Suite 305  
Burlington VT 05401  
**Phone** 802-863-2865  
**Fax** 802-863-7440  
**Email** [Kathyria.Ferrer@vermont.gov](mailto:Kathyria.Ferrer@vermont.gov)  
[Karen.Burns@vermont.gov](mailto:Karen.Burns@vermont.gov)  
[Nietra.Panagoulis@vermont.gov](mailto:Nietra.Panagoulis@vermont.gov)  
[Elizabeth.Dziobek@vermont.gov](mailto:Elizabeth.Dziobek@vermont.gov)

**Essex County**

Vicki Thibault (half-time): 802-745-7159  
 38 Water Street  
 PO Box 226  
 Orleans VT 05860-0226  
**Phone** 802-754-2880  
**Fax** 802-754-2881  
**Email** Victoria.Thibault@vermont.gov

**Franklin County**

Kelly Woodward (A-K): 802-309-4935  
 Wendy Boyce (DV, General: L-Z):  
 802-309-3624  
 5 Lemnah Drive  
 St. Albans VT 05478  
**Phone** 802-524-7920  
**Fax** 802-524-7964  
**Email** Kelly.Woodward@vermont.gov  
 Wendy.Boyce@vermont.gov

**Grand Isle**

David Sicard: 802-370-6133  
 59 Windridge Lane  
 North Hero VT 05474  
**Phone** 802-372-5422  
**Fax** 802-372-5704  
**Email** David.Sicard@vermont.gov

**Lamoille County**

Siri Rooney: 802-760-9088  
 Holly Jones: 802-760-9374  
 PO Box 38  
 Hyde Park, VT 05655  
**Phone** 802-888-7945  
**Fax** 802-888-2547  
**Email** siri.rooney@vermont.gov  
 holly.jones@vermont.gov

**Orange County**

Kelly Doyle: 802-461-5335  
 PO Box 116  
 Chelsea VT 05038  
**Phone** 802-685-3036  
**Fax** 802-685-3836  
**Email** Kelly.Doyle@vermont.gov

**Orleans County**

John Harrington  
 Vicki Thibault (half-time): 802-745-7159  
 217 Main Street, Suite 2  
 Newport VT 05855  
**Phone** 802-334-2037  
**Fax** 802-334-3319  
**Email** John.harrington@vermont.gov  
 Victoria.Thibault@vermont.gov

**Rutland County**

Sierra Boutin: 802-417-7283  
 Allessandra Gaiotti: 802-417-7199  
 400 Asa Bloomer State Office Building  
 Rutland VT 05701  
**Phone** 802-786-2531  
**Fax** 802-786-5851  
**Email** Sierra.Boutin@vermont.gov  
 Allessandra.Gaiotti@vermont.gov

**Washington County**

Holly Leach: 802-522-8639  
 Melissa Bickelman: 802-522-2613  
 255 North Main Street, Suite 9  
 Barre VT 05641  
**Phone** 802-479-4220  
**Fax** 802-479-4408  
**Email** Holly.Leach@vermont.gov  
 Melissa.Bickelman@vermont.gov

**Windham County**

Carol Scott: 802-689-9019  
 Christopher Lukasik: 802-689-9000  
 Kati Sell-Knapp: 802-689-9001  
 PO Box 785  
 Brattleboro VT 05302  
**Phone** 802-257-2860  
**Fax** 802-257-2864  
**Email** Carol.Scott@vermont.gov  
 Christopher.Lukasik@vermont.gov  
 Kati.Sell-Knapp@vermont.gov

**Windsor County**

Ali Moore: 802-478-4642  
 5 South Main Street, Suite 208  
 White River Junction, VT 05001  
**Phone** 802-295-8870  
**Fax** 802-295-8878  
**Email** Ali.Moore@vermont.gov



## Specialized Advocates

### **CUSI**

Elizabeth Dziobek: 802-557-2007

50 Cherry St., Suite 102

Burlington, VT 05401

Phone 802-652-6800 (CUSI)

Fax 802-652-4167

Email Elizabeth.Dziobek@vermont.gov

### **NUSI**

Kelly Woodward (A-K, SA & Kids): 802-309-4935

5 Lemnah Dr., St. Albans, VT 05478

Phone 802-582-4658

Fax 802-524-7989

Email Kelly.Woodward@vermont.gov

### **Windham Cty DV Unit**

Kati Sell-Knapp: 802-257-2507

PO Box 785, Brattleboro, VT 05302

Phone 802-257-2860

Fax 802-257-2864

Email Kati.Sell-Knapp@vermont.gov

## Statewide Advocates

### **Attorney General's Office**

Armina Medic

109 State St., Montpelier, VT 05609

Phone 802-828-3171

Fax 802-828-2154

Email Armina.Medic@vermont.gov

### **U.S. Attorney's Office**

Aimee Stearns: 802-651-8261

PO Box 570, Burlington, VT 05402-0570

Phone 802-951-6725

Fax 802-951-6540

Email aimee.stearns@usdoj.gov

### **Major Crime Unit**

#### **Vermont State Police HQ**

Kate Brayton, MSW

Victim Services Director: 802-585-9605 (cell)

45 State Drive. Waterbury, VT 05671

Phone 802-241-5601

Fax 802-241-5551

Email Kathryn.Brayton@Vermont.gov

## Dept. of Corrections

DOC- NOB 2 South, 280 State Dr.  
Waterbury, VT 05671-2000  
Phone 888-810-1847  
Email [ahs.docvictimservices@vermont.gov](mailto:ahs.docvictimservices@vermont.gov)

## Human Trafficking Advocates

### South Burlington P.D.

Katie Newell  
Phone 802-557-1029  
Email [Katie.Newell@southburlingtonpolice.org](mailto:Katie.Newell@southburlingtonpolice.org)

## Parallel Justice Advocates

### Burlington CJC - PJ

Lauren Monaco Eddings  
179 S. Winooski Ave., Suite 2  
Burlington, VT 05401-4594  
Phone 802-503-2997  
Fax 802-865-7117  
Email [LMonacoEddings@burlingtonvt.gov](mailto:LMonacoEddings@burlingtonvt.gov)

### Burlington P.D. - PJ

Bridgid Blazek: 802-557-7232  
1 North Ave., Burlington, VT 05401  
Phone 802-540-2122  
Fax 802-865-7579  
Email [BBlazek@bpdvt.gov](mailto:BBlazek@bpdvt.gov)

### St. Albans P.D. - PJ

Alisha Miles (Dispatch Supervisor)  
120 North Main St. St. Albans, VT 05478  
Fax 802-865-7579  
Email [Alisha.miles@stalbanspd.com](mailto:Alisha.miles@stalbanspd.com)  
Website [Stalbanspd.com/contact/](http://Stalbanspd.com/contact/)

# Vermont Center for Crime Victim Services

## Victims Compensation Program

58 South Main Street, Suite 1  
Waterbury, VT 05676-1599  
Phone 802-241-1250 or 800-750-1213 (toll-free VT only)

Website [ccvs.vermont.gov](http://ccvs.vermont.gov)

The Victims Compensation Program provides limited financial assistance to victims of crime who have experienced a financial loss as the direct result of the crime, as long as the loss is not reimbursable through other sources, such as insurance.

### Eligibility Requirements:

- The crime has been reported to a law enforcement officer, who must conclude that a crime was committed.
- The victim has suffered physical injury or emotional harm as a direct result of a crime.
- The crime was committed in Vermont, or was committed against a Vermont resident in a state or country that does not have a Compensation Program.
- The crime was committed after July 1, 1987.
- The victim did not violate a criminal law of this state that caused or contributed to his or her injuries or death.
- Family members of a homicide victim also are eligible.

### Where appropriate, money is available to pay for the following expenses, as long as they have not been paid already by other sources:

- Medical and dental care.
- Counseling for victims and family members.
- Funeral expenses.
- Lost wages due to time missed from work
- Other expenses such as prescriptions, eyeglasses and limited transportation costs.
- If death occurs as a result of the crime, legal dependents may receive temporary living expenses.
- Limited relocation assistance.
- Property losses generally not covered.

## Vermont Department of Corrections Victim Services Program

Cecile Martin, Administrative Assitant  
280 State Dr. NOB 2 South  
Waterbury, VT 05671-2000

These services and programs include:

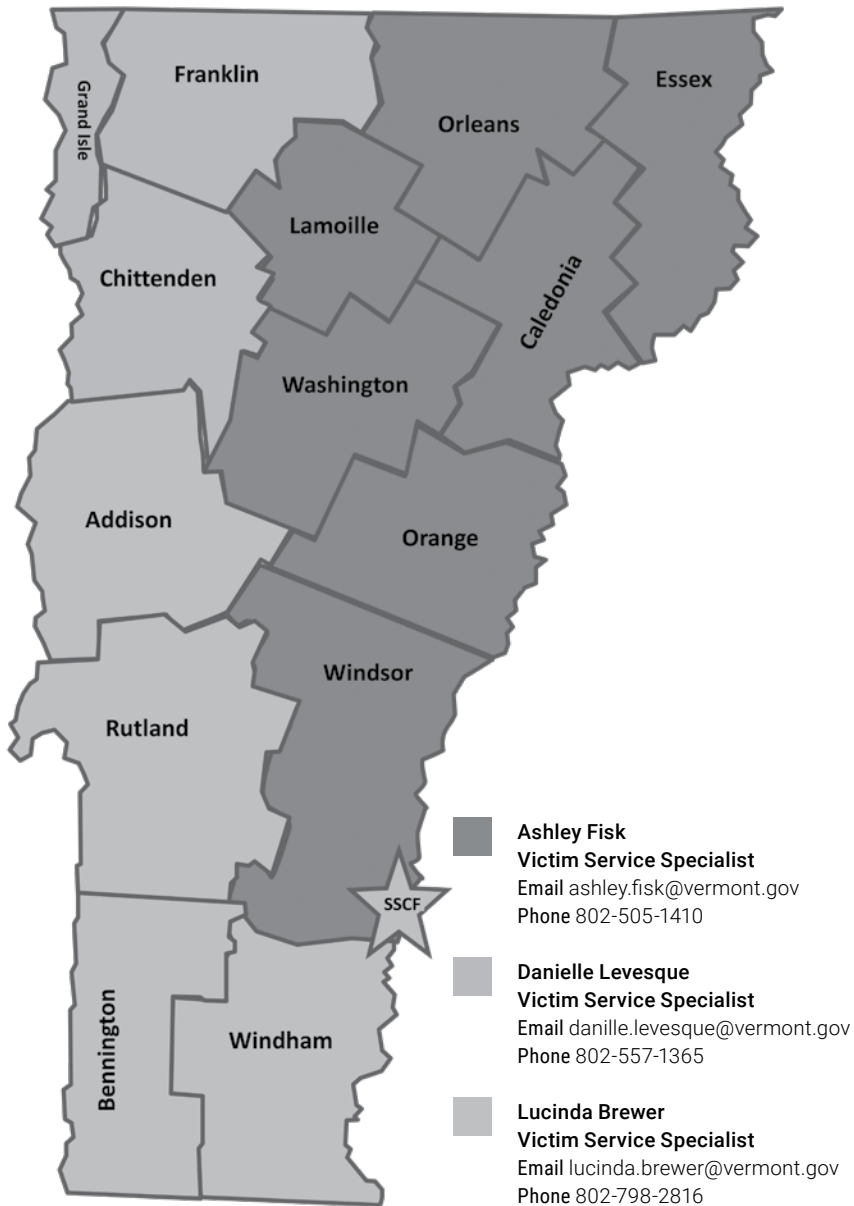
- Information and notification through the *Vermont Automated Notification Service (VANS)*
- Providing information about the offender and the Department of Corrections
- Assisting with safety planning
- Assisting the victim who wishes to participate in the offender release process and/or a parole hearing
- Reviewing requests for victims to visit an offender as well as requests for no contact
- Referrals to community resources.
- The Victim-Offender Dialogue Program
- Apology Letter Bank

**Email** [ahs.docvictimservices@vermont.gov](mailto:ahs.docvictimservices@vermont.gov)

**Phone** 888-810-1847

**Website** [doc.vermont.gov](http://doc.vermont.gov)

## Victim Service Specialists (VSS) Coverage Areas



Updated 1/15/20

For victim assistance, please contact the VSS covering the county where the OFFENDER is assigned, or is planning to be released, if these differ.

# Vermont Coalition to End Homelessness



## Looking for Help to Get or Keep Housing? Call the Lead Agency in Your Area to Get Connected.

Paving the way for more efficient housing assistance, Coordinated Entry (CE) is a process that ensures people experiencing a housing crisis have fair and equal access and are quickly identified, assessed for, referred and connected to housing assistance based on their strengths and needs. Through the “No Wrong Door” approach to Coordinated Entry that VCEH is implementing, Vermonters experiencing or at risk of homelessness are able to quickly access the assistance they need, without having to call or be turned away.

### **Addison County**

#### **Charter House**

Annie Ryan

Email [info@chcvt.org](mailto:info@chcvt.org)

Phone 802-989-8621

### **Bennington County**

#### **BROC - Community**

#### **Action in Southwestern Vermont**

Jan Demers

Email [jandemers@cvceo.org](mailto:jandemers@cvceo.org)

Phone 802-445-7515

### **Brattleboro Area**

#### **Groundworks Collaborative**

Karli Schrade

Email [kschrade@groundworksvt.org](mailto:kschrade@groundworksvt.org)

Phone 802-490-8178

### **Caledonia, Essex, Orleans Counties**

#### **Northeast Kingdom Community Action**

Phone 855-663-5244

### **Newport**

Kathy Griffin

Email [kmetras@nekcavt.org](mailto:kmetras@nekcavt.org)

Phone 802-334-7316

**St. Johnsbury**

Jillian Ruggles

Email jruggles@nekcavt.org

Phone 802-748-6040

**Chittenden County**

Champlain Valley Office of Economic Opportunity

Paul Dragon

Email pdragon@cvoeo.org

Phone 802-862-2771

**Franklin/Grand Isle Counties**

Champlain Valley Office of Economic Opportunity (CVOEO)

Paul Dragon

Email pdragon@cvoeo.org

Phone 802-862-2771

**Hartford Area**

Upper Valley Haven

Cherry Sullivan

Email info@uppervalleyhaven.org

Phone 802-295-6500

**Lamoille County**

Sue Minter

Email sminter@capstonevt.org

Phone 802-888-7993; 800-639-8710 (toll-free)

**Rutland County**

Homeless Prevention Center

Angus Chaney

Email angus@hpcvt.org

Phone 802-775-9286

**Springfield Area**

Springfield Supported Housing

Lee Trapeni

Email ltrapeni@sshpvt.org

Phone 802-885-3034

**Washington County**

Capstone Community Action

Sue Minter

Email sminter@capstonevt.org

Phone 802-888-7993; 800-639-8710(toll-free)

Looking for a warm, safe place to sleep tonight?

Call 2-1-1 to find a shelter near you.

## Other State Resources

### Temp Agencies

- Organization** Adecco Staffing (Bennington)  
**Address** 210 South St, Ste 5, Bennington, VT, 05201-2894  
**Phone** 802-440-8111  
**Website** adeccousa.com  
**Services Provided** Adecco is a temp agency that provides both short and long term employment opportunities. You can either apply for one of the jobs listed on the website, or send in your application and let them handle the job search for you.
- Organization** Adecco Staffing (Burlington)  
**Address** 30 Kimball Ave, Ste 304, Burlington, VT, 05403-6825  
**Phone** 802-658-9111
- Organization** Adecco Staffing (St. Albans)  
**Address** 274 N Main St, Saint Albans, VT, 05478-2500  
**Phone** 802-527-0006
- Organization** Kelly Services (Burlington)  
**Address** 56 W Twin Oaks Ter, Ste 3, South Burlington, VT 05403-7138  
**Phone** 802-658-3877  
**Fax** 802-862-6138  
**Email** 6011@kellyservices.com  
**Website** kellyservices.us  
**Services Provided** As a global leader in providing workforce solutions, Kelly Services, Inc. and its subsidiaries, offer a comprehensive array of outsourcing and consulting services as well as world-class staffing on a temporary, temporary-to-hire, and direct-hire basis.
- Organization** Kelly Services (Montpelier)  
**Address** 338 River St, Montpelier, VT 05602-8242  
**Phone** 802-229-5082  
**Fax** 802-229-1858  
**Email** 6012@kellyservices.com
- Organization** Kelly Services (Rutland)  
**Address** 71 N Main St, Rutland, VT 05701-2423  
**Phone** 802-747-4831  
**Fax** 802-747-4889  
**Email** 6025@kellyservices.com



**Organization** **Leddy Group****Address** 164 Woodstock Avenue, Suite 1B, Rutland, VT 05701**Phone** 802-786-2222**Fax** 802-786-2223**Email** rutland@leddygroup.com**Website** leddygroup.com**Services Provided** Leddy Group is a temp agency that offers short-term or long-term opportunities, as well as full-time or part-time hours.**Organization** **Spherion South Burlington****Address** 110 Kimball Ave, Suite #250, South Burlington, VT 05403**Phone** 802-864-5900 x221**Fax** 802-862-8795**Website** spherion.com**Services Provided** Locally owned, Spherion's team has connections to the area's most respected employers and insight into up-and-coming career opportunities. Partnering together, you'll have a team of experienced staffing professionals working on your behalf to give you a real advantage in your job pursuits.**Organization** **Technical Connection Inc****Address** 1 Steele St # 205, Burlington, VT 05401**Phone** 802-658-8324**Email** vermontjobs@gmail.com**Website** vttechjobs.com**Services Provided** The Technical Connection understands the complex human capital needs of Vermont businesses and has been specializing in professional placement services for over 20 years. Whether your company needs a contract employee to get the project done, or a find a permanent employee we have the experience and resources you need to maintain a competitive advantage. Technical Connection has been helping career-driven technical candidates secure employment with the best companies in Northern New England.**Organization** **Vermont Department of Labor****Phone** 802-828-4000**Website** vermontjoblink.com**Services Provided** Vermont JobLink is a web-based job-matching and labor market information system. Vermont JobLink provides job seekers, employers, and training providers with easy-to-use tools that support a wide range of activities. As a service of the public workforce system, Vermont JobLink is completely free for you to use.

**Organization Westaff (Barre)****Address** 136 North Main Street, Suite 7, Barre, VT 05641**Phone** 802-477-4700**Website** westaff.com

**Services Provided** Serving the staffing industry since 1948, Westaff matches talent with opportunity. Whether you're a job seeker looking for work or a business with recruiting needs, we've got you covered. At Westaff, we understand what it takes to help people get a great job that matches their interests and career goals. We know how to recruit top performers for our clients that will minimize workforce costs and protect their bottom lines. It is through our industry-leading expertise in on-site programs, risk management, human resources, and employment law that we are able to do all of this. As a leader of staffing services, we provide our clients and associates with the most up-to-date technology and practices. We are the first to offer video resume technology, a service that benefits both our job seekers and clients by allowing a shorter interview process and allowing candidates to stand out among competition.

**Organization Westaff (Williston)****Address** 147 Knight Lane, Williston, VT 05495**Phone** 802-862-6500**Organization Westaff (Lyndonville)****Address** 61 Depot Street 1st Floor, P.O. Box 1125, Lyndonville, VT 05851**Phone** 802-751-8100**Organization Westaff (St. Albans)****Address** 544 Highgate Commons Road, Suite 102, St. Albans VT 05478**Phone** 802-527-7226**Organization Working Fields****Address** 1889 Williston Rd., Suite 1, South Burlington, VT 05403**Phone** 802-348-4610**Email** secondchances@workingfields.com**Website** workingfields.com

**Services Provided** A staffing agency that specializes in connecting employers in need of high quality and dedicated staff to prospective employees who, for various reasons, are looking to improve their lives through the securing of sustainable employment.

## Food Resources

**Organization** 3Squares VT

**Address** **Barre District Office:** McFarland Office Building, Suite 150,  
5 Perry St. Barre, VT 05641

**Bennington District Office:** 200 Veteran's Memorial Drive,  
Suite 6, Bennington, VT 05201

**Brattleboro District Office:** 232 Main Street, Second Floor,  
Brattleboro, VT 05302

**Burlington District Office:** 119 Pearl Street, John Zampieri  
State Office Building, Burlington, VT 05401-4405

**Hartford District Office:** 118 Prospect Street, White River  
Junction, VT 05001

**Middlebury District Office:** 56 South Village Green, Suite 201,  
Middlebury, VT 05753

**Morrisville District Office:** 63 Professional Drive, Suite 4,  
Morrisville, VT 05661

**Newport District Office:** 100 Main Street, Suite 240,  
Newport, VT 05855

**Rutland District Office:** 320 Asa Bloomer Building,  
88 Merchants Row, Rutland, VT 05701

**Springfield District Office:** 100 Mineral Street, Suite 201,  
Springfield, VT 05156

**St. Albans District Office:** 27 Federal Street, Suite 400,  
St. Albans, VT 05478

**St. Johnsbury District Office:** 1016 US Route 5, Suite 03,  
St. Johnsbury, VT 05819

**Phone** 800-479-6151

**Website** [dcf.vermont.gov/benefits/3SquaresVT](https://dcf.vermont.gov/benefits/3SquaresVT)

**Services Provided** A federal USDA program that helps put healthy foods on your table every day! Economic Services Division (ESD) District offices are open during regular business hours - 7:45 am to 4:30 pm, Monday through Friday for calls or in person visits.

**Organization** Vermont Foodbank

**Contact** Sarah Carter, 3SquaresVT Resource Specialist: 802-249-0874,  
[scarter@vtfoodbank.org](mailto:scarter@vtfoodbank.org); Emily Cohen, Director of Community  
Resources: 802-477-4136, [ecohen@vtfoodbank.org](mailto:ecohen@vtfoodbank.org); Rachel  
Worthington, Manager of Food Access Programs: 802-477-4126,  
[rworthington@vtfoodbank.org](mailto:rworthington@vtfoodbank.org)

**Address** 33 Parker Rd., Barre, VT 05641

**Phone** 800-5885-2265

**Email** [info@vtfoodbank.org](mailto:info@vtfoodbank.org)

**Website** [vtfoodbank.org](https://vtfoodbank.org)

**Organization** **WIC (Women Infants and Children) in Vermont**  
**Phone** Barre: 888-253-8786 (toll-free); 802-479-4200  
 Bennington: 800-637-7347 (toll-free); 802-447-3531  
 Brattleboro: 888-253-8805 (toll-free); 802-257-2880  
 Burlington: 888-253-8803 (toll-free); 802-863-7323  
 Middlebury: 888-253-8804 (toll-free); 802-388-4644  
 Morrisville: 888-253-8798 (toll-free); 802-888-7447  
 Newport: 800-952-2945 (toll-free); 802-334-6707  
 Rutland: 888-253-8802 (toll-free); 802-786-5811  
 St. Albans: 888-253-8801 (toll-free); 802-524-7970  
 St. Johnsbury: 800-952-2936 (toll-free); 802-748-5151  
 Springfield: 888-296-8151 (toll-free); 802-289-0600  
 White River Junction: 888-253-8799 (toll-free); 802-295-8820  
**Website** [fns.usda.gov/wic](https://fns.usda.gov/wic)

**Services Provided** WIC is the USDA Special Supplemental Nutrition Program for Women, Infants and Children, WIC provides food benefits, nutrition education, breastfeeding support, counseling and programs for pregnant Vermonters, parents and caregivers with children under 5.

**Organization** **Hunger Free Vermont**  
**Contact** Anore Horton, Executive Director; Gretchen Stern, Operations Director  
**Address** 38 Eastwood Drive, Suite 100, South Burlington, VT 05403  
**Phone** 802-865-0255  
**Email** [info@hungerfreevt.org](mailto:info@hungerfreevt.org)  
**Website** [hungerfreevt.org](https://hungerfreevt.org)

## Clothing Banks

**Organization** **Cambridge Food Shelf & Clothing Bank**  
**Address** 16 Church Street, Jeffersonville, VT 05464  
**Phone** 802-644-8911  
**Website** [cambridgevtfs.wixsite.com/my-site](https://cambridgevtfs.wixsite.com/my-site)  
**Services Provided** Cambridge Community Food Shelf and Clothing Bank is a volunteer based non-profit organization whose purpose is: To collect and disperse food, clothing and other necessary items to those temporarily in need within the communities of Cambridge, Jeffersonville, Fletcher, Waterville and Belvidere, Vermont; to inform and educate the people in the area of the existence of this food shelf and the need for their ongoing support.

**Organization** CERV  
**Address** 31 Dog River Drive, Northfield, VT 05663  
**Phone** 802-485-4293  
**Services Provided** Located under the Economy Store, the CERV clothing shelf makes available good quality used clothing to families in need. Hours are Saturday 9 AM to Noon. In Spring-Fall CERV volunteers work at the shelf and solicit additional donations of clothing throughout the year. (Please only 1-2 clear bags per person for drop off. Also, the Clothing Shelf is closed during the winter when snow prohibits entry to the facility.)

**Organization** H.O.P.E.(Helping Overcome Poverty's Effects)  
**Address** 282 Boardman Street Middlebury, VT 05753  
**Phone** 802-388-3608  
**Website** hope-vt.org  
**Services Provided** Assistance to homeless people including camping gear, emergency hotel rooms, laundry vouchers, referrals and service coordination; budget counseling for people who want to better manage their limited incomes; help with urgent medical and dental needs; and job-related assistance including tools, uniforms, tests and other items needed to get or keep paid employment.

**Organization** The Giving Closet  
**Address** Town of Greensboro, PO Box 119, Greensboro, VT 05841  
**Phone** 802-533-2911  
**Fax** 802-533-2191  
**Email** townclerk@greensborovt.org  
**Services Provided** Collect clothes, goods, etc. gives away for free.  
 Mon-Thurs from 9 am-4 pm.

**Organization** ReSOURCE Essential Goods Program  
**Contact** Carly Gilligan, Director  
**Phone** 802-857-4344; 802-851-8333 (Hyde Park); 802-477-7800 (Barre); 802-857-4361 (Williston); 802-846-4015 (Burlington)  
**Address** Hyde Park: 590 E. Main St, Hyde Park VT  
 Barre: 30 Granite St. Barre, VT 05641  
 Williston: 329 Harvest Ln, Suite 200, Williston, VT 05495  
 Burlington: 339 Pine St, Burlington VT 05401  
**Email** essentialgoods@resourcevt.org  
**Website** resourcevt.org/essential-goods-program/  
**Services Provided** Vouchers for essential goods can be obtained from over 30 partner agencies across the state. Those agencies will help identify your immediate needs and issue vouchers to help meet those needs. Vouchers can be redemmed at any ReSOURCE retail location for essential goods. While we do not provide vouchers to nonprofit organizations, they are eligible for a 25% discount on all purchases.

## Diaper Banks

- Organization** **Parks Place**  
**Address** 44 School St, Bellows Falls, VT  
**Phone** 802-463-9927  
**Email** christine@parksplacevt.org  
**Website** parksplacevt.org  
**Services Provided** Monday through Friday 8:30 am until 5 pm
- Organization** **JUMP**  
**Address** 38 South Winooski Ave., Burlington, VT 05401  
**Phone** 802-862-4501  
**Website** jumpvt.org  
**Services Provided** Financial assistance through vouchers used at local businesses for food, gasoline, bus passes, laundromat, identification, utility payments, prescription co-pays, and more; much needed toiletries, diapers, household supplies and non-perishable, nutritious food items.
- Organization** **Joseph's House**  
**Address** Cathedral of the Immaculate Conception,  
 113 Elmwood Avenue, Burlington, VT  
**Phone** 802-951-4290  
**Website** josephshousevt.org  
**Services Provided** Offers assistance with: utility disconnects, back rent, food and laundry vouchers, clothing vouchers, hygiene items, baby items, photo IDs, local bus passes. Clients can call Joseph's House at 802-951-4290 to schedule an appointment. Please note: appointments are scheduled during office hours. Office hours are from 10:00 to 12:00 on Tuesdays, Wednesdays, and Thursdays.

## Adult High School Diploma & Ged Programs

**Organization** Central Vermont Adult Basic Education (CVABE)  
**Address** 46 Washington Street, Suite 100  
Barre, VT 05641  
**Phone** 802-476-4588  
**Fax** 802-476-5860  
**Email** info@cvabe.org  
**Website** cvabe.org  
**Services Provided** Provides basic skills such as reading, writing, math, computer literacy; English Language Learning and preparation for U.S. citizenship; High school diploma and GED credential programs; Career and college readiness.

**Organization** CVABE  
**(Montpelier Learning Center-temporary location)**  
**Address** 100 State Street  
Montpelier VT 05602  
**Phone** 802-223-3403

**Organization** CVABE  
**(Waterbury Learning Center)**  
**Address** 31 North Main Street  
Waterbury, VT 05676  
**Phone** 802-244-8765

**Organization** CVABE  
**(Bradford Learning Center)**  
**Address** 24 Barton St. PO Box 917  
Bradford VT 05033  
**Phone** 802-222-3282

**Organization** CVABE  
**(Randolph Learning Center)**  
**Address** 10 S. Main St., PO Box 84  
Randolph VT 05060  
**Phone** 802-728-4492

**Organization** CVABE  
**(Morrisville Learning Center)**  
**Address** 52 Portland St., PO Box 478, Morrisville VT 05661  
**Phone** 802-888-5531

- Organization** Vermont Adult Learning  
(Windham County)
- Address** 90 Birge Street  
Brattleboro, VT 05301
- Phone** 802-257-9449
- Fax** 802-257-3762
- Email** windhaminfo@vtadultlearning.org
- Website** vtadultlearning.org
- Services Provided** We are here to help you reach your goals with classes and programs designed for success. Our experienced staff is dedicated to working with you to design an educational plan that fits your needs.
- Organization** Vermont Adult Learning  
(Addison County)
- Address** HOPE, 282 Boardman Street, Suite 1A  
Middlebury, VT 05753
- Phone** 802-388-4392
- Email** addisoninfo@vtadultlearning.org
- Organization** Vermont Adult Learning  
(Chittenden County)
- Address** 29 Church Street  
Burlington, VT 05401
- Phone** 802-846-7245
- Email** chittinfo@vtadultlearning.org
- Organization** Vermont Adult Learning  
(Franklin & Grand Isle County)
- Address** 5 Lemnah Drive  
St. Albans, VT 05478
- Phone** 802-524-9233
- Email** fgiinfo@vtadultlearning.org
- Organization** Vermont Adult Learning  
(Rutland County)
- Address** 16 Evelyn Street  
Rutland, VT 05701
- Phone** 802-775-0617
- Email** rutlandinfo@vtadultlearning.org
- Organization** Vermont Adult Learning  
(Windsor County)
- Address** Windsor Connection Resource Center,  
1 Railroad Plaza, Windsor, VT 05089
- Phone** 802-674-2900
- Email** windsorinfo@vtadultlearning.org



## Lifeline

Lifeline helps low-income consumers connect to the nation's communications network so they can find jobs, access health care services, connect with family and call for help in an emergency. The Universal Service Administrative Company (USAC) has been contracted by the Federal Communications Commission (FCC) to oversee the Lifeline program across the country.

### Eligibility

To find out if you are eligible for assistance please check the Universal Service Administrative Company (USAC) webpage [Do I Qualify?](https://www.usac.fcc.gov/DoIQualify/) at [lifelinesupport.org](https://lifelinesupport.org) or call the USAC Lifeline consumer support phone number at 800-234-9473

### Current list of participating companies:

**Burlington Telecom:**  
Phone 866-304-8434

**Shoreham Telephone:**  
Phone 877-643-6246

**Consolidated Communications:**  
Phone 844-968-7224

**TDS Telecom/Ludlow Telephone Company:**  
Phone 888-225-5837

**FairPoint Communications:**  
Phone 866-984-2001

**TDS Telecom/Northfield Telephone Company:**  
Phone 888-225-5837

**Franklin Telephone Company:**  
Phone 888-396-9944

**TDS Telecom/Perkinsville Telephone Company:**  
Phone 888-225-5837

**Im Telecom, LLC:**  
Phone 888-801-0012

**Topsham Telephone Company:**  
Phone 802-885-9002

**Life Wireless (Telrite):**  
Phone 888-543-3620

**Vermont Telephone Company (VTel):**  
Phone 800-279-4049

**OTT Communications (Shoreham):**  
Phone 866-746-3873

**Waitsfield-Fayston Telephone Company:**  
Phone 800-496-3391

**Q Link Wireless:**  
Phone 855-754-6543

## Federal Agencies

### **ATF-Burlington Field Office**

30 Main Street  
Room 430  
Burlington, VT 05401  
Phone 802-865-4020  
Fax 802-865-4021

### **Federal Bureau of Investigation -Burlington Resident Agency**

Anna Holden  
105 Westview Rd., Suite 300  
Colchester, VT 05446  
Phone 802-863-6316

### **Federal Public Defender**

FPD Michael Desautels  
95 Pine Street  
Suite 150  
Burlington, VT 05401  
Phone 802-862-6990

### **ICE-Burlington Office of Investigations**

188 Harvest Lane  
Williston, VT 05495  
Phone 802-782-6050

### **Postal Inspection Service**

495 Summer St., Suite 600  
Boston, MA 02210  
Phone 617-556-0494

### **Secret Service-Vermont Domicile**

95 St. Paul Street  
Suite 410  
Burlington, VT 05401  
Phone 802-651-4091

### **Social Security Administration**

128 Lakeside Ave, Suite 107  
Burlington, VT 05401  
Phone 877-840-5776

### **U.S. Citizenship and Immigration Services**

Director Paul Novak;  
Deputy Director Sandra Bushey  
Vermont Service Center  
75 Lower Weldon Street  
St. Albans, VT 05479  
Phone 802-527-4700

### **U.S. District Court - Burlington**

Clerk of Court Jeff Eaton  
P.O. Box 945  
Elmwood Avenue, 5th Floor  
Burlington, VT 05402  
Phone 802-951-6301  
Website [vtd.uscourts.gov](http://vtd.uscourts.gov)

### **U.S. Attorney - Burlington**

U.S. Attorney  
P.O. Box 570  
Burlington, VT 05402  
Phone 802-951-6725

### **U.S. Marshals Service-Burlington**

11 Elmwood Avenue  
Sixth Floor  
Burlington, VT 05401  
Phone 802-951-6271

### **U.S. Probation-Burlington**

District Manager  
Glenn Boyde  
P.O. Box 432  
11 Elmwood Avenue, 5th Floor  
Burlington, VT 05402  
Phone 802-652-3000

### **U.S. Probation-Brattleboro**

P.O. Box 339  
Brattleboro, VT 05302  
Phone 802-652-3000

# Many Thanks...

To the following people for their time and energy without which you would not be holding this useful guide in your hands:

*Edgeworks Creative, LLC*

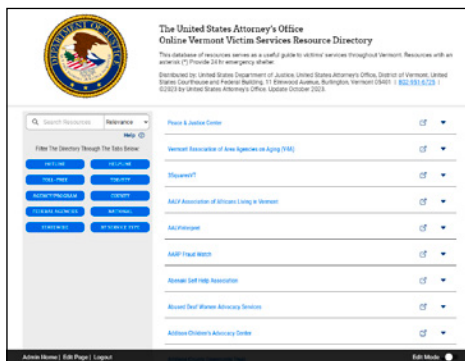
*Aimée Stearns*

*Eliza Erman*

We acknowledge that this Resource Directory is a work in progress and may have omissions and errors.

We hope you will contact us with corrections and updated information.

You can find the resource guide online at  
[vtvictimresources.com](http://vtvictimresources.com)



The online resource is continually updated. It may be installed on your phone as an app to provide access to the resource during times when internet connectivity is not available by clicking the download icon in your browser url bar.



To request additional copies of this Resource Directory please email Aimee Stearns at [Aimee.Stearns@usdoj.gov](mailto:Aimee.Stearns@usdoj.gov)



## **U.S. Department of Justice**

United States Attorney's Office

District of Vermont

11 Elmwood Avenue

Burlington, Vermont 05401